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Item 4 (b) of the provisional agenda

Strategic questions of a horizontal policy nature:
United Nations Economic Commission for Europe analytical work on transport

NOTE

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Acknowledgments

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The United Nations Economic Commission for Europe (UNECE) is one of the five United Nations regional commissions, administered by the Economic and Social Council (ECOSOC). It was established in 1947 with the mandate to help rebuild post-war Europe, develop economic activity and strengthen economic relations among European countries, and between Europe and the rest of the world. During the Cold War, UNECE served as a unique forum for economic dialogue and cooperation between East and West. Despite the complexity of this period, significant achievements were made, with consensus reached on numerous harmonization and standardization agreements.

In the post-Cold War era, UNECE acquired not only many new member States, but also new functions. Since the early 1990s the organization has focused on analyses of the transition process, using its harmonization experience to facilitate the integration of central and eastern European countries into global markets. UNECE is the forum where the countries of western, central and eastern Europe, Central Asia and North America – 56 countries in all – come together to forge the tools of their cooperation. That cooperation concerns economic cooperation and integration, statistics, environment, transport, trade, sustainable energy, forestry and timber, housing and land management and population. The Commission offers a regional framework for the elaboration and harmonization of conventions, norms and standards. The Commission’s experts provide technical assistance to the countries of South-East Europe and the Commonwealth of Independent States. This assistance takes the form of advisory services, training seminars and workshops where countries can share their experiences and best practices.
The UNECE Sustainable Transport Division is the secretariat of the Inland Transport Committee (ITC) and the ECOSOC Committee of Experts on the Transport of Dangerous Goods and on the Globally Harmonized System of Classification and Labelling of Chemicals. The ITC and its 17 working parties, as well as the ECOSOC Committee and its sub-committees are intergovernmental decision-making bodies that work to improve the daily lives of people and businesses around the world, in measurable ways and with concrete actions, to enhance traffic safety, environmental performance, energy efficiency and the competitiveness of the transport sector.

The ECOSOC Committee was set up in 1953 by the Secretary-General of the United Nations at the request of the Economic and Social Council to elaborate recommendations on the transport of dangerous goods. Its mandate was extended to the global (multi-sectoral) harmonization of systems of classification and labelling of chemicals in 1999. It is composed of experts from countries which possess the relevant expertise and experience in the international trade and transport of dangerous goods and chemicals. Its membership is restricted in order to reflect a proper geographical balance between all regions of the world and to ensure adequate participation of developing countries. Although the Committee is a subsidiary body of EC OSOC, the Secretary-General decided in 1963 that the secretariat services would be provided by the UNECE Transport Division.

ITC is a unique intergovernmental forum that was set up in 1947 to support the reconstruction of transport connections in post-war Europe. Over the years, it has specialized in facilitating the harmonized and sustainable development of inland modes of transport. The main results of this persevering and ongoing work are reflected, among other things, (i) in 58 United Nations conventions and many more technical regulations, which are updated on a regular basis and provide an international legal framework for the sustainable development of national and international road, rail, inland water and intermodal transport, including the transport of dangerous goods, as well as the construction and inspection of road motor vehicles; (ii) in the Trans-European North-south Motorway, Trans-European Railway and the Euro-Asia Transport Links projects, that facilitate multi-country coordination of transport infrastructure investment programmes; (iii) in the TIR system, which is a global customs transit facilitation solution; (iv) in the tool called For Future Inland Transport Systems (ForFITS), which can assist national and local governments to monitor carbon dioxide (CO2) emissions coming from inland transport modes and to select and design climate change mitigation policies, based on their impact and adapted to local conditions; (v) in transport statistics – methods and data – that are internationally agreed on; (vi) in studies and reports that help transport policy development by addressing timely issues, based on cutting-edge research and analysis. ITC also devotes special attention to Intelligent Transport Services (ITS), sustainable urban mobility and city logistics, as well as to increasing the resilience of transport networks and services in response to climate change adaptation and security challenges.

In addition, the UNECE Sustainable Transport and Environment Divisions, together with the World Health Organization (WHO) – Europe, co-service the Transport Health and Environment Pan-European Programme (THE PEP). Finally, as of 2015, the UNECE Sustainable Transport Division is providing the secretariat services for the Secretary General’s Special Envoy for Road Safety, Mr. Jean Todt.
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1.1. Tasks to be financed

During recent decades governments all around the world were faced with a complicated set of options for investing in transport, including road infrastructure. This report examines main principles for determining the most appropriate models for financing road expenditures. Financing, in this context, means the provision of money at the time and in the quantity that is needed to meet society’s road infrastructure and road transport service provision needs. Thus, financing is a basic underpinning of the entire process of providing and operating road infrastructure.

Accepting the view, that transport infrastructure as a whole is needed to provide a well-defined set of public services, at the highest level financing the transport sector, including road expenditures, is fundamentally a sovereign task, which involves determining how much of the government’s available (public) resources will be channeled into the road infrastructure, during a given time period, as opposed to other policy priorities. Sovereign tasks are fundamentally the role of government, and cannot be carried out by external parties.

A great array of tasks is involved in the provision of road infrastructure and road transport services. Some of these correspond directly to specific points in the life cycle of the road infrastructure, while others are ongoing. The tasks associated with providing and operating road infrastructure can be determined as follows:

(i) Administrative tasks:

(a). Establishing high-level policy directions, development and operation strategies related to provision of road infrastructure and road related public services.
(b). Definition and organisation of the political and administrative framework for decision making.
(c). Allotment of responsibilities.
(d). Needs assessment and demand management.
(e). Definition, selection (evaluation), preparation and approval of multiannual programmes and individual road projects, based on appropriate feasibility studies (including cost-benefit analysis and environmental impact assessment), preferably carried out following standardized (e. g. EU) methodology.
(f). Selection of procurement and delivery methods.
(g). Supervision of works and assurance of performance and quality.
(h). Education and training of road specialists, research & development
(i). Regulation of the activities in the road sector (permits, licenses, etc.)

(ii) Works and maintenance related tasks:

(a). New construction (increasing capacity of the existing road network by extension, building new elements). · Upgrading the existing road infrastructure (increasing capacity by widening, strengthening pavements and bridges, improving alignment, etc.).
(b). Major repairs/rehabilitations.
(iii) Operation related tasks:

(a). Traffic survey, regulation and management, ensuring availability and safety.
(b). Survey and assessment of the condition of the road infrastructure, i.e. quality of services provided.
(c). Establishment and operation of a road data bank
(d). Asset management and accounting.
(e). Toll collection (if applicable).

All tasks outlined above must, of course, be financed, including the necessary administrative structures within the public sector required to oversee road infrastructure and road transport services provision, no matter what model is employed. Governments must also decide how the amount of available public (and potentially private) resources will be distributed among the different tasks, and between road infrastructure and road transport service provision.

In the following it is intended to study first of all, how the amount of public resources allocated to finance new construction and its share among total road expenditures are determined for medium and long term, and what measures are needed to secure, that the allocated money will actually spent for that purpose and nothing else.

1.2. Sources and instruments of transport infrastructure financing

1.2.1. Primary and secondary sources
Concerning the resources available for road financing, at the most basic level, there are only two primary sources of revenue: taxpayers and road users. Although demand for provision of (more) roads and (improved) road transport services appear to be growing, the public revenues available for transport spending are becoming more uncertain. Motor fuel and vehicle taxes—which account for approximately two third of public funding for road projects—have not kept pace with inflation in many TEM countries and nationally have declined in value and purchasing power. With the cost of fuel remaining high at the pump, motor vehicle fuel tax increases to pay for transportation projects are politically unpopular.

Other primary sources of public funding—such as tolls, vehicle registration fees, driver’s license fees, special truck license fees, and a host of miscellaneous taxes and fees—can be politically unpopular, making it difficult to derive additional funding from these mechanisms to compensate for the increased need for road network development.

Secondary, or additional resources may come from

(a). ancillary services (e.g. renting space to service providers alongside public roads);
(b). third party contributions (e.g. land owners’ or commercial firms’ contributions to
(c). having new connecting roads and interchanges built), or
(d). the sale of public land adjacent to the new road infrastructure development.
All these additional resources will likely play a secondary role, and very often also come from taxpayers and road users. The taxpayer and the road user may be the same individual, although this is not necessarily the case (see Figure 2.1). A taxpayer may never use a given piece of road infrastructure (e.g. a new motorway), especially if she or he lives in a quite different region of the country from where it is located. In other instances, taxpayers may not use a given road infrastructure, but may indirectly benefit from it by purchasing goods that are moved over it. Users may be from other countries as well (in case main international traffic flows are transiting a given country), and thus not taxpayers in that country where the road infrastructure itself is located.

Figure 1.1. Overlapping of cost bearers’ groups taking part in road funding

![Overlapping of cost bearers' groups](attachment:figure1.png)

Source: UNECE

The term “taxpayers” can refer to those paying taxes today, and thus contributing to general revenues, and to those who will pay in future, and thus pay off today’s borrowings. The instruments by which financing from these sources may be channelled into road infrastructure and road services provision are also fundamentally limited, and are largely reduced to the following:

(a). General and earmarked taxation (budgetary resource allocation) and grants of international organisations, like the EU (if any).
(b). Operational revenues or user charges (fees and tolls).
(c). Non-user funding (revenues generated from ancillary services and third party contributions).
(d). Capital accumulated by corporate entities, financial institutions and financial markets (borrowing and private sector involvement under public-private partnerships).

The choice of funding sources and instruments of tapping and channelling appropriate funds into road infrastructure is not intrinsically linked to the model employed for the provision of road infrastructure and road transport services. However, the instruments of financing will have a profound impact on how each funding model functions. Thus, choosing which mix of taxes and user charges (or public and private capital) to employ is a fundamental sovereign task, and must be undertaken by government in advance of designing the model by which the road infrastructure and road transport services will be provided.

**1.2.2. Financing instruments**

There are many different types of instruments a government, public institution, or any corporate entity may use to finance its expenditure. In general, financing instruments fall into one of two
categories - debt or equity. Although there are certain exceptions, debt instruments generally represent fixed obligations to repay a specific amount at a specified date in the future, together with interest. In contrast, equity instruments generally represent ownership interests entitled to dividend payments, when declared, but with no specific right to a return on capital. Public budgets’ contributions, subsidies and grants of international organisations can be considered as specific equity instruments stripped from (direct) reimbursement in form of dividend payments or return on capital.

Within each of these two general categories, there are a wide variety of rights, privileges, and limitations that may be established by the investing or borrowing entity (see Table 1.1). Common stock is the most basic form of equity instrument. It represents an ownership interest in a corporation, including an interest in earnings, that translate into declared dividends as well as an interest in assets distributed upon dissolution. Preferred stock is another form of equity instrument. It represents a hybrid in the sense that it is an equity interest with certain features resembling debt. Holders of common stock (stockholders, or shareholders) have the greatest opportunity to share in a company's profitability because of the unlimited potential for dividends, appreciation in the value of their common stock, and realization of liquidation proceeds. However, common stock holders also bear the greatest risk of loss because they are generally subordinate to all other creditors and preferred stock holders.

Debt instruments, such as notes, bonds, and debentures, are generally entitled to receive payments which are senior in priority to preferred or common stockholders. Debt instruments may be secured by certain assets of the corporation or may be unsecured (i.e., backed by a simple pledge of the borrower's credit). Debt instruments may be long-term or short-term in duration, and carry variable or fixed interest rates. Debt instruments may impose certain affirmative or negative obligations upon the borrower, including restrictions on the ability of the borrower to complete certain transactions (such as incurring other indebtedness or issuing capital stock). Several advantages to issuing debt instruments include: predictability of payments to investors, no dissolution in management’s interest in corporate growth and voting power, and investors assume less risk of loss in their investment. Disadvantages include: potential restrictions on operations, limitations on the use of working capital due to debt service obligations, and tying up assets through pledges as collateral.

There are numerous considerations involved in the road funding planning process to make use of debt or equity instruments. The planner should take into account the various types of instruments which may be used and the respective advantages and disadvantages of each type from both the viewpoint of incumbent government or public entity as well as prospective taxpayers as investors or borrowers. Both near-term and long-term objectives for each should be duly considered when developing road financing strategies.

Table 1.1. Financing Instruments: and overview

<table>
<thead>
<tr>
<th>Financing tools</th>
<th>Private funding</th>
<th>Public funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generally: budget</td>
<td>none</td>
<td>General taxes</td>
</tr>
<tr>
<td>Special case: extra budgetary funds or special accounts</td>
<td>none</td>
<td>Earmarked/dedicated</td>
</tr>
<tr>
<td>Capital financing (1)</td>
<td>Senior shares</td>
<td></td>
</tr>
<tr>
<td>Mezzanine financing (2)</td>
<td>Equity</td>
<td>Preference shares, convertible shares</td>
</tr>
<tr>
<td></td>
<td>Debt</td>
<td>Subordinated loan (3), subordinated bonds,</td>
</tr>
</tbody>
</table>
### Debt financing

<table>
<thead>
<tr>
<th>Loans</th>
<th>Commercial loans (syndicated loans)</th>
<th>Loans borrowed from governments, banks, international financial institutions and others</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bonds</td>
<td>Project bonds</td>
<td>Bonds with sovereign guarantee, municipal bonds, bonds of publicly owned companies, bonds guaranteed by international financial institutions</td>
</tr>
</tbody>
</table>

#### Stand-by and conditional loans, buffer stocks (5)

| Guarantees | Commercial banks’ guarantee, credit line guarantee (4), standby source (5), direct insurance (6) | Sovereign guarantee, guarantee of State financial institution, guarantee of international or regional financial institutions |

### Revenues generated by the project

| Toll revenues, revenues generated by secondary developments |

### Retained earnings

| Retained profit, warranties |

### Pledging assets

| Bonds |

### Capital increase by share issue

| Share issue at the stock exchange |

### Value capture; using part of the added value, generated by the project, enjoyed by its beneficiaries

| Increase of property taxes, tax surplus funding, land lease fee, special charges |

(i) (1) Investment

(ii) (2) Funding facilities transient between investment and lending, showing some common features with each of them

(iii) (3) Disbursement is conditional upon certain tests, its principal and interest are to be paid only after scheduled debt service of senior debt was already duly met

(iv) (4) Limited guarantee amount within a given credit line opened by a bank to a client

(v) (5) Facilities available only in case well defined conditions are met

(vi) (6) Insurance provided by the insurance company, enjoying exclusivity

---

### 1.2.3. Taxation

The most common financing instrument for road infrastructure is the government budget, sourced from tax revenues and eventual public borrowing. Policy decisions establish the extent of public
funding to provision of road infrastructure and road transport services as opposed to other priorities. This is based on consideration of taxpayers’ priorities, often formulated in platforms established by politicians during the electoral process and finalized during discussions at the government level. Direct public financing may also be subject to negotiation between different levels of government. For example, in a federal system (like Germany), some taxes may be collected by the central government, although responsibility for road infrastructure development, maintenance and operation may be at the state, or regional level. In these instances, central governments distribute appropriate tax revenues to the states (Länder), or regions. In some cases, allocations are earmarked for specific purposes, and the states may lobby and negotiate for more funds. A similar dynamic may exist between local (municipal) governments and regional, state or central governments, or even between national governments of EU Member States and the European Commission.

Table 1.2. shows the share of taxes within the price of fuel in EU25 Member States in 2007, while Table 1.3. provides information about motor vehicle tax revenues in EU15 Member States in 2007 (no data are available for other EU Member States).

Resources from the public sector’s pool of general revenue are today, and are likely to continue being, a primary means of financing much of most European countries’ transport systems, including roads. This means that, as governments contemplate the use of alternative financing instruments and mechanisms (including PPP-s), they must also determine the role of public contribution and subsidies in these.

Many models commit governments to using general revenues to pay for road infrastructure over long time periods, and this must be accounted for when the original choice of funding model is made.

A primary complaint regarding traditional budget funding is that it does not meet road infrastructure needs justified by ever growing demand reflected by the observed traffic volume and performance (Figure 1.2).

However, where this is so it may be a manifestation of other priorities being put before provision of road infrastructure and road transport services in the budgeting process, which in turn is the prerogative of political decision-making. For example, many European countries collect much more in road-related fiscal charges than they spend on provision of road infrastructure (see Figure 1.3 and Figure 1.4).

Direct public financing is often seen as being inflexible and subject to political considerations. It may, therefore, be difficult to address the life-cycle costs of road infrastructure and to prioritise accordingly. Budget processes can, however, be made more flexible. For example, road infrastructure funding may be considered in the context of medium- or long term development plans and programmes, instead of individual projects. Governments can also make long-term commitments to these programmes and projects, and subject them to indexed adjustments. However, due to the inherent logic of annual budget processes, it is difficult for governments to fully apply life-cycle cost management in the road sector.

Table 1.2. At the pump fuel prices in EU25, 2007. (ERF, 2009)
Table 1.3. Motor vehicle tax revenue in EU 15, 2007, € billion. (ERF, 2009)

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<td>Unleaded</td>
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<td>Diesel</td>
<td>€/litre</td>
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<tr>
<th>Purchase or transfer</th>
<th>VAT on vehicles, servicing/repair parts, tyres</th>
<th>New vehicles sales</th>
<th>Second hand vehicles sales</th>
<th>Services and repairynervices</th>
<th>Accessories and spare parts</th>
<th>Fueels &amp; Lubricants</th>
<th>Sales &amp; registration taxes</th>
<th>Annual ownership</th>
<th>Driving license fees taxes</th>
<th>Insurance</th>
<th>Tolls</th>
<th>Customs duties</th>
<th>Other taxaes</th>
<th>TOTAL</th>
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<tr>
<td>NIC</td>
<td>2.510</td>
<td>4.291</td>
<td>n.a.</td>
<td>26.800</td>
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<td>13.458</td>
<td>n.a.</td>
<td>0.058</td>
<td>19.562</td>
<td>2.653</td>
<td>12.290</td>
<td>1.290</td>
<td>0.007</td>
<td>0.367</td>
<td>0.230</td>
</tr>
</tbody>
</table>

Total = €376 bn
Figure 1.2.

Figure 1.3. Investment in road infrastructure in selected EU Member States in 2007 (€ million). (ERF, 2009)

Figure 1.4. Investment in road infrastructure in selected EU member States in 2007 (€/km). (ERF, 2009)
1.2.4 User charges

User charges are levied for the purchase of specific services. Where road transport is concerned, the term usually refers to tolls and tariffs paid directly by road users (car owners and haulers) or shippers. Similarly, some European countries use “vignettes”, a flat rate permit that is purchased to allow the right to use an overall public road system, or only a part of it (e.g. motorways and expressways) during a well determined time period. Tolls collected constitute a considerable source for road financing in the EU (see Table 1.4.).

There is sometimes a debate about what constitutes an user charge versus a tax. Technically, taxes are not seen to be directly related to consumption of a specific good or service, while a charge is. Thus, in reality, taxes on fuel (especially those levied on the top of general taxes, like TVA) could well be seen as road user charges, as the revenues result from the use of roads. Indeed, a significant portion of most governments’ revenue comes from taxes and charges levied on road transport, vehicles and fuel. Road transport-related fiscal charges and taxes can be drawn into general government revenues – as is usually the case – or earmarked for use in the road sector (via appropriate road funds).

A road fund differs from general taxation funding in the sense that a special account is created to deposit revenues which can only be spent on road infrastructure. These revenues can come from road related or other taxes as well. So called „second generation” road funds are based on the principle that roads are considered an utility. An important characteristic distinguishing them from previous (first generation) road funds is the separation of the utility-charge related to road use and a tax paid into general public revenue.

However, road funds are seldom in use in European countries. User charges may be employed with different, and potentially conflicting, objectives in mind. One purpose may be to compensate the infrastructure provider for costs of operation and maintenance (including some part of external costs), plus up-front financing of a project and generate profits, which will inevitably provide the operator with incentives to increase traffic. Alternatively, user charges may be set for demand management purposes, implying a desire to limit the use of infrastructure.
Tolls are often collected by the entity responsible for either the provision or the maintenance and operation of the road infrastructure. In other instances, different state entities (or dedicated private companies) may collect tolls, which may be specifically earmarked for transfer to the road provider. Where charges are not earmarked, they are applied to general government accounts and thus to non-specific public policy priorities. Technology – either GPRS or satellite-based – is increasingly allowing for road tolling systems that are network or system-wide, aimed at charging users for their exact use of the system.

Distance based tariffs and electronic toll collection is employed for HGV user charges on motorways in Europe, most notably in Germany, Austria, Czech Republic, Slovak Republic and Switzerland, which is supported as a matter of policy by the European Union. Other free flow tolling technologies are used at toll gates on motorways in France, Italy, Spain and Greece. London, Oslo, Bergen, Trondheim, Rome and Stockholm apply charges to drivers in the urban area with a view to managing demand. However, for the moment, there is still no proven technology to effectively price the use of entire road networks.

Table 1.4. Toll net revenues in EU Member States (€ million) (ERF, 2009)

<table>
<thead>
<tr>
<th>Country</th>
<th>2006</th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>BE</td>
<td>49.06</td>
<td>41.60</td>
<td>49.20</td>
</tr>
<tr>
<td>DK</td>
<td>385.00</td>
<td>396.80</td>
<td>437.00</td>
</tr>
<tr>
<td>EL</td>
<td>154.00</td>
<td>155.00</td>
<td>170.50</td>
</tr>
<tr>
<td>ES</td>
<td>1,677.40</td>
<td>1,821.95</td>
<td>1,992.50</td>
</tr>
<tr>
<td>FR</td>
<td>6,406.60</td>
<td>6,849.00</td>
<td>7,383.60</td>
</tr>
<tr>
<td>IT</td>
<td>4,071.24</td>
<td>4,333.40</td>
<td>4,473.80</td>
</tr>
<tr>
<td>NL</td>
<td>25.40</td>
<td>22.59</td>
<td>24.50</td>
</tr>
<tr>
<td>AT</td>
<td>1,192.00</td>
<td>1,250.28[3]</td>
<td>1,435.04[4]</td>
</tr>
<tr>
<td>PT</td>
<td>639.90</td>
<td>664.80</td>
<td>713.90</td>
</tr>
<tr>
<td>HU</td>
<td>97.20[1]</td>
<td>114.80</td>
<td>155.60</td>
</tr>
<tr>
<td>SI</td>
<td>139.40</td>
<td>151.96</td>
<td>172.70</td>
</tr>
<tr>
<td>NO</td>
<td>362.40</td>
<td>388.10</td>
<td>386.20</td>
</tr>
<tr>
<td>HR</td>
<td>198.10</td>
<td>226.94</td>
<td>258.60</td>
</tr>
<tr>
<td>PL</td>
<td>n.a.</td>
<td>n.a.</td>
<td>175.50</td>
</tr>
<tr>
<td>UK</td>
<td>n.a.</td>
<td>81.00</td>
<td>78.00</td>
</tr>
<tr>
<td>YU</td>
<td>n.a.</td>
<td>176.50</td>
<td>182.80</td>
</tr>
<tr>
<td>CZ</td>
<td>n.a.</td>
<td>n.a.</td>
<td>198.50</td>
</tr>
<tr>
<td>DE</td>
<td>n.a.</td>
<td>3,078.00</td>
<td>3,359.30</td>
</tr>
<tr>
<td>SK</td>
<td>n.a.</td>
<td>n.a.</td>
<td>74.94[5]</td>
</tr>
</tbody>
</table>

Source: ASECAP

[1] The revenue collected by ÁVK Zrt on all motorways in Hungary
[3] Preliminary value
[5] Revenue from vignettes on the whole charged network including motorways, expressways and selected 1st class roads
for all users at the point of use, although there is much potential in the deployment of satellite-based systems and advances in on-board vehicle equipment.

1.2.5. Non-user funding

The leasing of space for services related to road infrastructure use can also provide sources of revenues. These could include, among other elements, restaurants, food outlets, stores, parking lots, motels and service stations alongside roads. This financing source has considerable potential to provide revenues without necessarily adding “new” costs where the road user or taxpayer is concerned.

A further possible source of non-user funding of road infrastructure development involves taxing increases in property values that a given project may bring about – in other words charging the indirect beneficiary as opposed to the direct user. This creates a motive for the private sector, such as the construction industry or certain business sectors (e.g. supermarkets, warehouses, multimodal terminals, etc.), to pay for having the connecting road infrastructure built. There are also examples where property developers have paid for parts of the cost of building connecting road infrastructure.

1.2.6. Borrowing and private sector involvement

Borrowing means that payment is deferred, and thus that future rather than present taxpayers or road users will pay. Road assets typically have huge construction costs and very long life spans. This may provide an obvious rationale for borrowing in order to even out payments among beneficiaries over time. In most European countries, public borrowing is, however, not specifically linked to spending on transport.

Sovereign governments should borrow to smooth national consumption or to undertake public investment projects (among them socio-economically efficient road projects) that they could not finance otherwise. The ability of a sovereign government to borrow on international credit markets depends on its perceived ability to repay and on the incentives it will have to do it. In recent years, the theoretical literature on sovereign borrowing has dealt mainly with the second of these issues: the country’s willingness to repay. The question at the heart of the sovereign borrowing literature was why governments have an incentive to repay their debts with foreign creditors within the existing international legal framework. There is no bankruptcy code for sovereign borrowers and lenders cannot take control of a country nor seize a significant amount of its assets in the event of a sovereign default.

Economists have offered two main explanations for why governments may want to repay: reputation (exclusion from future credit) and direct sanctions. While sovereign governments’ willingness to repay is an important factor, lenders will naturally also be concerned about their ability to repay. Here, both issues of long-term solvency and short-term liquidity have to be considered and assessed carefully.

Turning to empirical implications, the repudiation models that allow for the existence of lending mostly predict credit rationing in the form of a debt ceiling. This upper bound of the debt a country is able to incur depends on the costs it has to pay in the event of a default. These costs are usually related to the links that a country has with the world (including reputation spillovers): trade and financial linkages such as FDI are specific examples. The bigger is a country’s output, the larger is the punishment that can be imposed through trade sanctions and collateral seizure. Political instability should also negatively affect the amount a country can borrow. The shorter a government can expect
to be in office, the higher are its incentives to take advantage of the immediate benefits of higher loans and to discount any future sanctions heavily. Lastly, global factors, in particular the world interest rate, will affect the cost of servicing the debt stock and the temptation to default. Income variability should have a positive effect on creditworthiness: countries that are more prone to shock have a higher interest in maintaining access to credit markets and are therefore less likely to default.

Economic performance varies from state to state. The Growth and Stability Pact governs fiscal policy within the European Union. It applies to all Member States, with specific rules which apply to the Eurozone members that stipulate that each state’s deficit must not exceed 3% of GDP and its public debt must not exceed 60% of GDP (Maastricht criteria). However, many larger members have consistently run deficits substantially in excess of 3%, and the Eurozone as a whole has a debt percentage exceeding 60% (see Figure 1.5).

Figure 1.5. General government debt (general government consolidated gross debt as % of GDP).

Borrowing can also be undertaken by independent (in some cases private) infrastructure providers. Other than ministries and agencies, the various alternative corporate structures dealing with public roads are likely entitled to undertake independent borrowing in order to finance their development, maintenance and operational needs. In addition, PPP arrangements where financing is the responsibility of the contractor typically involve raising resources by way of a combination of equity and loans. Private borrowing is often not registered on public balance sheets, although it may still create obligations for governments.

Borrowing may affect the costs of road infrastructure provision and road transport services in so far as private entities are typically subject to higher interest rates than sovereign states or sub-national governments. Furthermore, in some instances, such as not-for-profit enterprises, the need to maintain a good credit rating for private borrowing may impose discipline on the road infrastructure and road transport services provider. Apart from general public borrowing, the public sector also has the option of creating special financial instruments – such as bonds – dedicated to the development of given infrastructure. This has been particularly employed in the US, where special instruments have been created recently to leverage public sector grants in order to access financing from capital markets.

In search for additional resources, some governments made serious efforts to attract private capital into road funding under various public-private partnership schemes (see Figure 1.6 and Figure 1.7)
Sources of private finance are equity, the capital held by a project company’s shareholders, or debt, the capital provided by lenders. Private investors apply a project finance approach to road investment: their commitments rely on the performance of the project. Revenues to cover the costs of investments can come from direct user charges such as tolls, from shadow tolls (in function of traffic performance) and/or from periodical availability fee payments related to performance and quality of services provided, paid by the client (public) authority, or a mixture of these sources.
Public-private partnership (PPP) road projects are highly leveraged capital-intensive projects. Lenders, which provide the major portion of financing in the form of debt instruments, undertake loan approval processes to examine the various aspects of the projects that could influence the debt servicing capability while making credit decisions. In view of this, project sponsors could also assess beforehand how desirable is the project from the debt financing perspective in order to facilitate timely arrangement of debt financing and avoid funding problems.

1.2.7. Criteria for selecting and evaluating funding sources

Each of the sources mentioned above has potential applicability in a variety of settings. Whether a particular source is of potential use in a particular social and economic environment depends on a variety of factors, many of which are contextual and unique to individual conditions. Contextual factors requiring review in the search for new funding sources are the following:

(a). State, regional and local governance traditions and philosophies of taxation and public spending,
(b). The types of road projects and road transport services to be funded,
(c). The elements for which funding is being sought (e.g., ongoing road agency development programs or individual road projects),
(d). The type of source that is desired and that is appropriate (e.g., pay-as-you-go funding or debt financing, and
(e). National, regional and local perspectives on the role of road transport in the community now and in the future.

A good understanding of these contextual factors is an important prerequisite in the search for enhanced road network development funding. Once contextual factors are understood, all stakeholders must come to a similar understanding of the general advantages and disadvantages of available alternative funding sources as well as an understanding of how these alternatives satisfy a set of widely used criteria. Among the most important of these criteria are the following:

(a). Revenue yield adequacy and stability,
(b). Cost efficiency in the application of sources,
(c). Equity in the application of the alternatives across demographic and income groups as well as jurisdictions involved,
(d). Economic efficiency in balancing „who pays” with „who benefits” from road investments under consideration,
(e). Political and popular acceptability, and
(g). Technical feasibility.

Among these criteria, revenue yield is a principal consideration. An enormous amount of effort is required to enact and sustain funding for any public service, including provision of roads and road transport services. When these efforts are undertaken, sponsors should be certain that the resulting flow of funds will be adequate to meet funding requirements, be reliable, and be predictable.

Financing proposals and decisions at programme, or at project level have a crucial position in the life cycle of operations and should be supported by appropriately prepared pre-feasibility or feasibility studies (see Figure 1.8).
Pre-feasibility and/or feasibility studies are to be prepared at identification and formulation phases of the cycle of operations, supporting financial decision. The aim of a pre-feasibility study is to provide decision makers in the Government with sufficient information to justify the acceptance, modification or rejection of the proposed project idea, and determine the scope of follow-up planning work (i.e. a feasibility/design study). The aim of a feasibility/design study is to provide decision makers in the Government with sufficient information to justify the acceptance, modification or rejection of the project proposal, and if deemed feasible, adequate information on which to proceed to concluding a funding model and/or financing agreement.

Acknowledging that the gestation time of a capital intensive road infrastructure project is generally very long (5-12 years) pre-feasibility and/or feasibility studies considered as important tools and supports of investment and funding decisions may be launched in an early stage of the operations cycle. The cost of these studies is relatively small (see Figure 1.9), therefore they can be carried out and financed even in a period of severe budgetary constraints.

The objective of a feasibility study is to find out if an identified project can be done, and if so, how. A feasibility study should tell management: (i) whether the project can be done; (ii) what are alternative solutions; (iii) what are the criteria for choosing among them; (iv) is there a preferred alternative? On the base of the outcome of a feasibility study, the management in charge makes a go/no-go decision. The main elements of all feasibility studies are the economic and financial cost-benefit analysis and the environmental impact assessment.
1.3 Case studies on financing transport infrastructure

Any international comparison of spending on, and revenue from the use of infrastructure is by nature uncertain. Two main problems are particularly pertinent. One is related to the different tiers – central, regional and local – of government. Differences in responsibilities across these levels make it difficult to know whether all relevant information about spending and/or revenue is available, in particular since the duties given to the respective tiers may differ across countries. The second problem is that countries may differ in their definition of certain concepts. Often, spending on investment is paid for during the year that resources are used, but some countries have an active balance sheet with annual down payments of initial loans.

Furthermore, the distinction between, in particular, reinvestment and new investment is often imprecise. With these caveats in mind, Table 1.5 summarizes the proportions of revenue collected from different sources within the road sector in selected European countries. Although there is significant variance among countries, an average of 66% of revenue emanated from fuel taxes and 17% from taxes on vehicle ownership. Revenues from the roads sector average 3% of GDP in these countries.

Similar information from a different source – the International Road Federation’s World Road Statistics (IRF, 2004) – is summarised in Table 1.6, which provides information on the significance of revenue from the roads sector seen in the perspective of aggregate public sector tax revenue. These taxes on average provide some 7% of total revenue, but the spread is substantial, with less than 1%
(Luxembourg) being the minimum value and 18% (France) the maximum. Notably, there are discrepancies between the data sources of Tables 1.5 and 1.6.

In Europe, revenues derived from road users greatly exceed spending in the sector, by 2-to-1 on average in Western Europe and by up to 3-to-1 in some other European countries. The high degree of road funding that is derived from fuel taxes may be one rationale for why most roads are not tolled in several countries. If the public thinks that roads have already been paid for by way of fuel taxes, they will be reluctant to pay again in the form of tolls. A further argument against user charging is that the public road network is perceived as a public good, and that there are efficiency motives for not charging for the use of non-congested roads.

Table 1.5 Shares of revenue from road related taxes and fees in selected European countries in 1998.

<table>
<thead>
<tr>
<th>Country</th>
<th>Vignettes</th>
<th>Tolls</th>
<th>Fuel Tax</th>
<th>Vehicle Tax</th>
<th>Sale or Registration Fee</th>
<th>Other</th>
<th>Insurance</th>
<th>Road Revenues as % of GDP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austria</td>
<td>6</td>
<td>5</td>
<td>60</td>
<td>19</td>
<td>9</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Belgium</td>
<td>2</td>
<td>0</td>
<td>57</td>
<td>20</td>
<td>5</td>
<td>1</td>
<td>0</td>
<td>14</td>
</tr>
<tr>
<td>Denmark</td>
<td>0</td>
<td>1</td>
<td>26</td>
<td>16</td>
<td>53</td>
<td>0</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Finland</td>
<td>0</td>
<td>0</td>
<td>60</td>
<td>28</td>
<td>12</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>France</td>
<td>0</td>
<td>15</td>
<td>67</td>
<td>18</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Germany</td>
<td>1</td>
<td>0</td>
<td>78</td>
<td>21</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Great Britain</td>
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<td>80</td>
<td>19</td>
<td>0</td>
<td>0</td>
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<td>4</td>
</tr>
<tr>
<td>Greece</td>
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<td>26</td>
<td>54</td>
<td>5</td>
<td>14</td>
<td>0</td>
<td>0</td>
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</tr>
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<td>84</td>
<td>2</td>
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<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Ireland</td>
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<td>51</td>
<td>16</td>
<td>32</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Italy</td>
<td>0</td>
<td>8</td>
<td>75</td>
<td>14</td>
<td>0</td>
<td>8</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Luxembourg</td>
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<td>0</td>
<td>90</td>
<td>7</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Netherlands</td>
<td>1</td>
<td>0</td>
<td>53</td>
<td>20</td>
<td>26</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Portugal</td>
<td>1</td>
<td>9</td>
<td>61</td>
<td>27</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Spain</td>
<td>0</td>
<td>8</td>
<td>73</td>
<td>11</td>
<td>8</td>
<td>0</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Switzerland</td>
<td>6</td>
<td>0</td>
<td>67</td>
<td>24</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Sweden</td>
<td>1</td>
<td>0</td>
<td>82</td>
<td>16</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Average Share</td>
<td>1</td>
<td>5</td>
<td>66</td>
<td>17</td>
<td>9</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
</tbody>
</table>

Source: The Unite Project, EC (Compiled in Lindberg and Nilsson, 2005).
Note: These numbers emanate from Unite, a project funded by the European Commission. Much effort was spent on eliminating the measurement problems mentioned in the main text.

Many countries finance part of their road transport infrastructure through tolls. Table 1.5 indicates that Greece (26%), France (15%), Portugal (9%), Spain (8%) and Italy (8%) had a substantial share of their road-related revenue from tolls in 1998. The split of revenue sources has been changed later on.
Although European countries supply most of their road systems by way of ministries or agencies, and pay for them by employing resources from the public budget, there are also many instances where this is not the case. However, most alternative models for providing infrastructure involve roads that are high profile, or that provide a particularly high level of service, such as higher speeds, greater safety, less congestion, greater comfort, etc. In many cases, these are tolled, while in others governments directly fund the infrastructure provider, through such mechanisms as shadow toll or availability fee. Where routes are tolled, they are very often provided as an alternative to other, publicly provided, freely accessible routes.

Figure 1.10 and Table 1.7, focusing on concessioned motorways in Europe, provide an insight into the great variety of practices that exist. Figure 1.10 shows that, while Belgium, Germany, the
Netherlands, Sweden and Switzerland have all or most of their motorways provided directly by the government, Austria, France, Italy and Portugal concession out most of their motorways. The Austrian case, involves concessioning to a state-owned company (Asfinag AG).

The nature of these concessions also varies greatly. Table 1.7 shows that, in some countries, concessionaire companies are mainly or entirely public, while in others they are private. Italy, Norway and Spain have several different companies operating the concessions, while others, such as France, involve relatively few commercial firms (although several public motorway concession companies had been privatised recently). Other countries (like Hungary and Poland) have only a limited amount of concessioned motorway infrastructure.

Figure 1.10 Overview of European practices in motorway concessions (with or without toll) (Bousquet-Fayard, 2005)

Various countries have delegated responsibility for major sections of their motorway networks to concessionaires that are, to one extent or another, independent from government. Countries that have led in this field include Austria, France, Italy, Spain and Portugal. In each case, different means are employed for financing the motorway network. The model used in France has involved concessions with varying degrees of public intervention, including public ownership of concessionaires, since the motorway system was created in the 1950s. However, it is currently characterised by government divestiture of shares in infrastructure providers, and other measures, such as state-guaranteed loans. The French concessionaire companies collect tolls set as part of five-year agreements with the government. Furthermore, plans for operation and investment, and commitments to safety, environmental and social goals are established every fifth year. As it currently
stands, road investment by concessionaire companies in France is greater than overall public investment in roads (Busquet-Fayard, 2005).

**Italy**’s Autostrade was created in the 1950s as a state-owned enterprise. Some shares were first publicly sold in 1987, then the company was fully privatised in 1999. Autostrade currently holds concessions for 3 408 kilometres of road, or about half of the Italian motorway network, with the other half mostly under concession as well. Tolls are capped, based on an agreement with the government.

**Portugal** employs a range of different concession mechanisms across its primary motorway network and for key bridges, combining both direct tolling and shadow tolls. The organization responsible for oversight of the network and PPP arrangements has also been devolved into a state-owned company.

**Austria** presents a different model, whereby the primary road network is managed by a 100% publicly owned company. This company, ASFINAG (Motorway and Expressway Financing Corporation), is responsible for construction, upgrading, operation, maintenance and tolling, although the right to set the tolls is retained by the Republic of Austria. ASFINAG does not get any grants from the federal budget; its operating income results exclusively from user fees that are legally tied to expenses in the network. ASFINAG is also making selective use of PPPs for elements of the network.

The examples highlight that a number of models are in use around Europe to provide road network infrastructure in a way that is independent from government control over fundamental operational tasks associated with the provision of road networks, including financing. Furthermore, while these are not likely to account for the majority of road infrastructure in any given country, they usually include very important roads that carry a high proportion of the country’s traffic. At the same time, where such networks are tolled, they are often – but not always – accompanied by alternative routes that are not tolled. Concessioning in some European countries is focused on a minimum of projects, while the rest of the motorway network is in public hands. PPPs are obviously an important means for supplying motorways in some countries, as seen by the percentage of the motorway network in the hands of private firms, notably in Italy (64%, including the major network concession described above), Portugal (78%), Spain (24%) and the UK (17%). This does not mean that PPPs provide most of the road network in these countries. However, they often provide key routes within that network, in terms of traffic use or strategic importance. This perhaps defines the current role of PPPs under most circumstances, where roads are concerned: they tend to provide high-profile and important, but not most, road infrastructure.

**Table 1.7 Highway concessions in Europe, as of February 2004**
A final example is provided for contrast, showing that innovative mechanisms can be developed for specific links without private involvement, although this is rare. The Oresund Bridge between Denmark and Sweden, opened in 2000, is a public-public partnership. The bridge, which provides for both road and rail traffic, is operated and maintained by Oresundsbro Konsortiet, which is owned by the Danish and Swedish states, and was established based on a bilateral agreement between the two governments. The bridge’s construction cost was financed by loans raised on national and international capital markets, but guaranteed by both states. The company charges tolls to road users, and charges the national railways of both countries based on pre-established rates, with a view to ultimately paying all construction and operating costs.
Chapter 2. Public-Private Partnerships

2.1 Introduction

It is generally recognised that transport by rail is an important element in encouraging economic growth and development. Improved rail links can facilitate cross-border traffic and ease bottlenecks in established network corridors. They can also present a competitive alternative to long distance transport by road or air. At the same time, transport by rail is usually more energy efficient than other modes of transport, and investment in rail schemes is therefore a key component of low carbon transport strategy.

Recognising the appetite and need for the creation and enhancement of railway infrastructure, one of the many challenges is reconciling the relatively high capital costs with available sources of finance.

Transport Ministries in EU member states are being encouraged to bring forward rail schemes with financial support provided by the Connecting Europe Facility, and the World Bank and Asian Development Bank are also active in promoting rail schemes in other countries around the world.

These sources of finance however will not on their own be sufficient to provide the necessary funding which will invariably require an element of private sector participation. In recent years this has been achieved through the use of public private partnerships (PPPs). This trend is likely to continue, although experience has shown that there are significant obstacles to be overcome for the successful implementation of rail schemes in this way.

2.2 Sustainable Development Goals

Whilst not necessarily a primary reason for implementing a rail scheme, due regard should be had to the Sustainable Development Goals (SDGs). The SDGs were formally adopted in September 2015 as a global mandate to end poverty, fight inequality and injustice, and tackle climate change.

The SDGs identify a range of measures to encourage the building of energy efficient infrastructure and to promote inclusive and sustainable industrialisation for the world’s population.

In particular, SDG9 – “build resilient infrastructure, promote exclusive and sustainable industrialisation and faster innovation” is relevant to the rail sector, but success in meeting others such as SDG3 (good health and wellbeing), SDG8 (decent work and economic growth), SDG11 (sustainable cities and communities), SDG13 (climate action) and SDG17 (partnerships for the goals) all relate to the development and implementation of rail schemes. To realise
these goals, significant investment in the improvement of railway infrastructure is required, and they will need to be taken into account in the financial arrangements for rail schemes.

As well as availability of finance, a challenge for governments using a PPP programme to deliver investment in railway infrastructure is to ensure that the programme is consistent with their other transport policies and delivery strategy, whilst helping them achieve the SDGs.

2.3 PPP Programme

For present purposes, the term PPP programme means a framework under which a public authority grants long term contracts (with a duration typically exceeding 20 years) to a private sector partner for the design, financing, construction or refurbishment and operation and maintenance of rail facilities, and the provision of related services.

The term ‘public authority’ may include a government department or a statutory provider of transport services. Under the terms of these contracts, the private sector partner will raise private capital to pay for the new facilities, which will be repaid by a lease or rental fee or a service concession from the public authority provided that the facilities and services are made available and meet a specified outcome standard.

The public sector partner will usually be required to provide an element of subsidy. This can be provided in a number of ways including capital grant, contribution of real estate for development, and guarantees of track access charges depending on the scale and nature of railway infrastructure to be developed.

2.4 PPP Models

2.4.1. Types and Examples of Rail PPPs

There are a number of different examples of PPP in the rail sector worldwide:

- Development of new railway infrastructure (both for heavy and light rail)
- Refurbishment and enhancement of existing railway facilities
- Redevelopment of railway stations and adjoining real estate
- Procurement of rolling stock
- Operation and maintenance of railway infrastructure
Support for the adoption of PPP programmes to deliver investment in railway infrastructure is by no means universal, although it can be a condition of finance being made available.

**In favour:** an advantage of a PPP Programme in the rail sector is that investment in infrastructure and services can be delivered quickly and to specified standards, without resulting in high levels of government capital expenditure. Infrastructure is developed and services are delivered to objective standards, or private providers suffer financial and operational penalties that can lead to contract termination.

**Against:** the disadvantages of a PPP Programme in the rail sector generally result from contracts that are not well specified or executed. This can include a lack of flexibility or inappropriate transfer of risk, leading to high costs or poor value for money.

### 2.4.2. Best Practice

There is a considerable amount of guidance that is publicly available setting out the typical characteristics of PPP programmes and what is regarded as best practice in their implementation in the rail sector. UNECE has itself published a Guidebook on Promoting Good Governance in Public-Private Partnerships\(^1\).

Common themes can be grouped under the following headings:

- **A** Policy and Legislative Framework
- **B** Economic Context and Affordability
- **C** Planning, Timing, Objectives, and Business Cases
- **D** Training and Resources
- **E** Market Assessment and Engagement

2.5 Policy and Legislative Framework

2.5.1. Ensure PPP policy and legislation is robust and consistent with other policies

Governments should have a formal policy for the provision of rail services, and a sustainable long term strategy for delivering it. They should also prepare a development programme for the infrastructure that will support them within which a PPP programme may play a part.

The policy and legislative framework for a PPP programme in the rail sector should be consistent with governments’ transport, economic and fiscal policy, and other relevant policies such as those governing urban planning and land use.

Governments should enact any legislation necessary to enable the PPP programme, which often includes PPP-specific laws and public procurement regulations.

2.5.2. Prepare an evidence-based delivery plan

In preparing for a PPP programme, governments should draw upon experience from other jurisdictions to develop a robust and evidence-based plan for delivery of the PPP programme.

2.5.3. Obtain formal support for the structure and policy from potential lenders

Before proceeding with a PPP programme, governments should seek formal feedback on their proposals from a representative range of potential funders with experience in the successful project financing of completed projects with similar characteristics to the proposed programme.

2.5.4. Ensure that there is political and civil service support

Before implementing a PPP programme governments should conduct a formal assessment of political and public sector/ civil service support for the programme. The PPP programme should be sponsored at a senior level within the government and civil service, with key individuals identified to act as promoters of the programme across the public and private sectors.

2.5.5. Develop a focussed specialist office to manage the programme

Governments should consider establishing a specialist unit, team or department to manage the development and implementation of the programme, with support from the finance and transport ministries, and central and local government. The size of the unit should be

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2 Example: The UK Infrastructure and Projects Authority
appropriate to the anticipated volume of projects, but may also be accountable for PPP programmes in other sectors.

The unit should have clear terms of reference and act objectively in managing the programme to maximise value for money for the public. It should be funded by a long term budget that will sustain it through the delivery phase of the PPP programme and into its operational phase.

2.5.6. Establish a suite of standard procurement protocols and documentation

A process framework, built on proven precedent, should be established for the scoping, approval, procurement, delivery and management of the PPP programme. This framework should include:

- Clear terms of reference for the governance and approval of the programme itself and individual projects at each stage, including clear criteria against which approval will be granted;
- Standard forms of business case for each project, objectively setting out their scope, objectives and compliance with predetermined approval criteria;
- Standard processes for the management of procurement including standard forms of procurement documentation, procurement timescales and evaluation criteria and the scope for negotiation following selection of a preferred private partner;
- Standard processes for contract management and monitoring throughout the delivery and operational phase; and
- Standard contract documentation including clear guidelines for its use and the extent to which it can be varied to suit project-specific issues.

2.6. Economic context and affordability

2.6.1 Carry out transparent business case assessments for each project

Governments should develop an overall financial and economic model for the PPP programme that clearly sets out what it will cost, the charging basis and the objective criteria for the financial, social, environmental and economic benefits it will yield. Each project should be costed in outline terms prior to its commencement, and should only proceed to procurement if it is affordable within the context of the model and represents the best value for money of the realistically deliverable options.

2.6.2. Ensure the programme will enable competitive project financing

In planning the PPP programme governments should carry out a formal assessment of potential sources of finance including local and international commercial debt, international

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3 Example: Guidelines for Infrastructure Project Delivery published by the Australian Government
financial institutions (including Development Finance Institutions and Export Credit Agencies),
government debt and the local and international capital markets.

2.6.3. Develop a standardised ‘shadow’ cost model against which to compare value
Governments should develop a robust and locally relevant system of capital and operating
cost benchmarks. This system should be used to establish transparent evidence that each
PPP project represents the best possible value for money as compared to alternative ways of
achieving its objectives – particularly the direct delivery of the same projects by the public
sector.

2.6.4. Offer robust payment security that guarantees investment return and debt repayment
PPP projects represent a long term public sector commitment. Governments should
maximise value for money by offering bidders and investors formal instruments that provide
long term guarantees that payments will be made, and that a consistent approach will be
taken to concession management.

2.6.5. Establish robust long term governance structures and processes
Governments should ensure that long term budget provision is made for the governance and
management of the programme throughout its term.

2.6.6 Develop an economic framework for fiscal commitments
A framework should be established to manage government commitments arising from the
PPP programme, including fiscal commitments such as ongoing subsidies or payments, and
contingent liabilities such as guarantees.

2.7. Planning, Timing, Objectives, and Business Cases

2.7.1 Develop a clear planning context for the PPP programme
Before starting a PPP programme, governments should commission traffic forecasts to fully
assess current and future supply and demand for rail services.

2.7.2 Establish clear and objective approval processes
There should be a process for stakeholder engagement and formal government approval of
each PPP project at key stages in its development.

2.7.3 Establish a robust format for business cases
Projects within the PPP programme should each have a robust business case setting out the
project’s description, rationale, objectives and measures of success. Business cases should

and The World Bank Group contains helpful guidance in relation to Planning and Preparation for PPP in the
Railway sector at Section 4.7 https://www.ppiaf.org/sites/ppiaf.org/files/.../EAP_BP_Rail_Final_Report.pdf
follow a standard format, which is updated at each approval stage in the development of the PPP project.

2.7.4. **Use clear and objective output-based specifications**
Each business case should feature output-based specifications that set the performance standards for the project. They should be capable of objective measurement, with clear and realistic contractual sanctions on the private sector partner if they are not achieved.

2.7.5. **Consider the use of a ‘Reference Solution’**
Governments should consider the advantages and disadvantages of developing a Reference Solution as part of the development of the business case.

2.7.6. **Incorporate robust business case risk allocation and value for money assessment**
Business cases should include a value for money analysis that compares the PPP model against the cost of delivery and operation using alternative means. These should include an objective comparison with the likely cost and risk of delivery using public sector resources, which is externally audited or reviewed.

2.8 Training and Resources

2.8.1 **Plan programme management resources and training**
Prior to the implementation of a PPP programme, governments should develop a resource plan setting out the people and costs that will be needed to implement it successfully on behalf of the public sector. The timing and key skills needed for each role should be clearly identified, and suitable funding made available for the recruitment and continuing professional development of those staff. The resource plan should cover the development of PPP legislation and policy, the scoping of the programme and production of business cases, the procurement of projects, their delivery and commissioning, and operation.

2.8.2. **Build strong, objective commercial understanding into project teams**
Project teams should develop a clear understanding of the field of potential private sector firms that will potentially tender for the projects, and the commercial drivers of those firms. This should include their potential interaction to ensure that projects will be realistically deliverable.

2.8.3 **Develop a robust induction and support programme for stakeholders**
A stakeholder engagement plan should be developed for each project, incorporating plans for engagement with key management and public/civil service stakeholders (and any other stakeholders needing to participate in the development of the project and the preparation of the business case).

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^ Principle 2 – UNECE Guidebook on Promoting Good Governance in Public-Private Partnerships
2.9 Market Assessment and Engagement

2.9.1 Realistically match capacity
In developing a PPP programme, governments should formally consult with private sector contractors, service providers, investors and advisors, to:

- Assess market capacity to deliver the programme, and develop a programme of capacity building if necessary; and
- Ensure that there is capacity and capability to accurately assess and accept the risks it is proposed will transfer to the private sector.

Consultees should include the following:

- Contractors;
- Designers;
- Sponsors / equity investors;
- Legal, financial, technical and insurance advisors;
- Senior lenders and, where appropriate, international financial institutions; and
- Insurance and reinsurance companies.

2.9.2 Draw on proven experience
Governments should carry out a systematic analysis of best practice as it applies to their own needs, and ensure that the scope of the programme and the transfer of risks is consistent with realistic market capacity.

2.9.3 Clearly set out risk transfer proposals
A formal schedule of risks and their allocation should be produced for the whole programme clearly setting out how risks will be allocated between parties.

2.10 Transparent Procurement and Management Processes

2.10.1 Implement robust and transparent programme governance
There should be an institutional and regulatory framework which details the roles of various stakeholders in the procurement process. The framework should be used to ensure that the programme meets best practice in relation to the transparent procurement and management of projects, using independent specialists to review and audit the programme’s compliance with national and international transparency and anti-corruption guidance.

2.10.2 Standardise the procurement process and procedures
The procurement process for PPP projects and their governance should guarantee a high degree of objectivity and transparency in the invitation, receipt and evaluation of tenders. Qualitative and quantitative evaluation criteria, and their relative weighting, should be

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6 Principle 5 – UNECE Guidebook on Promoting Good Governance in Public-Private Partnerships
established with stakeholders prior to tenders being issued and should be made transparent to bidders when they are invited to tender.

2.10.3 Evaluate tenders transparently and publish formal evidence of value for money
As part of their review and approval of the Business case prior to signature of contracts, governments should conduct a value for money assessment. This assessment should be published to give the public evidence that delivering the project as a public-private partnership represents the best possible value for money.

Innovation and alternative solutions should be encouraged during the tender stage but their scope and any consequential reallocation of risk against the preferred strategic solution or Reference Solution should be clearly defined before a preferred partner is appointed.

Certain objective criteria should be established before procurement begins which represent a pass/fail test in the suitability of a potential partner to deliver projects. The published evaluation criteria should make clear which aspects of tenders are pass/fail and which will be judged against weighted qualitative and quantitative criteria.

An evaluation report should be produced for each tender, objectively scoring tenders against the objective published criteria. The tender evaluation committee should have proven experience and expertise in evaluate similarly complex tenders and feature technical, commercial, financial and legal skills. Their conclusions should be subject to independent review by a specialist audit office or independent agency.

2.10.4 Promote Zero Tolerance to Corruption
Governments should develop standard definitions of corrupt practices in public procurement and management, and ensure they are applied to the PPP programme. They should be published as a matter of policy, and incorporated in the PPP programme. Tenderers for each project should be required to confirm their willingness to comply with anti-corruption policies and should be eliminated from a tender if they are unable to do so, or if there is evidence that they have exhibited corrupt practice. Acceptance of this principle should be a pass/fail tender requirement.

2.10.5 Record and publish procurement and management information
Business cases should have clear and objective measures of value for money, and outputs compared to the base case upon award of a contract. Governments should include measures to encourage the recording and publication of procurement and management information for each project, in the interests of demonstrating long term value for money.
2.11 Sector Specific Issues

There are a number of issues specific to the rail sector that will need to be addressed when considering whether to use a PPP programme to deliver investment in railway infrastructure.

2.11.1 Regulation

In developing the policy and legislative framework, governments may consider establishing a regulatory framework to govern access to railway infrastructure, and the manner in which its maintenance and operation is remunerated. Governments may also consider establishing an independent regulator to take responsibility for monitoring safety of the railway infrastructure.\(^7\)

2.11.2 Patronage

The traffic forecasts prepared when developing the planning context for a PPP programme should be considered in conjunction with the assessment of potential sources of finance and the need for subsidies, payments or guarantees.

2.11.3 Mixed Economy Infrastructure

When considering the type of infrastructure required, governments should consider whether capacity should be reserved for different categories of services and how priority should be allocated between them. Governments should also have regard to the consequential impact on line speeds and the availability of railway infrastructure.

2.11.4 Cost Overruns

A major issue in the development of new railway infrastructure can be the allocation of liability for cost overruns due to the size and complexity of rail schemes compared to other types of infrastructure. It will be important to provide a credible strategy for addressing this issue when assessing potential sources of finance.

2.11.5 Early Termination Arrangements

The suite of standard forms of contract documentation will include provisions regulating early termination, for example in the event of material failure to perform the contract. A particular issue for railway infrastructure is finding suitable replacement operators with the necessary competence. Contracts should allow sufficient time pre-termination for satisfactory arrangements to be put in place, including preservation of key sub-contracts to ensure continuity of service.

\(^7\) http://www.oecd-ilibrary.org/transport/better-economic-regulation_5kg9mq55fpmv-en
2.12 Case Studies

2.12.1. Nottingham Express Transit
The city of Nottingham in the UK has recently opened an extension to its existing tram network, effectively doubling the number of lines.

Both the existing network and the extension were developed using a PPP concession model, with finance provided by a combination of capital grant and bank lending. A single concessionaire is responsible for the development, operation and maintenance of the extended network and new trains have been introduced. A key feature of the project is the introduction of a multi-modal ticketing system providing connectivity between trams and buses.

The City Council (the Authority) entered into a 30 year concession agreement with Arrow Light Rail in 2001 for the development, operation and maintenance of the existing network “Line One” with services commencing operation in 2004. In order to introduce the extension “NET Phase Two”, the Authority undertook a fresh procurement using the competitive dialogue process resulting in the termination of the original agreement and the grant of a new concession to Tramlink Nottingham for a period of 22 years in 2011.

When considering options for the procurement of NET Phase Two, the Authority undertook a comprehensive procurement strategy options analysis\(^8\). An analysis of the potential contractual structures is set out at Annex 1.

In summary, the contractual structures considered by the Authority were:

\(^8\) [http://www.thetram.net/.../Nottingham%20Express%20Transit%20Phase%20Two%20Full%](http://www.thetram.net/.../Nottingham%20Express%20Transit%20Phase%20Two%20Full%)


Option 1 - Design, Build, Finance, Operate and Maintain (DBFO) - Under this option (which was employed for Line One), one contractor would be appointed as the single point of accountability for all aspects of the project.

Option 2 - Design, Build, Operate and Maintain (DBOM) - This structure is the same as Option 1 (DBFO), but without any external private sector project finance.

Option 3 - Design, Build, Finance and Maintain plus Operate (DBFM+O) - Under this structure the DBFM contractor is responsible for providing and maintaining the infrastructure on the basis of availability payments and a separate operating concession agreement is awarded.

Option 4 - Design and Build plus Operate and Maintain (DB+OM) - Under this option, an operating and maintenance concession and separate turnkey design and build contract would be awarded.

Following detailed analysis of each of these options, the Authority reached the following conclusions:

1. Option 2 (DBOM) did not, in this instance, offer any advantages when compared with Option 1 (DBFO). However, the structure did have significant disadvantages (for example, in terms of not incentivising whole life costing and the achievement of passenger focused outputs through a performance regime and payment mechanism) and was therefore dismissed;

2. Option 3 (DBFM+O) was dismissed because it was impractical in the context of NET Phase Two, given the interface problems that would arise from the division of operations on the one hand and design, construction and maintenance on the other;

3. Option 4 (DB+OM) was dismissed because it did not deliver optimal whole life costing or transfer significant long term risk to the private sector. It also did not achieve a clear and full transfer of integration risk between the build contract and the operation and maintenance concession. Furthermore, because the operator would not receive ongoing unitary charge payments in respect of which performance deductions could be made, the operator would be less incentivised to achieve passenger focussed outputs.

Accordingly, for the following reasons, the Authority's preferred procurement route which was adopted for the project was Option 1 (DBFO).

- Full transfer of system integration risk - the concessionaire would be required to deal with any system integration problems (e.g. inability of the operating sub-contractor to meet timetable requirements due to design failure), for which the Authority would be entitled to reduce the unitary charge. The experience of construction and commissioning of Line One was that there were significant system integration issues, for example the rail/wheel interface, which had to be resolved before Line One could
be brought into operation. As a result of the DBFO structure employed for Line One, the Authority was held harmless from the effects of this risk.

- Whole life costing optimisation - the concessionaire would be incentivised to ensure that the system would be designed to optimise whole life cost over the life of the project and to satisfy handback requirements.

- Achievement of passenger focussed outputs - the performance regime and payment mechanism would provide greater incentives than under any other procurement option to achieve passenger focussed outputs (e.g. service frequency and ride quality) because failure to achieve performance standards would result in the concessionaire suffering deductions from the unitary charge.

- Network flexibility - future extensions could be included within the scope of the procurement, which would enable future extensions to be implemented without terminating the concession for NET Phase Two.

- Revenue risk - the concessionaire would have overall control in respect of design, construction, maintenance, life cycle replacement and operation allowing the concessionaire to have greater influence on patronage revenue and take farebox revenue risk. The NET Line One concession agreement transferred full revenue risk to the concessionaire. The Authority did not have the budgetary flexibility to prudently retain substantial revenue risk and therefore its preference was for there to be no revenue risk share on NET Phase Two either.

2.12.2. Railway Infrastructure Enhancements

This is an example of a project where a number of key enhancements to an existing operational railway line were delivered using a project finance structure. For reasons of confidentiality it has not been possible to identify the project upon which this case study is based.

Examples of the enhancements that were delivered are:

(a) track replacement and renewal;
(b) improvements to the alignment of the permanent way to allow faster line speeds;
(c) construction of additional platforms at stations on the line; and
(d) installation of a new signalling system.

The key features of the project were that the train operator would procure the design, build and financing of the project and once the works had been completed and "taken into use" they would be purchased by and transferred to the infrastructure manager. The project was not exposed to operating risk.

The project structure that was used assumed that:
(a). all risks associated with the implementation of the project would be borne by the project company;
(b). design and build of the works would be sub-contracted to the construction contractor;
(c). the project company would use bank finance to fund the cost of implementation of the project;
(d). the infrastructure manager would be under an absolute obligation to purchase the works from the project company once the project has been "taken into use";
(e). the train operator would pay increased track access charges to the infrastructure manager and the train operator’s franchise would be extended.

There were various contracts required to implement the arrangements:

Enhancement Agreement

This is the agreement whereby the project company undertook to implement the Project for the train operator. The project company was responsible for carrying out the works in accordance with the project specification and was obliged to achieve acceptance of the project on or before the specified completion date with liquidated damages flowing from any delay. Relief and compensation (as applicable) was provided for the occurrence of specified events, and there was a mechanism for calculating the transfer price for the works taking into account agreed variations.

Construction Contract

This was the agreement by which the project company’s construction obligations pursuant to the Enhancement Agreement were sub-contracted to the construction contractor.

Project Interface Agreement

This agreement covered the protection, safety and security of the rail network, as well as the design review, approval, monitoring and inspection of the works, compliance with applicable standards and utilisation of possessions, and the process for obtaining necessary consents.

Facilities Agreement

This was the agreement between the project company and the funders providing finance for the implementation of the project.

Asset Purchase Agreement

This agreement contained the procedure for taking into use and acceptance of the works. It also provided for payment of the transfer price (calculated in accordance with the Enhancement Agreement). The infrastructure manager was required to pay the agreed transfer price to the project company within a specified period from the date of acceptance.

Track Access Agreement
There was a variation of the existing agreement between the infrastructure manager and the train operator to increase the track access charges payable by the train operator.

Franchise Agreement

There was a variation of the existing agreement between the Transport Ministry and the train operator to increase the duration of the existing franchise.

The project included a number of risks and was structured to mitigate or allocate them to the parties best able to manage them. Key areas of risk and their mitigants are addressed below.

<table>
<thead>
<tr>
<th>Risk</th>
<th>Mitigant</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Technical</strong></td>
<td></td>
</tr>
<tr>
<td>Delivery of the project on time and on budget</td>
<td>The construction contractor - experience of delivering similar rail enhancements and built-in time and cost contingency</td>
</tr>
<tr>
<td>Co-operation with infrastructure manager</td>
<td>The process of design and the practical aspects of working on the operational railway was governed by the Project Interface Agreement</td>
</tr>
<tr>
<td>Taking into Use</td>
<td>As packages were completed they were taken into use on the basis of a defined and documented process</td>
</tr>
<tr>
<td>Acceptance</td>
<td>When all of the enhancements were completed and taken into use, acceptance was certified on the basis of a defined and documented process</td>
</tr>
<tr>
<td><strong>Financial</strong></td>
<td></td>
</tr>
<tr>
<td>Payment of transfer price</td>
<td>Banks would evaluate adequacy of infrastructure manager’s covenant to pay</td>
</tr>
<tr>
<td>Payment of increased track access charges</td>
<td>Transport Ministry support for franchisee</td>
</tr>
<tr>
<td><strong>Insurance</strong></td>
<td></td>
</tr>
<tr>
<td>Adequacy of insurance</td>
<td>The construction contractor was required to maintain a package of project insurances – there was a regime to cover unavailability of insurance</td>
</tr>
<tr>
<td><strong>Operational</strong></td>
<td></td>
</tr>
<tr>
<td>The Project has no operating phase</td>
<td>All costs relating to design and build were passed down to the construction contractor - cost</td>
</tr>
</tbody>
</table>
2.12.3. Rolling Stock Procurement

The Intercity Express Programme is the programme to replace the older intercity trains currently running on the domestic rail network in the UK with new trains using a PPP arrangement.

The UK government has entered into a contract for the supply and maintenance of the replacement rolling stock with Agility Trains, a consortium consisting of Hitachi Rail Europe and John Laing Investments. The rolling stock is known as the Hitachi Super Express Train and will initially be built and assembled by Hitachi in Japan with subsequent trainsets being assembled at a new facility to be constructed for the project at Darlington in the UK.

Given the size of the overall programme, the procurement was split in two: an initial funding for the Great Western Mainline (GWML) fleet, and a second financing for the East Coast Mainline (ECML) fleet.

The main scope of the GWML procurement is the design, manufacture, commissioning and bringing into service of the new trainsets alongside the construction and maintenance of new depot facilities at Bristol and Swansea, and refurbishment of the existing North Pole depot in West London. The ECML procurement involves the construction of a large new depot at Doncaster.
The trainsets are based on the Javelin Trains used on the High Speed 1 line, and will consist of both electric and bi-mode units (which are able to power themselves and to use electric power when available). They are to be fully in service by 2018.

Agility Trains is responsible for making the trainsets available and delivering related services including transfer of train and depot delivery, and train operation and maintenance. In the case of GWML, 57 trainsets are to be supplied along with supporting maintenance and depot facilities.

Payment is based on availability, with Agility Trains being responsible for providing the trainsets for service on a daily basis. Deductions can be levied if Agility Trains does not meet the performance regime relating to availability, reliability and standards of cleanliness and presentation.

The total project financing requirement was approximately £2.5 billion, consisting of £2.2 billion long-term project financing plus a £280 million mix of share capital and shareholder loans provided over 30 years.

Key features of the project are:

- Pathfinder: This was the first time a PPP structure had been used for the procurement of rolling stock.
- Innovative: The train availability based structure is the first time a "no train no pay" structure has been used in the heavy rail market.
- Flexible "change" regime: Trains are mobile assets providing a key public service and considerable flexibility is required in respect of their deployment ranging from amendments to the passenger timetable to redeployment of trains to different routes and use of new depots.

2.12.4. Analysis of contractual structures for procurement of net phase two

<table>
<thead>
<tr>
<th>Contractual Structure</th>
<th>Description</th>
<th>Advantages</th>
<th>Disadvantages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Option 1 - Design, Build, Finance, Operate and Maintain (DBFO) Example - Line One</td>
<td>Under this option a single concessionaire would be appointed as the sole point of accountability for all aspects of the project, including design, build, funding, operation, maintenance and</td>
<td>• Integration risk is fully transferred. NET Phase Two differs from tramway refurbishment or entirely new systems because of the requirement to integrate Phase Two with Line One, both in terms of the minimisation of disruption to Line One services and inter-</td>
<td>• The experience from Leeds Supertram and the South Hampshire Rapid Transit has shown that long-term revenue risk transfer may be unattractive to funders. However, this can be mitigated</td>
</tr>
</tbody>
</table>
| Option 2 - Design, Build, Operate and Maintain (DBOM) | This is the same structure as for DBFO, but without any external private sector project finance. | As for Option 1 (DBFO), plus:  
• Requires upfront public sector capital funding.  
• This structure does not deliver optimal whole life cost or transfer significant long term risk to the private sector. For example, despite contractual transfer of risks, much of latent defect risk and life cycle risk effectively sits with |
| Option 3 - Design, Build, Finance and Maintain plus Operate (DBFM+O) | DBFM + O is the contractual structure used on DLR. A DBFM contractor is responsible for providing the infrastructure and vehicles under a long term contract and is paid on the basis of availability of infrastructure rather than on the basis of service based outputs. A separate operating company is awarded a short contract and is paid on the basis of availability of infrastructure rather than on the basis of service based outputs. | This structure facilitates the procurement of future unforeseen extensions because there can be more than one infrastructure provider, meaning that the existing DBFM arrangements do not need to be terminated. The relatively short duration of the operating contract allows for regular re-letting of the operating contract in respect of the entire system. This can also be achieved under the DBFO structure. | While this model is proving successful in an "off-street environment", in the case of NET there are clear interfaces with third parties and disputes at these interfaces are likely to result in additional cost for the public sector. The level of complexity associated with this structure in order to deal with the interfaces between the operator and the public sector because there is no bank funding at stake. • No requirement for substantial bank due diligence which would otherwise help identify and manage risk and ensure the delivery of the final project. • Unlike Option 1 (DBFO), because the concessionaire does not receive ongoing unitary charge payments in respect of which performance deductions may be made, this structure does not incentivise the achievement of passenger focused outputs. |

Example - Docklands Light Rail ("DLR")
| Option 4 - Design and Build plus Operate and Maintain (DB+OM) | A turnkey design and build contract and a separate operating and maintenance contract would be awarded to two different entities. This is the model used on Sheffield Supertram. | This structure allows new infrastructure for system extensions to be procured directly by the public sector and the operating/maintenance contract to be extended to cover the entire system. However, as detailed above, the same effect could be achieved through a DBFO structure. As with DBFO, responsibility for operation and maintenance rests with the same entity, avoiding some of the risk transfer associated with DBFO. | This structure does not deliver optimal whole life cost or transfer significant long term risk to the private sector. For example, despite contractual transfer of risks, much of latent defect risk and life cycle risk effectively sits with the public sector because there is no bank funding at stake. Unlike Option 1 (DBFO), because the DBFM contractor is not proportionate for Phase Two. May not achieve off balance sheet treatment. Retention of long term revenue risk due to short operating contract. Less effective transfer of risk to operator because no financing is at stake under the operating concession. A payment mechanism based on availability of infrastructure rather than matters such as reliability, punctuality and ride quality does not incentivise customer focused outputs. |

| term operating concession. | • This structure does not require upfront public sector capital funding. • Whole life costing benefits in that the same entity is responsible for design, construction and maintenance (though not operation). |  |  |
of the problems associated with the DBFM+O structure. Concessionaire does not receive ongoing unitary charge payments in respect of which performance deductions may be made, this structure does not incentivise the achievement of passenger focused outputs.

- Integration risk between D&B and O&M elements is not transferred and remains with the Promoters.
- No requirement for substantial bank due diligence which would otherwise help identify and manage risk and ensure the delivery of the final project.

<table>
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<th>Case Study I: Polarized opinions on PPPs</th>
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<td>Public-private partnerships have been touted as highly efficient alternatives to the public sector, benefiting from more efficient construction, lower cost overruns, more innovation, and an optimization of full life-cycle cost. They have also been criticized as being a waste of public money; they may provide 10 to 15 percent returns on private capital when public debt is available at below 1 percent. They may be lightning rods for strong opinions, but black-and-white assessments miss many of the nuances associated with these deals.</td>
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<td>First, the cost of public capital is much higher than debt rates would indicate. When a publicly funded project is launched, many risks are not priced into the initial public borrowing costs—but for a fair comparison, they should be. In a PPP, the private partner may take on construction risk, for example, shielding the public sector from claims and overruns. But a publicly funded project puts these risks onto taxpayers, who often receive sizable bills for overruns well after the fact. In principle, higher private-sector capital charges can thus be in line with the risk that the private partner assumes. In addition to the</td>
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risks borne by taxpayers in publicly funded projects, it is important to consider the opportunity costs of directing tax and public debt funding to a given project when many priorities are competing for scarce resources.

Second, private-sector projects tend to be more efficient, with more discipline applied to project preparation, fewer overruns, and greater propensity to innovate. It is important to note, though, that some of these advantages can also be captured via contractual structures (such as the “design-build-operate-transfer” model) without private financing.

In practice, PPPs do sometimes turn out to be a waste of money. Many factors skew rational value-for-money considerations toward or against the use of PPP structures.

PPPs can often go wrong in the following circumstances:

a) When they are used as a vehicle to circumvent budget constraints and as off-balance-sheet finance. Some governments address this by treating PPPs like publicly funding projects in budgetary terms. Accounting standards have improved, but in many cases, the door is still open for abuses.

b) When a lack of transparency or competition allows private partners to reap windfall profit margins.

c) When inappropriate risk transfers to the private sector (such as regulatory changes, land access, and traffic volumes) increase capital costs.

d) When projects are too small or non-standardized, increasing their administrative costs.


Case Study II: limits of PPP financing

Cost of PPP financing

One of the perennial objections to PPPs is that private sector financing costs are higher than the government’s cost of debt, and hence PPPs are more expensive to finance than traditional public procurement. Thus, the argument goes, PPPs will deliver overall cost benefits only where the private sector is able to generate substantial efficiencies in operations.

Transaction costs

One means of overcoming the problems created by uncertainty around future outcomes is to build other outcome-dependent terms and risk-sharing mechanisms into the contracts. However, this can make the contract increasingly complex and has led to the criticism that the transaction costs associated with PPP contracts (including costs of specification, tendering and agreeing contracts) have been high.

Problems with the bidding process

PPPs have failed to overcome some of the problems of bidding that are associated with traditional procurement methods. In particular, a criticism of transport infrastructure
projects has been that private sector companies have systematically underestimated the costs that will be involved in delivering these projects, or overestimated the demand for the finished product. In PPPs, this has led to overbidding in the form of inflated traffic and revenue forecasts.

**Flexibility and incompleteness of PPPs**

PPPs are partly designed to mitigate the time-inconsistency problem inherent in infrastructure investment. This necessarily means that contracts between the private and the public sectors must be sufficiently concrete and well-specified to deter each party from behaving in an opportunistic manner. The unwanted consequence of this is that PPPs tend to be inflexible. The lack of flexibility may be a problem if terms under initial contracts are mis-specified, which is likely in the case where future demand is highly uncertain. For example, the inflexibility of PPPs might not allow the parties to take into account exogenous, unexpected cost shocks. As argued earlier, however, PPPs needs to be sufficiently concrete to mitigate the time-inconsistency problem. Thus, a successful PPP must provide a good balance between adequate flexibility following an unexpected, exogenous event while ensuring sufficient investor protection.

**Efficiency gains**

One of the motives behind PPPs has been to capture the profit-maximising motive of the private sector in order to drive technical efficiency. However, not all PPPs have been conducted with the secure knowledge that the private sector will be more efficient than the public sector. For example, when the UK began its PPP initiative — the Private Finance Initiative (PFI) — lack of interest in PPPs from the private sector meant that the government was forced to make the scheme more attractive, which ultimately led to the abolition of universal testing of projects for private finance. In 1992, rules relating to the use of private funds by the public sector were revised such that privately financed projects would be allowed to go ahead without any need to compare them with a similar project in the public sector.


**Case study III – institutional investment**

The City of Chicago recently set up the Chicago Infrastructure Trust (CIT). The US$7 billion trust aims to facilitate private sector investment from institutional investors such as pension funds, insurers, endowments, sovereigns and private equity. Washington, Oregon and California are currently attempting a similar initiative called the West Coast Infrastructure Exchange (WCI) which should be available in the next six months. WCI has appointed an experienced infrastructure advisory firm to advise on potential investments. While several large pension funds in the US have been actively investing in infrastructure (eg CalPERS has committed to invest up to US$800m in California infrastructure and CalSTRS is investing US$500m in Industry Funds Management, an Australian infrastructure
fund), smaller funds find it difficult to invest directly in projects due to the specialised skill sets required and so need an investment platform that undertakes project identification and management on their behalf. The first investment by the CIT is to be used to facilitate US$1 billion in energy efficiency investments, with funding coming from Citibank, Macquarie, JP Morgan and Ullico.


2.13 Conclusions

It is generally recognised that successful PPP programmes in the rail sector have the following characteristics:

- They are well governed;
- They represent the best value for money of the realistic options available;
- They exhibit a high degree of transparency and public accountability;
- They learn lessons effectively from project to project;
- They are capable of adapting well to changing technology and circumstances.

Conversely, unsuccessful PPP programmes in the rail sector can be characterised by poor governance and value for money, a lack of transparency and a rigid, inflexible approach.
Chapter 3 Electronic Tolls

3.1. Introduction
Road transport has increased substantially over the last decades and can be regarded as one of the major modes of transportation nowadays. Therefore, the provision of an excellent and well-developed road infrastructure is crucial for the economy. As the heavy usage of roads causes infrastructure damage, enormous costs arise in order to maintain a modern road network and many countries can barely cope with these expenses. In addition to substantial infrastructure costs, high traffic levels also lead to significant external costs due to congestions, accidents, noise and pollutant emissions.

This chapter provides an overview about toll collection systems and clarifies why such implementations are very effective tools for financing transport infrastructure. Today’s problem in many states is that the capacity necessary to meet projected traffic forecasts can never be met and that already existing road networks can not sufficiently be maintained. Therefore, instead of continuously supplying new expensive traffic measures by constructing new roads (also referred to as traffic supply management), the demand on existing roads needs to be managed more efficiently (also referred to as traffic demand management). Toll collection systems are a traffic demand management measure that is not only managing the traffic on existing roads, but generates revenue which can be invested in further traffic supply management measures at the same time. This powerful combination makes toll collection systems very attractive for any government that is seeking for measures to finance their transport infrastructure.

3.2. Outline
In the first section, the main objectives of toll collection systems as well as the key success factors for introducing toll collection systems are presented. These objectives and key success factors recur throughout the chapter.

The second section on “system design”, describes and opposes different concepts of toll collection systems that are capable of fulfilling a government’s main traffic related objectives. Afterwards the main parameters that impact any system concept and consequently need to be considered during system design are introduced.

The third section details the main technologies utilized for toll collection and enforcement in time and distance based toll collection systems, whereas the technologies mentioned in directive 2004/52/EC and EETS decision 2009/750/EC are described in more detail.

The following two sections provide an overview about financing options tailored to toll collection systems and transport infrastructure before detailing the typical life cycle of toll collection systems.

The chapter is completed by a description of typical ITS applications that can be installed as add-on to toll collection systems by sharing the same roadside infrastructure, back office system or enforcement procedures, and by presenting selected case studies from existing toll collection systems.
3.3. Objectives of toll collection systems

The main objectives of governments which introduced toll collection systems are quite similar, whereas the financing of transport infrastructure is the least common denominator among all implementations. The following enumeration lists the governments’ main objectives:

1. Financing of transport infrastructure: the revenues from the toll collection system are utilized for maintaining and enlarging the road network. At the same time revenues from the toll collection system might also be utilized for extending other ecological transport modes such as maritime or inland waterway transportation, or heavy freight haul.

2. Environmental protection: reduced traffic and toll rates (or even traffic restrictions) that correspond to EURO emission classes reduce noise and air pollution as the share of cleaner vehicles increases and less trips without load are performed. The investments in ecological transport modes improve the environmental protection as well.

3. Traffic management: toll collection systems are one of the most effective traffic demand management measures. The reduced traffic improves the average journey times leading to less congestion. The possibility of introducing dynamic toll rates (e.g. changing the level of the toll rates based on the monitored level of service or time of day) allows even more sophisticated traffic demand management.

Toll collection systems have the potential to address all of the above objectives, but can be tailored to address particular needs in greater detail than others. Thereby, the introduction of toll collection systems allows great flexibility for fulfilling a government’s transport policies that might include measures for reducing traffic congestion while improving environmental protection at the same time.

3.4 Key success factors for introducing toll collection systems

Introducing a toll collection system is a major investment that needs thorough preparation if it is to fulfill all of the government’s objectives. Therefore, governments need to be aware of the key success factors for successfully introducing and operating a toll collection system. The following enumeration provides an introduction to these key success factors without any particular order. These key success factors are described in more detail throughout the complete chapter.

1. Understandable system concept: depending on the prior existence of toll collection systems, such implementations need to be taken into consideration when introducing a new toll collection system. Correspondingly, there might already exist national legislations regarding toll collection that have to be acknowledged or modified. Looking at the ecological footprint, some system concepts will fulfill the government’s objectives, while others won’t. In addition, the perspective of all affected road users (e.g. light vehicle users, heavy goods vehicle users, frequent users, occasional users, domestic users, foreign users, etc.) that are participating in the toll collection system needs to be taken into account during the system design. If the system concept is not understandable to the public, the public support will be negative endangering the complete project investment.

2. Enforcement: the key operational philosophy is to influence road user behavior regarding the payment of toll fees, with the overarching operational aim of maximizing toll revenue and minimizing the amount of toll violators. This can be achieved by a) introducing a sound legal framework and toll regulations, b) applying an adequate rate of fines and penalties for toll violators in relation to the toll rates and c) establishing the right ratio of controlled passages...
through enforcement measures. The figure below indicates that a guaranteed revenue of 100% of the passages requires a closed system that comes at high costs, whereas even without any enforcement at all, a certain number of road users will already pay the toll. The best enforcement cost/performance ratio is expected to be somewhere in between these two extremes.

Figure 3.1: Ratio of enforcement costs to collection of toll revenue

3. Public acceptance: the two previous items have a major impact on the public acceptance of the toll collection system. Studies about congestion charging systems in European cities indicate that the public support for introducing a toll collection system is quite high initially but declines once more details are published and reaches its absolute low shortly prior to the go live – the public acceptance starts increasing only after the introduction again, once the positive effects are visible to the public. The figure below displays how the public support might change over time and highlights the dynamics of public support that should be considered when communicating to the public.

Figure 3.2: Public acceptance for the introduction of toll collection systems

4. Technical reliability: the technology selected for toll collection plays a major role in the system’s efficiency and its return on investment. At the same time, the choice of technology is also important when considering the perspective of transit users who are longing for an

GOODWIN, Phil: The gestation process for road pricing schemes. In: Local Transport Today (2006), Nr. 444
 interoperable solution in order to reduce their waiting times and investments. More details on the advantages and disadvantages of various technologies are provided throughout this chapter.

5. Required investments: the return on investment, obviously, depends on the capital and operational expenditures for introducing and operating the toll collection system. Major cost positions include the number and type of roadside installations, the central system infrastructure, on-board units, the system’s automation rate, distribution processes, communication costs and the corresponding maintenance of the complete toll collection system.

6. Implementation time: the implementation time heavily depends on the selected system concept and technology as those have a direct impact on the complexity of the system. But even in simple system designs, the implementation time is still affected by several parameters such as the time of the year (e.g. constructing roadside infrastructure during winter will not work in all parts of the world), legislation (e.g. constructing roadside infrastructure might require certain permits that take a couple of months to obtain), or partner management (e.g. finding suitable sub-contractors with the required experience).

7. Future-proof: the toll collection system has to provide flexibility and expandability across several layers. It needs to provide scalability in terms of increasing user numbers and roads. It has to be flexible and open with respect to future requirements, such as the introduction of dynamic toll rates or the re-use of tolling infrastructure for other traffic management and enforcement measures (e.g. weigh-in-motion or speed enforcement).
3.5 System design
This section describes the most common concepts related to toll collection systems in more detail. In addition, it highlights the major decisions that need to be taken as well as the main system parameters that need to be considered when introducing a toll collection system.

3.5.1. System concepts

3.5.1.1 Gas taxes vs. toll collection system
In most countries, gas taxes have already been introduced many years ago and make up an important part of the government’s budget. With the technologic evolution of vehicle engines towards less consumption or no consumption of gas at all, the government’s tax income decreases over time. At the same time the amount of vehicle miles traveled and corresponding maintenance efforts continue increasing. The following figure displays how the gap between vehicle miles traveled and gas consumptions widens up over the upcoming years and how it leads to major revenue losses for the government.

Figure 3: Vehicle miles travelled vs. gas consumption

Some road users even evade gas taxes by refueling in neighboring countries. In addition, gas taxes do not allow to consider

- Type of roads
- Type of road users
- Type of vehicles
- Time of day
- Distance travelled

Thus, the major advantage of toll collection systems is that they allow fine-tuned traffic demand management on existing road infrastructure. Opposed to the simple pricing instrument of gas taxes,

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toll collection systems provide the possibility to follow the fair polluter pays principle. For instance, heavy good vehicles that damage the roads more than light vehicles do not pay higher gas taxes but could pay higher toll rates. Gas taxes as well as toll revenue might be earmarked for the transportation sector.

Today, gas taxes and toll collection systems often co-exist. Over the upcoming years, with a potential major growth of the electronic vehicle share (as indicated in the figure above), nationwide toll collection systems might even replace gas taxes altogether – such discussions are already ongoing in the USA, mainly among the member states of the WRUCC (Western Road User Charging Consortium).

3.5.1.2 Manual vs. electronic toll collection
Implementing a manual or electronic toll collection system is one of the first fundamental choices that needs to be taken when designing a toll collection system. Most of the new toll collection systems implemented nowadays are electronic toll collection systems. This section compares manual and electronic toll collection system and indicates under which circumstances a government might still think about introducing a manual toll collection system. Taking into account the previously stated key success factors for introducing a toll collection system, and in particular the required investment, implementation time and future-proof, one can find the following differences:

1. Payment: the road users of a manual toll collection system need to stop in front of a barrier for paying either in cash or by payment card to the attendee working in the booth of the toll plaza or to an in-lane automat which extends the road users’ travel time. If only cash payments are supported, this can lead to troubles with foreign road users who might utilize different currencies. Road users of an electronic toll collection system either top-up their account prior to driving on the toll road (pre-payment) or are charged after a defined period of time (post-payment).

2. Vehicle throughput: while an electronic toll collection system achieves a vehicle throughput of 1800 to 2400 vehicles per hour per lane, manual toll collection systems accomplish only around 250 to 350 vehicles per hour per lane. 11

3. Environmental protection: due to the higher vehicle throughput, and less stop & go traffic, vehicles driving on roads with electronic toll collection systems emit less pollutants and consume less fuel than on manual toll collection systems.

4. Enforcement: the barriers in manual toll collection system assures a compliance with the toll collection system of nearly 100 %. While such high compliance rates typically are not accomplished in electronic toll collection systems, the lost toll revenue might be compensated through collected violation payments. Both systems need to prevent fraudulent actions by the road users as well as the personnel working in the booth or enforcement body.

5. Investment and operational costs: For a manual toll collection system, the investment and operational costs are mainly driven by the number of toll booths and lanes per toll booth needed as this number directly impacts the number of staff as well as the land acquisition, pavement and construction costs. For electronic toll collection systems, the investment and operational costs are mainly driven by the size of the road network, the number of users, and the number of toll transactions.

11 See Presentation „Toll Collection Systems - Technology Trend Impact on PPP’s & Highways’ Transport” delivered at World Bank, 2006; Jack Opiola
6. Implementation time: The implementation time of a manual toll collection system is decided by the number of toll booths and lanes per toll booth as this directly impacts whether new land and corresponding permits need to be acquired. The same is valid for electronic toll collection systems, but on a smaller scale as less land needs to be acquired and less construction works needs to be performed. The following figures provide a good comparison about the land needed for either of the system concepts.

7. Future-proof: A manual toll collection system is not very flexible in terms of scalability since either the construction of new toll booths for covering new toll roads or the construction of new lanes for covering a higher vehicle throughput is needed. Electronic toll collection systems are in principle very scalable, but they do also require additional roadside infrastructure for covering new toll roads.

![Figure 3.4: Installation of a toll plaza for a manual toll collection system](image1)

![Figure 3.5: Installation of a gantry for an electronic toll collection system](image2)

While electronic toll collection systems outperform manual toll collection systems in most topics, it is understandable why manual toll collection systems are still wide-spread among several countries. On the one hand, some roads simply do not have the high vehicle throughput that justifies the need for an electronic toll collection system. On the other hand, not every legislation is prepared to handle enforcement efficiently and fears the loss of toll revenue without the presence of in-lane barriers. In addition, the transition towards electronic payments must not be underestimated from a road user’s perspective and requires additional investment, e.g. for marketing and distribution of OBUs.

Based on above findings, the recommendation for any government is to study the feasibility for introducing an electronic toll collection system as it provides a number of immediate advantages (lower costs, higher vehicle throughput) and allows the required flexibility that enables financing and
managing of transport infrastructure on a whole new level. For this reason, the sections “3.5.1.4 Enforcement of toll collection systems” and “3.6 Technologies for toll collection and enforcement” focus on electronic toll collection systems.

### 3.5.1.3 Time vs. distance based toll collection

Time based toll collection systems have mainly been introduced for light vehicle toll schemes in Europe. In such schemes, the road user is charged per time period for this purpose, so-called vignettes that display their validity are stuck on the windscreen. On the contrary, the road user is charged per kilometer driven in distance based toll collection systems. Distance based tolling schemes have been introduced worldwide. And there are good reasons that distance based tolling schemes have become more accepted in most regions of the world opposed to time based tolling. Going back to the objectives of toll collection systems, the following observations can be made:

1. **Financing of transport infrastructure:** both tolling schemes can be utilized for financing transport infrastructure, whereas it is difficult to set the right price levels for time-based tolling products since those are purchased by frequent and occasional drivers. This leads to a lack of generating additional revenue when motorists drive more frequently. The growth of revenue is not directly proportionate to growth in traffic in time based toll collection systems.

2. **Environmental protection:** distance based tolling schemes have a greater impact on the environmental protection than time based tolling schemes which do not respect the polluter pays principle as a road user may drive as much as he wants during the validity of the purchased time. The polluter pays principle is also favored by the European Commission.

3. **Traffic management:** time-based tolling may be seen as binary traffic demand management tool that does provide a one-time effect, which is the reduction of demand on the tolled road network, after its introduction. The flexibility of distance-based tolling provides the ability to introduce efficient traffic demand management on the tolled road network.

Another aspect of time based toll collection systems that is often criticized regards the lack of flexibility of vignettes which for instance might only be valid for either two weeks, one month or one year. Consequently, such a system concept always favors certain road users.

However, looking at the capital expenditures of time based tolling systems, it can be noted, that they are lower than for distance based tolling systems because the roadside infrastructure is only required for enforcement purposes to check the compliance of road users. In addition, the detection requirements of the enforcement infrastructure are less severe than in distance based tolling systems since a road user typically passes multiple enforcement infrastructures during the validity of the selected time period. The operational expenditures are strongly linked to the technology chosen. However, the amount of interactions with the road user must not be neglected as this is a recurring cost in time based tolling systems due to the need of renewing the valid time period at least on an annual basis.

The main objectives of toll collection systems favor distance based tolling schemes, but there are still some arguments such as the lower complexity and lower investment costs that might attract governments to introduce time based tolling systems if their main objectives regarding financing of transport infrastructure or environmental protection can still be fulfilled at a sufficiently satisfying level.
3.5.1.4 Enforcement of toll collection systems

The key operational philosophy is to influence toll road user behavior regarding the payment of toll fees, with the overarching operational aim of maximizing toll revenue and minimizing the amount of toll violators. While some of the toll liable road users will already pay their tolls without any enforcement in place, a 100% compliance to the toll collection system can only be assured by a closed system which requires high costs and does not allow free flow anymore. Consequently, the goal of enforcement is to ensure the best cost-performance ratio by selecting the right enforcement measures. As a prerequisite, all enforcement procedures are setup in a way that guarantees fair and equal treatment of all road users.

The following list states the key factors for steering the user behavior towards a minimum toll violation rate as well as the acceptance of the tolling system:

- Legal framework and toll regulations
- Rate of fines and penalties for toll violators in relation to the toll rates
- Enforcement density and as a consequence the ratio of controlled passages

While the first two items have to be setup by the respective authorities, the third key factor is part of the system design. Consequently, the locations for roadside equipment for enforcement purposes (further on referred to as stationary enforcement stations) are selected in a way to detect and check as many different toll liable vehicles as possible at a low enforcement density (i.e. stationary enforcement stations are placed on strategic locations with high traffic amount). The enforcement density is defined as a ratio between stationary enforcement stations and the total number of tolled sections. Looking at toll collection systems in Europe, the density of stationary enforcement stations varies between 10% and 15%. The larger the road network the lower is the enforcement density mainly because of economic aspects. As an example the stationary enforcement stations density of the Czech Republic toll collection system is around 15%, the one of the Austrian toll collection system is around 12.5% and the one on the German highways currently is around 10% due to the larger tolled road network. In addition, portable enforcement stations and mobile enforcement vehicles are used to close gaps in the control area in order to avoid that road users try to violate against the toll collection system at sections without stationary enforcement roadside infrastructure.

Taking into account the experience from the Austrian or Czech toll collection systems, around 80% of the vehicle journeys on the tolled road network are detected and checked by at least one stationary enforcement station. This number depends on the size of the tolled road network and the frequency of passages of one and the same vehicle. However, such a high number cannot be achieved by utilizing mobile enforcement vehicles only as they are typically operating on a limited stretch of around 100 kilometers and only controlling a certain amount of all passing vehicles. In addition, these mobile enforcement vehicles are typically not operating 24/7 and are busy dealing with captured violators a great deal of their time. Thus, while they are affecting the road users’ behavior due to their presence on the one hand, they are only contributing to a certain extent to the ratio of controlled passages on the other hand.

The legal framework needs to define the entitled body responsible for enforcing toll violators and give this enforcement body the necessary rights such as accessing the vehicle register database or stopping vehicles on the road. The latter is particularly important in case there are no arrangements with neighboring countries for cross-border enforcement. Such a lack of cross-border enforcement is one
of today’s major challenges in toll collection systems that have a high number of transiting road users. The EUCARIS project (European car and driving license information system) which aims to improve cooperation among national registration authorities has started addressing this issue but includes toll collection only to a limited extent as one of their use cases as of today.

3.5.2 System parameters

3.5.2.1. Road user dependencies

It is a core requirement to have a good understanding about who is using the roads before defining the system concept. One needs to differentiate between type of users and type of vehicles when looking at traffic statistics. Road users may be classified according to their travel behavior

- Frequent users: they drive multiple times per week. Typically they are domestic road users and professional drivers.
- Occasional users: they drive one to two times per month or even less. These users are often foreign road users, rental car drivers, or motorcyclists.

In addition, road users may also be classified according to their origin:

- Domestic users: they are typically well informed about what is happening on the road network and are familiar with all road signs.
- Transit users: they are often used to different kinds of toll collection systems from other countries. They may drive through some countries on a very irregular basis and might not understand the local language.

The above classification will look different at every road, but it is important to understand that each of these user groups has completely different needs when driving on toll roads. A frequent driver will look for a way to minimize his costs as much as possible while occasional drivers may look for the easiest way to pay their toll. However, all road users share the key interest of having an easy and secure access to the toll collection system.

Apart from the type of users, the type of vehicles may be classified in the following way:

- Motorcycles
- Light vehicles
- Heavy good vehicles
- Busses

These types of vehicles are often broken down into further details according to the number of axles, gross vehicle weight, vehicle dimensions, or the EURO emission class in order to target specific vehicle types even more accurately. This is, for instance, beneficial when aiming to improve the environmental protection and consequently targeting the major polluters on the road. Identical to the different types of users, it is important to understand that the drivers of the different types of vehicles have completely different needs when driving on toll roads. For instance, heavy good vehicle users, typically, spend several hours driving per day while motorcyclists often drive on the summer weekends only.
While the general number of drivers on roads provides a good first indication for the system concept, knowledge about traffic volumes per type of users and type of vehicles allows to tailor the toll collection system to fulfill the defined objectives in the most efficient way. For instance, introducing a toll rate for heavy good vehicles only in order to improve the environmental protection makes only sense if the number of heavy good vehicles is sufficiently high.

3.5.2.2. Road network dependencies

Toll collection system can either be implemented as an open or closed system. That is, roadside infrastructure is either placed at entries and exits of the tolled road network ("closed system") or in between entries and exits of the tolled road network ("open system"). This classification can be applied to all types of roads, but in some instances an open system will be more favorable over a closed system and vice versa. The main disadvantage of closed systems is the higher amount of roadside infrastructure required while open systems need to have proper enforcement strategies in place in order to keep fraudulent use at a minimum.

Toll collection systems have been introduced for the following types of roads or a combination thereof:

- Bridges and tunnels
- Highways
- Secondary roads
- All roads
- City access

Before deciding on a system concept, the network size as well as the traffic volumes for the types of roads need to be well understood. Most toll collection systems have been implemented on highways due to the high traffic volumes at a limited network size. In a second phase, toll collection systems are, then, often extended towards secondary roads. This approach reduces the complexity at the beginning and allows to incorporate initial findings in any upcoming extensions.

The network size and the segment length (which is defined as distance between each entry and exit) are major parameters which influence the overall costs of a toll collection system as they directly impact the number of required roadside infrastructure, enforcement density (presence through stationary, portable or mobile enforcement equipment), and customer service centers.

The road conditions might impact the system concept as well. In some cases, for instance, the construction of roadside infrastructure might not be possible or extremely expensive due to the existing terrain. In other cases, the required communication infrastructure (wireless area network or cellular networks) might not be available yet which leads to additional costs as well.

3.5.2.3 Legal dependencies

This sub-section describes the main European directives influencing the introduction of a toll collection system. These directives do not only apply to the member states of the European Commission, but serve as reference for other governments as well.

(favoring distance based charging, and differentiated toll rates for less polluting vehicles), prevents discriminatory fees and regulates the level of toll rates that may be set.

Directive 2004/52/EC on the interoperability of electronic road toll systems in the Community defines a set of technologies that may be applied in electronic toll collection systems. These technologies are

- Satellite positioning
- Mobile communications using the GSM-GPRS standard
- 5,8 GHz microwave technology

Section “3.6 Technologies for toll collection and enforcement” describes these technologies in more detail. Within this section it is important to note that directive 2004/52/EC also states that the directive itself is neither applicable to manual toll collection systems, nor to electronic toll collection systems without on-board units (e.g. ANPR based systems), nor small and local toll collection systems where the costs for adapting to one of these technologies would be disproportionate to the benefits. The main rationale behind directive 2004/52/EC and the EETS decision 2009/750/EC is to create a European Electronic Toll Service (EETS) which allows the use of one contract, one invoice and one device for driving through any European electronic toll collection system. While the implementation of this directive is only advancing slowly as the business case for EETS providers does not seem to work, Regional European Electronic Toll Services (REETS) have already been established successfully over the past years; e.g. France-Spain, Scandinavia, Switzerland-Austria, or Germany-Austria.

Apart from these European directives, it is a necessity to consider national regulations and laws. Often, all related topics are accumulated in one common toll act. Such a toll act needs to define among others which road users and roads are subject to toll or exempted, the respective toll tariffs and penalties, which traffic signs are needed or who is responsible for performing enforcement. As outlined in the following section regarding enforcement, the best technology will not be of any use if the enforcement procedures are not well defined or lack the legal basis.

In addition, for all data processed within the toll collection system, directive 95/46/EC on the protection of individuals with regard to the processing of personal data and on the free transfer of such data and directive 2002/58/EC concerning the processing of personal data and the protection of privacy in the electronic communications sector have to be considered.

The time needed for adapting an existing or creating a new toll act (or related regulations) varies from country to country but usually takes several months and consequently must not be underestimated when implementing a new toll collection system.
3.6 Technologies for toll collection and enforcement
This section provides an overview of the main technologies for toll collection and enforcement based on the underlying system concept. As stated throughout the document, the choice of technology depends on the government’s objectives and key success factors as well as the surrounding conditions and should ultimately be taken by the experienced technology suppliers.

3.6.1 Time based toll collection
In time-based toll collection systems, two toll collection technologies have been established over the past years:

1. Stickers (also referred to as paper vignette or vignette): road users have to purchase a sticker that is mounted on the vehicle’s windscreen. This sticker is valid for a certain period of time only. Once the sticker is not valid anymore, the road user needs to remove the sticker from the windscreen and purchase another one.

2. Electronic vignette: Over the last years, stickers have been replaced by so called electronic vignettes in many countries. This electronic vignette corresponds to the vehicle’s license plate number and is registered electronically wherefore nothing needs to be mounted on the vehicle’s windscreen anymore. This reduces the related distribution costs and the burden on the road user. The use of on-board units as electronic vignettes has been discussed in multiple countries but did not succeed so far. The main advantage of utilizing on-board units is that they might be used for other toll collection, traffic management or payment schemes as well.

![Figure 6: Exemplary figure of a paper vignette that is mounted on the vehicle’s windscreen](image)

The enforcement of stickers is quite inefficient and expensive as only specific high-resolution cameras are capable of differentiating between valid and invalid stickers. Therefore, enforcement agents have to perform spot checks and manually check the validity of the stickers. Electronic vignettes, on the other hand, can be efficiently enforced through the use of ANPR cameras (cf. section on Enforcement technologies) that read out the vehicles’ license plate numbers and compare them to a white list which contains the license plate numbers of all vehicles that have purchased a valid vignette. Vehicles without or with invalid vignettes may receive a penalty invoice sent to their home address or are stopped by enforcement agents on the road.
3.6.2 Distance based toll collection
In most toll collection systems, the road network is split into road segments whereas one road segment is defined as distance between each entry and exit to the road. The toll rate is then linked to the length of the respective road segments. Another approach that has just recently been introduced in Belgium foresees that every kilometer traveled is detected and charged independent of the passage of any road segments. Both variants represent the principle of distance based toll collection but have different requirements on the technology utilized. The final system choice should be left to the system supplier as both variants may fulfill the government’s objectives.

3.6.2.1. Manual toll collection
In manual toll collection systems, the toll is either collected by the operating staff sitting and working in the toll booths next to each lane or by automats installed in each lane. The automats can handle the complete tolling process without involvement from the operating staff. The automats typically accept cash and card payments, and allow a higher vehicle throughput than human operated toll booths. On the downside, they require high maintenance efforts (sometimes due to vandalism) that might even lead to lane closings in some instances. Both approaches typically utilize in-lane barriers that are only opened once the toll has been successfully paid. Alternatively, ANPR cameras are installed per lane and take images of the vehicles’ license plate number in case the toll has not been paid for enforcement purposes. The figure below displays a typical toll plaza, whereas some of the lanes are even equipped for electronic toll collection which improves the achievable vehicle throughput.

![Figure 7: System architecture of manual toll collection system](image)

Other technology required in manual toll collection systems typically comprises of

- CCTV cameras for supervising the staff handling cash payments and vehicles passing the toll booth
- Automatic vehicle classification sensors (e.g. inductive loops or laser curtains) for supporting or controlling the vehicle class set by the human operator of the toll booth
3.6.2.2. Electronic toll collection
This section describes first the three technologies foreseen by the directive 2004/52/EC and EETS decision 2009/750/EC, explains the functioning of ANPR cameras which are an integral part of every enforcement system, and then provides a high-level overview about other technologies that are utilized for the purpose of toll collection.

3.6.2.4. 5,8 GHz microwave technology (DSRC)
The 5,8 GHz microwave technology is commonly referred to as DSRC (dedicated short range communication). There are two underlying DSRC standards that are allowed by the directive 2004/52/EC: CEN and UNI. The CEN DSRC standard is utilized in tolling projects all over the world (Africa, Australia, Europe, South America), while the UNI standard has so far only been applied in the Italian toll collection systems. The following paragraphs do not go into detail about the two standards, but provide some general overview about DSRC.

The main principle of DSRC foresees a microwave communication between an on-board unit installed on the vehicle’s windscreen (with adhesive tape) and a roadside antenna installed on overhead gantry within a range of about 15 to 20 meters. The roadside antennas are arranged as such that they identify passing vehicles equipped with on-board units independent of the vehicle’s speed and lane, supporting stop & go traffic in equal measure as passages with more than 160 km/h. The localization of the roadside antennas allows a correlation of DSRC transactions with the images of the ANPR cameras which might be deleted right away or used for enforcement purposes in case of false or non-payment.

The on-board units have about the size of a cigarette packet and are reported to cost about 10 to 15 euros. On-board units allow the secure storage of multiple attributes (e.g. license plate number, vehicle class) that might not only be used for tolling, but also other traffic or payment related activities (e.g. payment of gas or parking). The roadside antennas access the on-board units securely over read and/or write commands. DSRC technology foresees that the on-board units need a battery for communicating with the roadside antennas. The use of batteries limits the on-board units lifetime to about seven years on the one hand, but on the other hand allows to provide audible feedback when passing a tolling station or when the account’s pre-payment balance is low. Some on-board units are equipped with buttons and LEDs that provide the driver with the possibility to identify the currently set number of axles and change it if needed.

Figure 8: Exemplary figure of a DSRC on-board unit that is mounted on a vehicle’s windscreen
Toll collection systems utilizing DSRC achieve very high automatic vehicle identification rates of more than 99 % and do not limit the vehicle throughput at all. Existing DSRC toll collection systems often require the mandatory use of on-board units on the toll road network for toll liable vehicles. If no mandatory use of on-board units is required, ANPR cameras are not only used for enforcement
purposes but also as secondary means of vehicle identification. In such implementations, each roadside infrastructure needs to be equipped with ANPR cameras increasing the system’s overall cost.

Figure 9: System architecture of DSRC based electronic toll collection system

The necessity for roadside infrastructure, even without ANPR cameras installed on each gantry, is the main cost driver of DSRC technology as those gantries need to be erected and maintained along the toll road network. Therefore, the use of DSRC is most effective for toll collection systems with high number of users and small toll road network. Vice versa, DSRC is costly if there is only a small amount of users to be equipped with on-board units on a huge toll road network. However, looking at countries such as Poland or Belarus which introduced nationwide toll collection systems based on DSRC technology, it becomes clear that this is only a rough rule of thumb and that the choice of technology depends mainly on the fulfillment of the government’s objectives, key success factors and the surrounding conditions.

3.6.2.5. Satellite positioning

The functional principle of satellite positioning is based upon the use of dedicated GNSS (Global Navigation Satellite Systems) on-board units which collect signals from satellites travelling in the medium earth orbit (e.g. GPS or GLONASS satellites). The GNSS on-board unit requires communication with at least four satellites for an accurate determination of the current position. A combination of multiple satellite navigation systems (e.g. GPS and GLONASS) improves the positioning accuracy due to the increased availability of visible satellites. The most challenging environment for GNSS on-board units are street canyons where reflections cause multipath effects that delay the signal run-time and lead to position errors.

Once the positions are collected by the GNSS on-board units, they are either directly processed by the on-board unit (referred to as ‘thick client’) or transmitted via cellular networks to the central system for further processing (referred to as ‘thin client’). Processing in this context refers to the identification of the segments driven on the toll road network based on the collected positions. For this purpose,
virtual gantry or map-matching algorithms that are capable of mapping the positions collected to the toll road network’s segments are utilized. Both approaches have their pro and cons: virtual gantry detection won’t work well in case of very imprecise positions while map-matching requires very precise and up-to-date map data. Both algorithms have been successfully implemented in available toll collection systems and achieve vehicle identification rates similar to DSRC.

‘Thick clients’ require less data communication to the central system, but all deployed devices always need to be updated to the latest release of the virtual gantries, map data or toll rates for avoiding incorrect rating of the vehicle passages. ‘Thin clients’, on the other hand, require more data communication to the central system, but have the advantage that all processing is performed centrally based upon the same virtual gantries, map data or toll rates.

Figure 10: Exemplary figure of a GNSS on-board unit that is mounted on a vehicle’s windscreen in comparison to a smaller DSRC on-board unit

Apart from GNSS modules, GNSS on-board units are typically equipped with accelerometer and gyros, and a cellular networks module (GPRS, UMTS, etc.) for communication with the central system. The most recent GNSS on-board units are all mounted on the vehicle’s windscreen, but need a permanent connection to the cigarette lighter for electricity due to the high power consumption of the GNSS module. Due to the additional modules and sensors compared to a DSRC on-board unit, the costs of GNSS on-board units are about tenfold.
Toll collection systems based on satellite positioning require roadside infrastructure only for enforcement purposes. Therefore, this technology requires less roadside infrastructure than DSRC and can be extended to further roads in a faster and more cost-efficient manner. However, the on-board units are more expensive than those utilized for DSRC. As a result and on the contrary to DSRC, toll collection systems based on satellite positioning are most efficient if there is a low number of road users to be equipped with on-board units driving on a huge toll road network.

3.6.2.6. Mobile communications using the GSM-GPRS standard

According to directive 2004/52/EC, mobile communications using the GSM-GPRS standard may be used for toll collection as well. However, toll collection systems have only been relying on mobile communications for the transmission of positions or transactions from GNSS on-board units to the central system so far. Theoretically, positioning via base stations from mobile network operators only is possible, but has not proven to achieve a sufficiently high positioning accuracy for toll collection purposes. Consequently, no toll collection system up-to-date utilizes only the mobile communications network for positioning.

However, the recent rise of smartphones and mobile applications has not passed toll collection systems without a trace. First proof of concepts utilizing smartphones as tolling device are under way. As of today, smartphones do not seem to be ready for the purpose of toll collection in nationwide tolling systems since on-board units typically require dedicated certifications and because of the mere fact that not everyone owns a smartphone. In addition, the massive battery drain when utilizing GPS is still not resolved and due the device diversity of the Android operating system no performance levels can be guaranteed. Therefore, smartphones might provide a good opportunity for some user groups, but will not replace on-board units right away.

On the other hand, the use of smartphones in manual toll collection systems or toll collection systems based on ANPR cameras does provide benefits as of today. In manual toll collection systems, QR-code
or NFC (near field communication) technology may be utilized for opening the barriers and improving
the vehicle throughput compared to cash and card payment automats even further. In toll collection
systems based on ANPR cameras, the additional use of smartphones that generate virtual gantry
transactions when passing a physical toll gantry allows the correlation of smartphone and ANPR
transactions. This correlation reduces the need for manual image validation and reduces the loss of
toll revenue caused by unreadable license plate images.

Summing up, standalone mobile communications is not utilized for vehicle identification but the use
of smartphones in the context of electronic toll collection systems has already started and is expected
to assist or even replace existing toll collection methods in the near future.

3.6.2.7. Automatic number plate recognition (ANPR) cameras
ANPR cameras are commonly used for automatic vehicle identification. They are utilized for tolling all
vehicles (e.g. congestion charge systems in London or Stockholm) or for tolling occasional users in toll
collection systems where DSRC is utilized as main tolling technology. In addition, ANPR cameras are
used as main technology for enforcement purposes. In all of these schemes, the ANPR cameras are
mounted on overhead gantries or poles next to the road. As of today, one ANPR camera is installed
per lane, but recent innovations and the rise of high-definition cameras with higher resolutions might
allow the coverage of two lanes per ANPR camera.

When a vehicle passes the roadside infrastructure, the ANPR cameras take one or multiple images of
the vehicle’s front and or rear license plate number. The ANPR cameras may be capable of detecting
the passage of vehicles themselves or require external sensors that trigger the image generation of
the respective ANPR camera. The legal constraints need to be considered when taking and processing
images. In some countries, it might be prohibited to take front or rear images. In other countries it
might be prohibited or required to take images displaying the driver. For protection of the drivers’
privacy, images that are not required for toll collection or enforcement purposes must be deleted
immediately.

![Figure 12: Exemplary figure of an ANPR camera](image)

After the image has been taken, optical character recognition (OCR) algorithms (often referred to as
ANPR algorithm) are utilized for automatically validating the license plate number of the image. Often,
multiple ANPR algorithms are utilized in order to increase the automatic image validation rate. In
addition, so called fingerprinting algorithms may be utilized for improving the automatic image
validation rate even further. These fingerprinting algorithms create a ‘fingerprint’ pattern of an image
and compare this pattern to fingerprint patterns that have been created and stored in the past.
Thereby, the license plate number can be automatically validated even though the license plate
number might not be readable by the ANPR algorithms. Depending on the quality of the license plates,
presence of foreign license plates, image quality, and availability of front and rear images, the accomplished automatic validation rates vary a lot. In Europe, automatic validation rates of around 90 to 95 % may be achieved.

The missing 5 to 10 % of the images still need to be validated by human operators. Depending on the number of images taken, this can be a huge cost factor. In addition, about 2 % of all images can neither be read by human operators because the license plates might be covered by dirt or snow, the images have too high exposure, the license plates are damaged or vehicles are tailgating. Therefore, about 2 % of the possible revenues are lost. False positive results (i.e. the wrong identification of a license plate number with a high confidence) are another problematic issue that lead to high costs and unsatisfied road users as unconcerned road users are wrongly invoiced.

Toll collection systems based on ANPR cameras do not require any in-vehicle equipment nor any antennas on the roadside infrastructure. However, they still require roadside infrastructure on the complete toll road network. The main disadvantage of toll collection systems based on ANPR cameras are the operational costs of the image validation and the loss of toll revenue.

3.6.2.8. Manual toll declaration system

Manual toll declaration systems allow road users to purchase tickets prior or after their trip. These processes are also referred to as pre- and post-declarations. For purchasing the ticket, the road user declares his personal and vehicle data as well as the route where and the date when he will be driving. This data can be entered at customer service points, self-care automats, or through a web or mobile application. The enforcement entity compares the data recorded by the enforcement equipment on the toll road network with all purchased tickets that are valid at the time of the recording.

This solution is, for instance, offered as alternative solution for occasional users in toll collection systems based on satellite positioning as it does not require the use of on-board units, but only a sufficiently high enforcement density to keep the violation rate low. However, if the enforcement is not performed efficiently, road users might capitalize this shortcoming and drive without the convenience of OBUs on purpose.

Manual toll declaration systems are also used for supplementary toll payments when the OBU breaks down while driving on the toll road network. In this case, the road user typically needs to drive to the closest customer service center on the route and creates a ticket for the past transactions before receiving a new OBU. Any pending enforcement records are deleted if the ticket was purchased within a defined grace period.

3.6.2.9. 915 MHz RFID (Radio-frequency Identification)

915 MHz RFID is a technology that is frequently used by toll collection systems in North America, but that is not foreseen by the directive 2004/52/EC and EETS decision 2009/750/EC. The functional principle of 915 MHz RFID is closely related to 5,8 GHz microwave technology. The major differences to 5,8 GHz microwave technology are:

- Availability of sticker tags: Apart from semi-active battery-powered OBUs working at 915 MHz, there exist also passive sticker tags that do not require any battery for the 915 MHz communication with the roadside antennas. These sticker tags can be purchased at a very low cost but do not reach the same performance levels as battery powered tags in multi-lane free-
flow environment leading to higher operational costs. In addition, the performance may further decline over the lifetime of the sticker tag due to its delicate nature – sticker tags are more receptive to damage during manufacturing, shipping, installation and operation. Sticker tags cannot provide audible feedback to the road users when passing a toll gantry or when it is malfunctioning.

Figure 13: Exemplary figure of a sticker tag that is mounted on a vehicle’s windscreen

- Standardization: the industry in North America, where this technology is mainly used, has not agreed on one particular 915 MHz RFID standard that is to be used for toll collection so far. Today, multiple protocols are in use in parallel. Most of these protocols have originally been standardized for logistics and not for toll collection or traffic telematics. According to directive 2004/52/EC, the use 915 MHz RFID is not foreseen for toll collection systems in Europe.
- Frequency band & transmission power: the frequency band around 915 MHz is utilized for different applications all over the world wherefore there might be interference issues in some countries. The transmission power required for communication between OBU and roadside antennas is quite high wherefore the roadside antennas needs to be mounted at low heights of about 5 to 5,5 meters. Due to this low mounting height and the large size of the antennas (more than twice as large as for 5,8 GHz microwave technology), the antennas might impact the streetscape negatively.

3.6.3. Enforcement
The main technology used for enforcement purposes are ANPR cameras that have already been described in detail in the previous section. ANPR cameras are of key importance for enforcement since images will be taken independent of the presence of an in-vehicle device.

Apart from ANPR cameras, automatic vehicle classification sensors for determining the class of the vehicle are an important part of enforcement systems. There are automatic vehicle classification sensors such as inductive loops that are installed in the pavement and sensors based on laser or stereoscopic cameras that can be mounted overhead on the roadside infrastructure. By determining the vehicle class, mismatches between the declared and the actual vehicle class are detected.

The use of DSRC improves the efficiency of the enforcement process as only images of a) vehicles without OBU and b) vehicles with class mismatches need to be further validated. The additional communication through DSRC reduces the possibility of fraud by the enforcement body as well. In addition, the use of DSRC modules in OBUs removes the possibility of device cloning.
The enforcement equipment consisting of ANPR cameras, classification sensors and DSRC antennas is not only utilized by stationary enforcement stations, but also by portable enforcement stations and mobile enforcement vehicles.

3.7. Financing of toll collection systems

Governments have a couple of options with regards to the financing of the toll collection system. The standard approach for a government would be to self-finance the investment. However, some governments might not have the required resources to self-finance a toll collection system as they need to maintain (and expand) the existing road network with their limited budget at the same time.

An alternative option is that a government enters into an investment agreement with the supplier of the toll collection system who finances the toll collection system in advance but is repaid through the toll revenue. In such a public-private partnership (PPP) approach, the government has only limited investments associated to the introduction of the toll collection system while the main investment is carried by the supplier of the toll collection system. The supplier’s investment is repaid by the government through the collected toll revenue over a fixed period of time. In this option, the private partner requires a guarantee from the public partner that the repayment of the investment will be made over a certain period of time based on the income from the toll collection system. The figure below provides an overview of such a PPP financing model.

![Figure 14: Schematic PPP financing model of a toll collection system](image)

Another approach involving the private sector is the creation of public-private partnership (PPP) programs for building new toll roads. In this scenario, the private company (often referred to as concessionaire) is responsible for the construction, maintenance and operation of dedicated roads for a limited period of time while the ownership of the infrastructure remains public. During this limited period of time, the concessionaire is also entitled to toll the road users driving on these roads, whereas
the maximum toll rates are still regulated by the government. For governments with limited budget, this is a convenient way to extend the road network.\textsuperscript{12}

The return on investment of toll collection systems depend on various factors. In nationwide truck toll collection systems, return on investments have frequently been accomplished within less than one year in government self-financed as well as supplier advance financed schemes. In PPP models where complete roads have been constructed and maintained, the return on investment for the concessionaire is achieved at a later stage as the investment does not include the toll collection system only – however, the contractual periods for collecting tolls are also spanning over a longer period of time in these instances.

### 3.7.1. Life cycle overview

Every toll collection system follows a certain life cycle. This section provides an overview about the main phases of the life cycle and explains the required actions within each of the phases. The government is heavily involved during all phases and therefore to a good part responsible for the successful introduction of a toll collection system.

The following figure displays the complete life cycle of a toll collection system from the definition of a transport policy to the toll collection system’s extension, renewal, migration or elimination. The figure also provides rough indications on the duration of the individual phases. These durations depend to a good part on the status quo as well as the complexity and size of the project. The following sub-sections describe the required actions within each of the phases in more detail.

![Life cycle overview of a toll collection system](image)

**Figure 15: Life cycle overview of a toll collection system**

### 3.7.2. Definition of transport policies

It is within the government’s responsibility to define transport policies covering the state’s vision and strategy regarding traffic and transportation for the upcoming years. If the objectives stated within these policies can be fulfilled by toll collection systems, then this is the signal for starting to investigate the potential introduction of a toll collection system. Already at this stage, it should be clear how the toll revenues will be allocated. The sponsors need to define the key resources driving the project and to identify the main stakeholders supporting the core team over the duration of the upcoming phases.

\textsuperscript{12} Cesar Queiroz, Proceedings of the 5\textsuperscript{th} Symposium on Strait Crossings, pages 45-57. Trondheim, 2009. Available at: [http://ibtta.org/sites/default/files/Financing%20of%20Road%20Infrastructure%20World%20Bank.pdf](http://ibtta.org/sites/default/files/Financing%20of%20Road%20Infrastructure%20World%20Bank.pdf)
3.7.3. Feasibility
During the feasibility phase, all preconditions for the introduction of a toll collection system are analyzed. Only if the feasibility study shows that there is a solid chance for introducing a toll collection system, a more detailed planning phase shall be initiated. Among others, the following topic need to be analyzed during this phase:

- Traffic analysis: what is the current capacity on the road network, what is the current and expected traffic volume, which vehicles are driving on the road network
- Road user analysis: who is driving on the road network, how do they perceive the current traffic situation
- Legal analysis: which road users and roads might be tolled, who will be the entity in charge for operating and enforcing the toll collection system, who is allowed to enforce violators, is it allowed to take license plate images of vehicles, is it allowed to stop road users, is there a process in place to penalize road users, is there a vehicle register database that can be utilized, which standards and regulations apply to the toll collection system
- Infrastructure analysis: how does the current and planned road network look like, in which condition is the road network, how is the availability of wireless area and cellular networks
- Interoperability: which tolling technology is utilized by the neighboring countries, did they have similar objectives and how did they solve them

3.7.4. Planning
In the planning phase, further information is collected based on the findings from the feasibility phase, the collected information is summed up in a high level system concept (technology-independent), and the commercial feasibility is verified. If the introduction of a toll collection system is commercially feasible, a contracting period may start in order to find the most appropriate supplier(s). It is a prerequisite that, at the end of this phase, the government shows commitment to the introduction of a toll collection system, provides the budget required for contracting and plans budget for implementation and operation of the system. The following bulletin points list some of the most important actions during this phase:

- Interviews with industry experts
- Environmental analysis
- Public acceptance
- Time line
- Revenue forecast
- Business case calculation
- Contracting method
- Financing method
- System concept (independent of technology choice)
- Nomination of bodies in charge of toll collection and enforcement

3.7.5. Contracting
In this phase the contracting plan is executed. It may start with a pre-qualification questionnaire in order to limit the number of contestants. The government may tenders or accepts a direct investment for the introduction of a toll collection system. In any case, a requirements specification incorporating the findings from the investigation and planning phase needs to be created and distributed to the
contestants. In addition, the assessment and acceptance criteria need to be well-defined in order to allow the final award of contract.

3.7.6. Project setup
Once the project has been awarded to one of the contestants, it is time to finalize the legislation and start obtaining the necessary permits for starting the development and construction works. The entity in charge of the commercial operation needs to be adequately staffed and trained prior to the project start. In addition, the marketing campaign and material need to be prepared – this might also include the setup of new traffic signs along the toll road network.

3.7.7. Project start
The project start phase starts prior to the actual go-live and ends with the go-live of the project. The reason for this early project start is to prepare and inform the public via the defined communication channels and to kick-off road user registration in order to distribute the registration peaks which require a certain level of customer care over a longer time period.

3.7.8. Project operation
Finally, the project went live and now needs to be taken care of on a regular basis. For this very reason, real-time monitoring and reporting of the defined KPIs is a necessity in order to identify whether the project is fulfilling the original business goals and transport policies. In addition, predictive and corrective maintenance including defined replacement cycles for the equipment is taken care of. Apart from the technical operation, the commercial operation ensures road user satisfaction and enforcement of violators. The commercial operation also guarantees that road user feedback is incorporated into updated designs of the toll collection system. The collected revenues can now be invested in other transport policies.

3.7.9. Extension / Renewal / Migration / Elimination
After a certain time of project operation, the life cycle starts again in order to trigger an extension (towards additional roads or users), renewal, migration of elimination of the toll collection system. This may be triggered by an updated transport policy, road user feedback, new legislation, end of contract or similar.

3.8. Add-on ITS applications
Once a toll collection system has been established, it provides the possibility to build other ITS (Intelligent Transport Systems) applications on top. This is particularly valid for electronic toll collection systems. The add-on ITS applications might share the same roadside infrastructure, back office system or enforcement procedures. There are, among others, the following add-on applications:

- Traffic management system: provide optimal usage and safe passage on the road network, both under normal conditions and during period with planned events or unexpected conditions such as traffic accidents or adverse weather conditions. The traffic management system collects traffic data, monitors traffic and surrounding conditions, and uses this data to improve daily operations of the traffic operators allowing them to rapidly respond during emergency situations. Other standard functionalities include the adjustment of speed limits, provision of warnings to the road users, display of travel times, or ramp metering.
- Weigh-in-motion (WIM): allows vehicle weight to be checked at full speed without any disruption in traffic flow in order to reduce road damage caused by overloaded vehicles. For
extending a toll collection system with WIM functionality, the existing stationary enforcement stations need to be equipped with additional in-pavement WIM sensors.

- Commercial vehicle enforcement (CVE): facilitates the enforcement of traffic laws for heavy-goods vehicles covering both administrative and safety infringements. Typical applications include smart tachograph controls, dangerous goods detection, and average speed enforcement.
- Electronic vehicle registration (EVR): improves the vehicle registration compliance by introducing a secure vehicle identifier (e.g. an OBU) and automated compliance monitoring of vehicles. The electronic tag serves as a “3rd license plate” and provides a secure and tamper resistant way to identify the vehicle. Any registration non-compliances are detected and forwarded to the existing enforcement entity.
- Vehicles of special interest: identify vehicles of special interest such as stolen vehicles that are searched by the police.

3.9. Case studies

3.9.1. BelToll – Belarus’ electronic toll collection system

Built and operated by Kapsch, the Belarusian toll collection system boosts the country’s attractiveness for international transit

The Magistrale no. 1 (M1) is the strategically most important road in the country of Belarus. As part of the E30 expressway, the stretch – of approximately 560 kilometres between Brest in the western part of the country and Orscha in the east – has been expanded into a highway. M1 links two key economic areas: the European Union and the Russian Federation. The fully electronic toll collection system of M1 enables smooth traffic flow along the route – and subsequently on other Belarusian roads. The toll collection is entirely automatic, and functions without any disruption of traffic or stopping of vehicles. Moreover, the collected revenues can be used for maintenance, modernization and expansion of the road network.

The most attractive route between Europe and the Russian Federation

The transit road through Belarus has become the most attractive route for transport between Europe and Russian Federation. With alternative routes being approximately 1,000 kilometres longer, the passage through Belarus saves time and contributes to a reduction in CO2 emissions. Since Belarus is a member of a customs union with the Russian Federation and Kazakhstan, there are further logistical advantages. The reduction in transit time and fuel costs underscores the attractiveness of M1 in comparison to alternative routes – on which tolls are also collected. These advantages are also reflected in the road’s utilization. Around half of the traffic on the M1 is attributed to transit. The largest share of the vehicles comes from the Russian Federation (12 per cent), Ukraine (10 per cent), Poland (10 per cent) and Lithuania (7 per cent). Around 80 per cent of all vehicles have a total weight of more than 3.5 tons and only around 16 per cent weigh less than 3.5 tons. Five per cent of the tolls collected are attributable to buses. In summary, more than 200,000 vehicles have been registered by BelToll since its launch in July 2013.

A proven system
The BelToll system is based on a proven technology that is used in countries all over the world. In Europe alone, eight of the national “multi-lane free-flow” (MLFF) toll collection systems are already in daily use. The system consists of an On Board Unit (OBU) placed inside the vehicle which provides communications with the road-side infrastructure via DSRC (Dedicated Short Range Communication, or “microwaves” as commonly called). The vehicles pass through the toll collection points, and fees are calculated and charged automatically. Ninety such check points already exist in Belarus alone – found along its most important highways. Including M1, the network has a total length of 1,189 kilometres. Fifty-two customer service centres throughout the country provide road use contracts, lease out OBUs in return for deposits, and top up customer’s credits. In Belarus, the launch was accompanied by a major information campaign, which is partly responsible for BelToll’s high acceptance level in the country.

**Financing and additional jobs**

The BelToll system was commissioned in July 2013. The majority of the revenues flow into modernization and safety measures for the toll roads. This has an immediately visible impact. What is less obvious, but of great significance for the economic development of the country, is the fact that BelToll has created new jobs in Belarus. All of the approximately 150 employees are Belarusian citizens.

**3.9.2. Chile**

Over the last two decades, the Chilean government has developed a plan of concessions under the Build, Operate and Transfer (BOT) model and has transferred the role of the investor in the construction of public infrastructure (particularly on the main road network) to the private sector. Private groups are accountable for the investments to build, equip the roads, operate and maintain them. Investment and maintenance costs are recovered by applying a ‘user pays’ approach and collecting toll fees for the concession period.

In 2005, the capital city of Chile, Santiago pioneered the development of concession-interoperable and multi-lane free-flow urban highways. This network crosses the city from North to South (Autopista Central), from East to West (Costanera Norte), while also covering the North-western (Vespucio Norte) and Southern (Vespucio Sur) ring road surrounding the busy metropolitan area of 7 million people. The urban highway network was also extended to the San Cristóbal Tunnel connecting the downtown and the Northern areas of the city. Another concession (AMB) was awarded operation of a fast route to the Santiago International Airport. In 2014, the Ministry of Public Works contracted the Spanish group OHL for the Vespucio Oriente motorway completing a ring road linking Vespucio Norte and Vespucio Sur.

In this context, interoperability enables any customer of one of these concessions to use one single electronic identification On Board Unit (OBU) for all electronically operated concessions, and to receive only one single invoice at the end of the month with the accumulated toll fees (1 provider/1 contract/1 invoice principle). Interoperability further enables access to newly installed multi-lane free-flow networks and to new developments, such as parking or traffic management.

The Ministry of Public Works ensured interoperability by establishing a well-structured legal and technical framework and a central database for the National Record of OBU Users (RNUT) as well as
by using the DSRC CEN-278 standard as common electronic transaction protocol based on the Chilean ST1 norm.

Between 2003 and 2013, the applied scheme for the Metropolitan Area of the city was able to manage an near doubling of the population from 925,000 to 1,695,000 vehicles. The initial investment of 1,500 million US dollars by road concessionaires had an important impact on the local economy and proved attractive for further investments. The multi-lane free-flow system—implemented and technically maintained by the Austrian company Kapsch—has not only increased user convenience with a number of add-on services, but has also freed the urban space of the previous infrastructure toll plazas. The changes contributed to road safety and to travel time savings of up to 50 per cent, as well as considerable reductions in petrol consumption and negative externalities such as air pollution and noise.

3.9.3. viaTOLL – Poland’s electronic toll collection system

viaTOLL is a modern tool used for collecting money from drivers travelling on the tolled road network in Poland. The system has been operating since July 2011, and by the end of December 2014 it generated incomes of nearly 4 billion PLN. The viaTOLL system is also an important source of numerous statistics regarding current trends in transport.

The number of vehicles registered within the system is steadily increasing - from about 766,000 in January 2014 to over 843,000 in January 2015. At the same time, drivers and fleet managers continue to replace old vehicles with new modern and more ecological cars.

Income

Since July 2011 the National Road Fund (NRF) has been credited with nearly 4 billion PLN from viaTOLL. The year 2014 was marked by further stable growth of the system’s revenues, resulting from the maintenance of the previous transport volume and further extensions of toll road network in Poland. In 2014, total revenues of the viaTOLL system amounted to 1,42 billion PLN. The toll income has increased by nearly 20% (which is 230 million PLN) on an annual basis.

Users and payments structure (HVs)

Polish haulers are still the largest group registered within the viaTOLL system. The most frequent group of foreign drivers are Germans (51,980), Lithuanians (32,079) and Czech (28,544). What’s interesting, in spite of the escalation of political conflict in Western Europe and economic sanctions, are the increases in the number of registered vehicles from Russia (increase to 26,363) and the Ukraine (increase to 26,438).

Fleet structure – economically and ecologically

While analyzing the viaTOLL data it is easy to notice the occasional increase in the number of vehicles in the most rigorous EURO 6 emission class. At the very beginning of the year 2014 EURO 6 HVs constituted about 0.5% (about 3,600), and by the end of the same year their number grew to 3.2% (28,457) of all registrations. This is quite a significant change – an increase of 790% within one year. EURO 5 vehicles also noted an important increase – from 272,189 to 319,601 (by 17.4%).
With regards to lower emission classes, a decreasing number of EURO 1,2,3 is still visible. At the same time, the number of EURO 0 vehicles remains stable. Most probably, this is caused by farm machines and very old HVs used by individual users on short-distance routes.

**Light vehicles – electronic and manual toll collection**

The drivers of motor vehicles and combination vehicles with maximum permissible weight ≤ 3.5 tons are liable to settle toll for the use of toll sections of A2 and A4 motorways managed by GDDKiA. They can choose two payment options: manual or electronic (using viaAUTO service). In 2014, the National Road Fund (NRF) was credited with over 196 million PLN paid by drivers of light vehicles. 191.5 million PLN were paid manually.

viaAUTO service has been operating from 1st June of 2012. On 15th July of 2014 GDDKiA indicated special fast lanes for its users. The introduction of viaAUTO lanes and the promotion of OBUs resulted in the number of viaAUTO users increasing to nearly 20,000 and the percentage share of tolls paid with the use of viaAUTO service amounted to 2.4%. The income statistics show that since the beginning of the viaAUTO sales promotion, the total number of electronic tolls paid by passenger vehicles has significantly grown.
Chapter 4 Alternatives Ways to finance transport infrastructure

4.1 Introduction
Transport infrastructure

Land Value Taxation is a method of raising public revenue by means of an annual charge on the rental value of land.

Although described as a tax, it is not really a tax at all, but a payment for benefits received. It would replace, not add to, existing taxes. Properly applied, Land Value Tax would support a whole range of social and economic initiatives, including housing, transport and other infrastructural investments. It is an elementary fiscal measure that would go far towards correcting fundamental economic and social ills.

Land value taxation is so beloved of economists because, in theory, it does not distort decision making. Suppose a land value tax of one per cent on land value is introduced tomorrow. There can be no supply response: there would still be as much land as there is today. Neither would consumers’ preferences change, as land would be no more useful, either. So if the market for land is competitive, no transactions would be deterred or encouraged. All that changes is the price, which falls until it exactly offsets the discounted cost of paying the tax forever. The buyer assumes the burden of paying the tax, so all things considered is no better or worse off. Landlords are unable to pass the tax on to tenants, because the supply and demand of rented land is unchanged too. Furthermore, if LVTs replaced property taxes, incentives against improving homes and developing land would be removed. Yet LVT would continue to account for "undeserved" gains landowners make on the investment of others, such as the government improving nearby transport links.

But if LVTs are so great, why are they so rare? One explanation is that it is too difficult to value land separately from what sits on it. There is not much of a market, for example, for undeveloped land in central London. However, some think this can be overcome. The 2010 Mirrlees Review of British taxation argued that bean-counters could compare the price of similar buildings in different locations, for instance. In any case, the efficiency of the tax does not depend on accurate valuations. The bigger barrier is political. LVTs would impose concentrated costs on today’s landowners, who face a new tax bill and a reduced sale price. The benefit, by contrast, is spread equally over today’s population and future generations.
This problem is unlikely to be overcome. Economists will continue to advocate LVTs, and politicians will continue to ignore them.

4.2. The advantages of Land Value Tax

A natural source of public revenue: All land makes its full contribution to the Exchequer, allowing reductions in existing taxes on labor and enterprise.

A stronger economy: If we tax labour, buildings or machinery and plant, we discourage people from constructive and beneficial activities and penalise enterprise and efficiency. The reverse is the case with a tax on land values, which is payable regardless of whether or how well the land is actually used. It is a payment, based on current market value, for the exclusive occupation of a piece of land. In the longer term, this fundamentally new and different approach to revenue raising will stimulate new business and new employment, reducing the need for costly government welfare.

Marginal areas revitilised. Economic activities are handicapped by distance from the major centres of population. Conventional taxes such as VAT and those on transport fuels cause particular damage to the remoter areas of the country. Land Value Tax, by definition, bears lightly or not at all where land has little or no value, thereby stimulating economic activity away from the centre - it creates what are in effect tax havens exactly where they are most needed.

A more efficient land market. The necessity to pay the tax obliges landowners to develop vacant and under-used land properly or to make way for others who will.

Less urban sprawl: Land Value Taxation deters speculative land holding. Thus dilapidated inner-city areas are returned to good use, reducing the pressure for building on green-field sites.

Less bureaucracy. The complexities of Income Tax, Inheritance Tax, Capital Gains Tax and VAT are well known. By contrast, Land Value Tax is straightforward. Once the system has settled down, landholders will not be faced with complicated forms and demands for information. Revaluation will become relatively simple.

No avoidance or evasion. Land cannot be hidden, removed to a tax haven or concealed in an electronic data system.

An end to boom slump cycles. Speculation in land value - frequently misrepresented and disguised as "property" or "asset" speculation - is the root cause of unsustainable booms

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which result periodically in damaging corrective slumps. Land Value Taxation, fully and properly applied, knocks the speculative element out of land pricing.

**Impossible to pass on in higher prices, lower wages or higher rents.** Competition makes it impossible for a business producing goods on a valuable site to charge more per item than one producing similar goods on less valuable land - after all, producers and traders at different locations are paying different rents to landlords now, yet like goods generally sell for much the same price and employers pay their workers comparable wages. The tax cannot be passed on to a tenant who is already paying the full market rent.

**An established and proven system.** Local government variants of Land Value Taxation, known as Site Value Rating, are accepted practice in, for example, Denmark and Australia.

Compared to taxes on buildings Land Value Taxation provides a broad tax base because it would include all empty properties and empty sites.

LVT would encourage new capital investment rather than sterile land speculation as it would encourage a shift of private investment from land speculation (which creates no extra land but only higher land prices) to productive enterprises.

LVT would encourage the use of empty sites zoned for development, creating more job opportunities and wealth.

LVT would help avoid urban sprawl. As brown field sites would be developed within towns and cities it would be unnecessary to permit urban sprawl. Compact towns are also more efficient in their use of resources for transport and other services.

LVT could not be avoided. (Unlike income tax and business taxes where tax avoidance experts are in great demand and the ‘shadow economy’ flourishes to evade taxes.) Every landowner would be required to register their land and to pay LVT on all their land holdings. With LVT any site with no registered owner would be sold by auction for the benefit of the Government.

LVT would provide automatic compensation for those sites which are disadvantaged by a new development. For example: with a new railway line most sites (especially those near stations) benefit from big increases in land values but some sites (maybe housing close to the track and suffering from its noise and vibration) would lose some value. These sites would pay a lower Land Value Tax, providing automatic compensation without any complicated appeals system.

Lower interest rates. The Bank of England tries to control land price and hence property inflation with a higher base rate. LVT would act as a damper on escalating land prices, allowing the Bank to lower interest rates for the benefit of homeowners, industry and small firms.

**4.3. LVT Finances transport infrastructure**

Whenever a new road is built land prices in the catchment area, especially around the junctions - will rise. But also existing roads add to local land values. These phenomena of
providing landowners with a free gift from road building do not only apply to roads it applies to ALL new and existing infrastructure including public transport.

CANARY WHARF in London's disused Docklands in the 1980s

Over 60,000 workers are able to access these offices every day because of the public investment in new roads, the Jubilee Line Extension and the Docklands Light Railway. The drop in value of this land would be huge, if this massive public investment in transport infrastructure had not been provided, and less than 6,000 people were able to access the site daily. The London Underground Jubilee Line extension, which cost taxpayers £3.5 billion, could have been financed in this way. At the time, it was estimated that as a result of the extension, land values in the vicinity of just two of the stations, Canary Wharf and Southwark, increased by £2.8 billion, and, over the whole extension, by some £13 billion. In other words, had LVT already been established, the public as a whole would have been the beneficiaries from the higher land values created, instead of the private owners of land in those areas, who had contributed nothing to the project.

The questions that naturally arise are the following:

(a). So who should pay for new roads?
(b). Who Benefits from Congestion Charging?
(c). Who Benefits from public transport?

Travellers enjoy the use of roads and public transport and businesses benefit as they become accessible to customers, to staff and enjoy easier and more efficient freight deliveries. Landowners benefit secretly – as their land value increases!
Why collect land rent?

(a). Land is a natural resource
(b). Land values are created by whole communities
(c). Landowners do not create land values
(d). Expenditure on public services usually leads to an increase in land values
(e). The planning process often provides landowners with huge windfalls
(f). Taxes on labour and capital act as a drag anchor on the economy

4.4. LVT HELPS AVOID URBAN SPRAWL
If land is used efficiently in towns and cities with no empty or underused buildings or sites - then the needs of investors and residents are met without being forced onto less advantageous marginal land which incurs extra cost and inconvenience.

The disruption to the countryside is saved, urban environments become more efficient and journey times are reduced for transporting goods and for individuals commuting.

Energy is saved – i.e. LVT helps to address climate change.

4.5. Case Studies.

Case Study I: How Harrisburg in the US was transformed through a land value tax.

In the United States, many local authorities, including Harrisburg, the capital of Pennsylvania, operate a so-called split-rate tax system, in which buildings and land are taxed separately. Some bias it towards buildings and others towards land. The evidence is that the more it is biased towards land, the more this benefits the local economy – which is what would be predicted by the theory of land value tax – because the more that land is taxed the more this provides an incentive to invest capital on the land in the form of buildings and other economic activities. That is precisely what happened in Harrisburg after the city authorities more than doubled the tax rate on land, while reducing the rate on buildings, such that the rate for land was three times that for buildings.

In 1982, before the change, Harrisburg, with a population of 52,000, was listed as the second most run-down city in the US. Since then, following the change, empty sites and buildings have been re-developed, with the number of vacant sites by 2004 down by 85 per cent. The city authorities have issued over 32,000 building permits, representing nearly $4 billion of new investment – nearly 2,000 were issued in 2004 alone. Over 5,000 housing units have been newly constructed or rehabilitated, and the number of businesses has jumped from 1,908 to 8,864, with unemployment down by 19 per cent. Furthermore, crime has fallen by 58 per cent, and the number of fires has been reduced by 76 per cent, which the authorities say is due to more employment opportunities, and the elimination of derelict sites, making vandalism less likely. They list 40 other positive benefits, including much improved public amenities. More recently, the bias towards tax on land is now six to
one compared with three to one originally. This will likely further enhance the trends from which the city has already benefited. 

Meanwhile, the heightened economic activity has increased public revenues, not only from land and buildings, but also from other taxes, thus benefiting public services. And it has increased quite dramatically both the value of land and that of buildings, from around $400 million in 1982, in today's prices, to $1.7 billion now. This has enabled the authorities to reduce the rate of tax on both land and buildings. Not surprisingly, this system of taxation has been politically popular, with Mayor Steven Reed Jr being re-elected continuously since 1982.

One constraint has been the fact that 47 per cent of the land in Harrisburg is occupied by state, federal, educational and charitable institutions, which, anomalously, are exempt by State law from property taxes. However, some of that lost revenue has been clawed back through charges on water, gas and electricity supplies, which are publicly owned – perhaps another lesson that we can learn from Harrisburg.

Meanwhile, another city in Pennsylvania, namely Pittsburgh, has gone in the opposite direction with its split-rate tax system. In 2000, it reduced the rate of tax on land to the same lower rate as that for buildings. Voters were persuaded that they would pay less tax. In fact, for most, taxes have increased, because the council has had to raise the tax rate on buildings to make up for the revenue lost through lowering the tax on land. Within just the first two years, it led to new construction falling by 21 per cent, and businesses moving out of town on a regular basis – which, again, is what would be predicted by land tax theory.


Case Study II: The “Rail plus Property” model: Hong Kong’s successful self-financing formula.

Hong Kong’s MTR Corporation has defied the odds and delivered significant financial and social benefits: excellent transit, new and vibrant neighborhoods, opportunities for real-estate developers and small businesses, and the conservation of open space. The whole system operates on a self-sustaining basis, without the need for direct taxpayer subsidies.

MTR's railway system covers 221 kilometers and is used by more than five million people each weekday. It not only performs well—trains run on schedule 99.9 percent of the time—but makes a profit: $1.5 billion in 2014. MTR fares are also relatively low compared with those of metro systems in other developed cities. The average fare for an MTR trip in 2014 was less than $1.00, well under base fares in Tokyo (about $1.50), New York ($2.75), and Stockholm (about $4.00).

One important reason the system has been able to perform so well is that the government of Hong Kong has enabled MTR to make money from the property-value increases that typically follow the construction of rail lines. The key is a business model called “Rail plus Property” (R+P). For new rail lines, the government provides MTR with land “development rights” at stations or depots along the route. To convert these development rights to land,
MTR pays the government a land premium based on the land’s market value without the railway.

MTR then builds the new rail line and partners with private developers to build properties. The choice of private developer is made through a competitive tender process. MTR receives a share of the profits that developers make from these properties; this share could be a percentage of total development profits, a fixed lump sum, or a portion of commercial properties built on the site. By capturing part of the value of the land and property around railway lines, MTR generates funds for new projects as well as for operations and maintenance. That is why it does not need government subsidies or loans. Revenues from R+P developments above stations along MTR’s Tseung Kwan O line, for example, financed the extension of that line to serve a new town, which has since grown to a population of 380,000.

MTR has applied the R+P model extensively. Buildings sit over about half of the system’s 87 stations, amounting to 13 million square meters of floor area. New projects being planned or developed will add another 3.5 million square meters. A large proportion of MTR’s current investment-properties portfolio of more than 267,000 square meters came from the sharing of assets.

The financial advantages of the R+P model have been proved over time. Instead of having to pay construction costs or take on the risks of building a world-class railway, the government collects proceeds from the land premium and profits from its roughly 76 percent stake in the company, which is listed on the Hong Kong Stock Exchange. During the 2014 financial year, MTR paid $590 million in dividends to the government. The R+P model also allows MTR to implement railway projects relatively quickly because it does not have to compete for public funds.

This model has become more than a source of railway financing; it is a critical part of Hong Kong’s urban-development approach. Planners and government agencies seek to make every new railway line or extension into a corridor where well-planned, high-quality communities can flourish.


Case Study III: Public Transport Cost and Housing Price: The Tallinn case study

The global economic downturn has certainly shaken the market foundations of Estonia and its capital Tallinn, and this observation is particularly relevant when examining the real estate market. The real estate market is prone to instability and volatility with a cyclical behavior that can influence the aggregate output. The empirical evidence suggests that the public transport cost index has a positive effect on property values, in other words in
districts where a lower public transport cost exists the housing price has decreased less than in districts with a higher public transport cost.

In general, the cost of public transport investment cannot be refunded only through operational revenues so, in order to satisfy the criteria of investment feasibility, the theory of land value finance has been developed in order to accrue the increase in real estate value due to the transport investment. Tallinn has already implemented a land tax mechanism to capture the increase in property value within its legal and planning framework.

The Land Tax is a local tax implemented in July 1993. Between 1993 and 1996 the revenue of this tax was divided between the Estonian central government and local authorities, but after 1996 it became a local tax and the entire revenue was designated for the municipality and local budgets. Land tax is borne by the owner of the land or in some cases by the user of the land; the tax rate is between 0.1 and 2.5% of the annual assessment of the land value, and the tax rate is established by local government councils at the start of each taxation year.

The Land tax is paid on all land except:
(1) where economic activity is prohibited; (2) land attached to diplomatic buildings or consular missions of foreign countries; (3) cemeteries and land used for places of worship; (4) land used by foreign countries or international organizations; and (5) land used by the headquarters of allied forces. Land Tax is not paid on land in municipal ownership or land in public use on the basis of local authority decisions.

The Land Tax is a tax based on the value (estimated) of the entirety of Estonian land, and in particular, is defined by law as a land value tax where the market value of the plot is taxable. According to the Land Valuation Act the valuation target is “plots of land without buildings, forest, other vegetation or accessories situated thereon”. Only the land itself is taxable, any improvements (buildings and business activities) are ignored entirely, and land valuations are based on good practice: internationally-recognized principles of valuation immovable (such as the sales comparison method, capitalized earning method, cost method).

Source: Mr. Luca Cocconcelli and Mrs Francesca Romana Medda, QASER Lab, University College London
https://www.ucl.ac.uk/qaser/pdf/publications/starbel3

Case Study IV: The regulated asset base (RAB) model

The RAB represents ‘the regulated company’s past investments, comprising what investors paid when the assets were originally privatised, plus the completed efficient CAPEX since then, adjusted for depreciation. Thus, at any given time, the RAB refers to the cumulative historical investment made by the company, net of cash recovered from regulatory depreciation. The RAB is also usually indexed to a measure of price inflation in order to allow for the effects of inflation on the regulated company’s capital stock over time.
Under the RAB model, investors are allowed to earn revenues which cover three elements.

a) An allowance for the depreciation of the RAB over time, calculated according to established regulatory techniques (ie, a return of capital invested). Depreciation is calculated with reference to asset lives and can be straight line, front-loaded or back-loaded according to the preference for the recovery of sunk costs over time. The choice of depreciation profile is NPV-neutral, but can be altered to reflect the allocation of risk between the company and customers, inter-generational equity, and efficient capacity utilization.

b) A return to investors based on the value of the RAB (ie, a return on capital invested). This has typically been calculated by multiplying the RAB by a weighted average cost of capital (WACC) (ie, an average of the cost of equity and the cost of debt). The WACC is intended to reflect the opportunity cost of the investments made by the investor.

c) The forecast level of operating expenditure (OPEX) associated with the day-to-day operation of the network. These are compensated on a pay-as-you-go basis.

Crucially, the RAB model provides a guarantee to investors that they will earn a return not only on new CAPEX and OPEX, but also their sunk investments in the network. This guarantee typically takes the form of statutory legislation which places a duty on the independent regulatory body to ensure that it sets the company’s allowed revenues such that the company can finance its regulatory functions (so long as it is run efficiently). Although it has never been formally tested, companies can have recourse to the courts in the event that the regulator does not meet its duty. It has thus been seen ‘as a particularly credible and robust long-term contract ultimately guaranteed by law’.

The traditional RAB model applied in the utility sector could also be extended to new infrastructure investments. Consider, for example, an asset that has been built, presumably under contracts closer to traditional government procurement. In order to apply the RAB model in this context, the government would have to repackage the asset at the refinancing point to sell on to new financial interests, potentially via a national infrastructure bank. In this context, the re-packaging might not necessarily have to be applied to only one ‘infrastructure asset’, but could instead incorporate an entire regional network (such as the roads example), or a collection of smaller, unrelated projects. If multiple projects are bundled, there would be potential for cross-subsidisation across projects, if this was considered necessary or desirable. This could be especially beneficial where a small project has significant economic benefits (ie, positive externalities) but is not commercially viable on its own (and thus would not be pursued by the private sector in isolation).

Under the RAB model, the assets owned by the private sector would be regulated by an independent economic regulator. Hence, the RAB and regulation are intertwined. The regulator would be responsible for calculating allowed revenues and setting allowed prices while reflecting the underlying business characteristics in the relevant sector. For example, regulation could be introduced in the form of a price cap, revenue cap or yield cap. These alternative forms differ in terms of the allocation of the demand risk: under a price cap regime, the volume element of demand risk is borne by the regulated company, while in the case of a revenue cap the demand risk is passed through
to consumers in full in the form of a higher allowed price if outturn volumes are lower than forecast.

Chapter 5 Conclusions and recommendations

1. transparent and “bankable” projects /

A key barrier to scaling up sustainable transport is the lack of an adequate pipeline of well-prepared projects that meet desired economic, social and environmental criteria and to make them attractive for private sector involvement. Key contributing factors are a lack of capacity and resources.

2. Inadequate treatment of risks and viable business models

A lack of knowledge by public sector agencies of how lenders and associated private parties perceive risks and incentives, and the returns they are looking for, hindering a scaling up of private investment in sustainable transport. Even where suitable knowledge exists, government procedures on procurement, for example, may prevent effective private sector investment.

3. PPPs are not a panacea