

2 November 2009
ENGLISH ONLY

ECONOMIC COMMISSION FOR EUROPE

INLAND TRANSPORT COMMITTEE

Working Party on Transport Trends and Economics

Group of Experts on Euro-Asian Transport Links

Third session

Istanbul, 12-13 November 2009

**EATL PHASE II: STUDIES TO IDENTIFY AND ANALYZE
INLAND TRANSPORT OPTIONS, EXAMINE NON-PHYSICAL OBSTACLES TO
TRANSPORT AND COLLECTION OF DATA ON TRANSPORT FLOWS**

Identification of non-physical obstacles to international transport

(Note by the secretariat)

This document, prepared by the consultant in cooperation with the secretariat, is the first draft of a. table of contents of a study to identify non-physical obstacles to international transport in the EATL area; b. an export survey of freight forwarders; c. a border crossing point obstacle survey for customs brokers; and d. a non-physical obstacle survey for government officials. The Expert Group is requested to discuss it and provide specific comments on the table of contents and the draft questionnaires with the view of improving them.

EURO-ASIA TRANSPORT LINKAGES PROJECT NON PHYSICAL OBSTACLES SURVEY REPORT

DRAFT TABLE OF CONTENTS

Contents

Executive Summary and Recommendations

PART I – INTRODUCTION AND STUDY REVIEW

1.1 Introduction

1.2 Study Review

PART II – EURO-ASIAN TRANSPORT ROUTE INFORMATION REVIEW

2.1 Euro-Asian transport, trade facilitation, supply chain and logistics review

2.2 EATL routes compared with other international multilateral donor transport project routes

2.3 Deciding the EATL route study survey choice

PART III – EATL ROAD and RAIL ROUTE SURVEY

3.1 Country of Origin Export Survey

3.2 Border Crossing Point Survey

3.3 Government and Agency Survey

3.3 Road Transport Company and Route Survey: Almaty based

Annexes

Annexe 1 EATL Road and Rail Route Country Survey Results

Afghanistan

Armenia

Azerbaijan

Belarus

Bulgaria

China

Finland

Georgia

Germany

Greece

Iran

Kazakhstan

Kyrgyz Republic

Latvia

Lithuania

Luxembourg

Moldova

Mongolia

Pakistan
Romania
Russian Federation
Tajikistan
The Former Yugoslav Republic of Macedonia
Turkey
Turkmenistan
Ukraine
Uzbekistan

List of Tables

List of Figures

Non Physical Obstacle Survey 2009

Origin Export Survey for Freight Forwarding Associations and Freight Forwarders

This survey will help the UNECE Euro-Asian Transport Route Linkages Project identify, analyse and make recommendations that might help solve some of the issues and challenges you experience along Euro-Asian transport road and rail routes. Your opinions are important and completed survey forms are kept confidential.

The Origin Export Survey is designed for freight forwarding companies and their clients: exporting companies and logistics and warehousing companies.

Name: _____

Organization: _____

Contact Information: _____

Date: _____

Please forward the completed survey form to:

PART 1: FREIGHT FORWARDING EXPORT DOCUMENT ISSUES: ROAD and RAIL

- Documents needed for typical ISO container or non container shipment. Please list all the documents by title needed to prepare and send a road and rail export shipment. Below is a matrix helping you compile the export document list and answer related document questions. If, the matrix does not give enough space please complete the list on a separate piece of paper

No	Road document title	Which authority is responsible giving each document	Waiting time to get: hrs, days, weeks etc	How many signatures needed each document	How many stamps needed each document	Official fee	Unofficial fee
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
---	TOTAL	-----					
	Rail documents						
1							

2							
3							
4							
5							
6							
7							
---	TOTAL	-----					

2. In your opinion which documents are not necessary and might need eliminating. Please explain in your opinion, why:

No	Road document title	Why: eliminating reason
1		
2		
3		
4		
5		
6		
	Rail document title	Why: eliminating reason
1		
2		
3		
4		

3. How many persons specifically employed to get and prepare export documentation: please tick

None:.....One:.....Three:.....Four:.....Five:.....Six:.....Other: ... (Please give number)

4. How much does it cost to employ people each month to get and prepare export documentation: please give number US\$ dollar equivalent:

PART 2: EXPORT SHIPMENT COUNTRY OF ORIGIN PICK UP TIME ISSUES

5. How much time on average to get a typical export shipment ready in country of origin to seaport and or road and rail border of departure, please give total time in days and weeks:
 Road: Rail: Seaport:

6. How much time on average does your company wait for the international transport company to arrive to collect (pick-up time delay) the shipment, please give delay time in hours, days and weeks:

Road: Rail:

PART 3: EATL ROAD ROUTE INFORMATION

7.A Please choose three good and three bad EATL road route border crossing points

Three good EATL road route border crossing points

EATL road route	Origin point	Transit country name	Destination city and country	How many trucks average each month	Summer average transport time	Winter average transport time	Please describe the obstacles	Name the road border crossing point
1								
2								
3								

Three bad EATL road route border crossing points

EATL road route	Origin point	Transit country name	Destination city and country	How many trucks average each month	Summer average transport time	Winter average transport time	Please describe the obstacles	Name the road border crossing point
1								
2								
3								

PART 4: EATL RAIL ROUTE INFORMATION

7.B. Please choose three good and three bad EATL rail route border crossing points

Three good EATL rail route border crossing points

EATL rail route	Origin point	Transit country name	Destination city and country	How many containers average each month	Summer average transport time	Winter average transport time	Please describe the obstacles	Name the rail border crossing point
1								
2								
3								

Three bad EATL rail route border crossing points

EATL rail route	Origin point	Transit country name	Destination city and country	How many containers average each month	Summer average transport time	Winter average transport time	Please describe the obstacles	Name the rail border crossing point
1								
2								
3								

PART 5: FREIGHT FORWARDING PREDICTABLE AND CONSISTENT ROAD SERVICE QUALITY ISSUES

8. Are you able to give your client in country of destination a predictable and consistent time and date of arrival at the client’s premises? Please tick a box below:

Yes 100% for each shipment	75%	50%	25%	10%	10%	Never

9. Please list why your company is not able to give your client a predictable and consistent international schedule of delivery time and date (Not to be confused with domestic truck transport delivery): Never know how many days truck will reach client’s destination:

Please answer why you never know how many days a truck will take to reach client’s destination (please tick):

<input type="checkbox"/>	Poor quality road condition reducing legal truck speed	
<input type="checkbox"/>	Border crossing point slow clearance owing to waiting in traffic queues before getting to the border to give documents to Customs	
<input type="checkbox"/>	Slow border crossing because of Customs procedures	
<input type="checkbox"/>	Slow border crossing because of other border crossing agency procedures such as Ministry of Transport	
<input type="checkbox"/>	Phytosanitary	
<input type="checkbox"/>	Sanitary	
<input type="checkbox"/>	Police	
<input type="checkbox"/>	Immigration	
<input type="checkbox"/>	Frequent road side checks by Police	
<input type="checkbox"/>	Frequent road side checks by Ministry of Transport	
<input type="checkbox"/>	Border crossing point and road side Environment checks	

PART 6: FREIGHT FORWARDING PREDICTABLE AND CONSISTENT RAIL SERVICE QUALITY ISSUES

Are you able to give your client in country of destination a predictable and consistent time and date of arrival at the client’s premises? Please tick a box below:

Yes 100% for each shipment	75%	50%	25%	10%	10%	Never

10. Please list why your company is not able to give your client a predictable and consistent rail schedule of delivery time and date (Not to be confused with local / domestic truck transport delivery): Never know how many days rail wagon / rail container will reach client's destination:

Please answer why you never know how many days a rail wagon / rail container will take to reach client's destination (please tick):

<input type="checkbox"/>	Poor quality rail tracks resulting in low rail freight train speeds	
<input type="checkbox"/>	Border crossing point slow clearance owing to rail freight train waiting at the border before proceeding to a rail terminal	
<input type="checkbox"/>	Slow rail terminal clearance because of slow Customs procedures	
<input type="checkbox"/>	Slow rail terminal clearance because of slow railway terminal management procedures	
<input type="checkbox"/>	Phytosanitary	
<input type="checkbox"/>	Sanitary	
<input type="checkbox"/>	Police	
<input type="checkbox"/>	Immigration	

Tesherkurer, Thank You, Spasiba

Non Physical Obstacle Survey 2009

Border Crossing Point Obstacle Survey for Customs Broker Associations and Customs Brokers

This survey will help the UNECE Euro-Asian Transport Route Linkages Project identify, analyse and make recommendations that might help solve some of the issues and challenges you experience along Euro-Asian transport road routes. Your opinions are important and completed survey forms are kept confidential. The Border Crossing Point Obstacle Survey is designed for Customs broker companies and logistics and warehousing companies.

Name: _____

Organization: _____

Contact Information: _____

Date: _____

Please send your completed survey form to

PART 1: BORDER CROSSING POINT IMPORT ROAD AND RAIL DOCUMENT ISSUES

7. Documents needed for typical ISO container or non container shipment. Please list all the documents by title needed to prepare and clear an import road and rail shipment. Below is a matrix helping you compile the road and rail import document list and answer related document questions. If, the matrix does not give enough space please complete the list on a separate piece of paper

No	Road import document title	Which authority responsible giving each document	Time to process: hrs, days, weeks etc	How many signatures needed each document	How many stamps needed each document	Official fee	Unofficial fee
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
---	-----	TOTAL					
	Rail import document						
1							
2							

3							
4							
5							
6							
7							
---	-----	TOTAL					

8. In your opinion which documents are not necessary and might need eliminating. Please explain in your opinion, why:

No	Road document title	Why: eliminating reason
1		
2		
3		
4		
5		
6		
	Rail document title	Why: eliminating reason
1		
2		
3		

PART 2: ROAD BORDER CROSSING POINT TRUCK DELAYS

Please name three good and three bad national road border crossing points (BCP) you use:

First good road border crossing point:

1. What are the average truck queuing times before the truck enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

2. Average time for truck to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

3. Are trucks allowed to pass this road border crossing point and clear Customs and other procedures at a Customs Inland Clearance Depot (ICD)? Please tick: Yes: No:

4. What are the border crossing point working hours and days at this BCP?

Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

5. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

Second good road border crossing point:

6. What are the average truck queuing times before the truck enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

7. Average time for truck to complete Customs and all other procedures at this BCP?

Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

8. Are trucks allowed to pass this road border crossing point and clear Customs and other procedures at a Customs Inland Clearance Depot (ICD)?

Please tick: Yes: No:

9. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

10. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

Third good road border crossing point:

11. What are the average truck queuing times before the truck enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

12. Average time for truck to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

13. Are trucks allowed to pass this road border crossing point and clear Customs and other procedures at a Customs Inland Clearance Depot (ICD)? Please tick: Yes: No:

14. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

15. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP): Please tick: Yes: No:

First bad road border crossing point:

.....

16. What are the average truck queuing times before the truck enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

17. Average time for truck to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

18. Are trucks allowed to pass this road border crossing point and clear Customs and other procedures at a Customs Inland Clearance Depot (ICD)?
Please tick: Yes: No:

19. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

20. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):
Please tick: Yes: No:

Second bad road border crossing point:

.....

21. What are the average truck queuing times before the truck enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

22. Average time for truck to complete Customs and all other procedures at this BCP?
Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

23. Are trucks allowed to pass this road border crossing point and clear Customs and other procedures at a Customs Inland Clearance Depot (ICD)?
Please tick: Yes: No:

24. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

25. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):
Please tick: Yes: No:

Third bad road border crossing point:

.....

26. What are the average truck queuing times before the truck enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

27. Average time for truck to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

28. Are trucks allowed to pass this road border crossing point and clear Customs and other procedures at a Customs Inland Clearance Depot (ICD)? Please tick: Yes: No:

29. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

30. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP): Please tick: Yes: No:

PART 3: RAIL BORDER CROSSING DELAYS

Please choose three good and three bad rail border crossing points and terminals

First good rail border crossing point and terminal:

.....

31. What is the average rail wagon and or rail container waiting times before the wagons and containers enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

32. Average time for rail wagons and or rail containers to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

33. Are rail wagons and or rail containers allowed to pass this border crossing point and clear Customs and other procedures at a railway terminal?

Please tick: Yes: No:

34. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

35. What are the Customs and railway staff working hours at the railway terminal?

Please tick a box below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

36. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

Second good rail border crossing and terminal:

.....

37. What is the average rail wagon and or rail container waiting times before the wagons and containers enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

38. Average time for rail wagons and or rail containers to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

39. Are rail wagons and or rail containers allowed to pass this border crossing point and clear Customs and other procedures at a railway terminal?

Please tick: Yes: No:

40. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

41. What are the Customs and railway staff working hours at the railway terminal? Please tick a box below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

42. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):
Please tick: Yes: No:

Third good rail border crossing point and terminal:

.....

43. What is the average rail wagon and or rail container waiting times before the wagons and containers enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

44. Average time for rail wagons and or rail containers to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

45. Are rail wagons and or rail containers allowed to pass this border crossing point and clear Customs and other procedures at a railway terminal?
Please tick: Yes: No:

46. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

47. What are the Customs and railway staff working hours at the railway terminal?

Please tick a box below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

48. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

First bad rail border crossing point and terminal:

.....

49. What is the average rail wagon and or rail container waiting times before the wagons and containers enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

50. Average time for rail wagons and or rail containers to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

51. Are rail wagons and or rail containers allowed to pass this border crossing point and clear Customs and other procedures at a railway terminal?

Please tick: Yes: No:

52. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

53. What are the Customs and railway staff working hours at the railway terminal?

Please tick a box below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

54. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

Second rail border crossing point and terminal:

.....

55. What is the average rail wagon and or rail container waiting times before the wagons and containers enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

56. Average time for rail wagons and or rail containers to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

57. Are rail wagons and or rail containers allowed to pass this border crossing point and clear Customs and other procedures at a railway terminal?

Please tick: Yes: No:

58. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

59. What are the Customs and railway staff working hours at the railway terminal?

Please tick a box below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

60. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

Third rail border crossing point and terminal:

.....

61. What is the average rail wagon and or rail container waiting times before the wagons and containers enters into the border crossing point to give documents to Customs? Please tick one box:

More than 2 days	2 days	1 day	18 hours	12 hours	10 hours	6 hours	4 hours	2 hours	1 hour	Less than 1 hour

62. Average time for rail wagons and or rail containers to complete Customs and all other procedures at this BCP? Please tick one box:

More than 1 day	1 day	18 hour	12 hour	10 hour	8 hour	6 hour	4 hour	2 hour	1 hour	45 mins	30 mins	20 mins	Less than 20 mins

63. Are rail wagons and or rail containers allowed to pass this border crossing point and clear Customs and other procedures at a railway terminal?

Please tick: Yes: No:

64. What are the border crossing point working hours and days at this BCP? Please tick boxes below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

65. What are the Customs and railway staff working hours at the railway terminal?

Please tick a box below:

Working 7 days each week	6 days each week	5 days each week	24 hours working	18 hours	12 hours

66. Are there Joint Customs controls at this BCP (between Customs on both sides of the BCP):

Please tick: Yes: No:

PART 4: ROAD BORDER CROSSING POINT DESIGN AND PHYSICAL LAYOUT ISSUES

1. How many vehicle traffic lanes and booths at the BCP? Please tick one box below:

1	2	3	4	5	6	7	8	9	more

9. Do trucks have to wait until the border crossing point gate is lifted?

Please tick: Yes: No:

PART 5: RAIL BORDER CROSSING POINT AND TERMINAL ISSUES

1. What is the distance between the rail border crossing point to the rail terminal where rail import procedures and transit controls are carried out? Please tick a box below:

Over 100 kilometres	75 kilometres	50 kilometres	25 kilometres	10 kilometres	Less than 10 kilometres	Other please indicate

2. Does the railway terminal have modern computerised rail freight wagon management system?

Please tick: Yes: No:

3. What is the average rail procedure and rail wagon turn around times at each of the rail terminals described above? Please tick boxes below:

	Good rail terminals			Bad rail terminals		
More than 1 week						
6 days						
5 days						
4 days						
3 days						
2 days						
1 day						
Less than 1 day						

PART 6: TIR CARNET TRUCK BORDER CROSSING POINT ISSUES

1. Is there a TIR Carnet truck fast track lane at border crossing points?
Please tick Yes: No:
2. Do TIR Carnet trucks wait along border crossing point access roads with other traffic: Yes: No: ...
3. Please name which of the EATL road border crossing points mentioned above which have TIR fast track lanes. Please tick below:

Good border crossing point name	Yes	No
1.		
2.		
3.		
Bad border crossing point name		
1.		
2.		
3.		

Tesherkurer, Thank You, Spasiba

Euro Asian Transport Links Non Physical Obstacle Survey 2009

Non Physical Obstacle Survey for Government Ministry and Agencies

This survey will help the UNECE Euro-Asian Transport Route Linkages Project identify, analyse and make recommendations that might help solve some of the issues and challenges you experience along Euro-Asian transport road routes. Your opinions are important and completed survey forms are kept confidential. This survey is for Government Ministries and Agencies with a border crossing and export, import and transit mandate.

Name of Government Ministry or Agency: _____

Contact Information: _____

Date: _____

Please send your completed survey form to

PART 1: CUSTOMS ADMINISTRATION ISSUES

1. Is there a "One-Stop-Shop" at BCPs? Please tick: Yes: No:
2. Is there a computerized Customs declaration, transit, risk management method at BCPs? Please tick:

Issue	Yes	No
Computerized Customs declaration		
Transit		
Computerized Risk management		
Name of the Customs computer method: ASYCUDA type and other types		

3. What is the rate of physical Customs inspection at BCP? Please tick one box below:

100%	75%	50%	25%	20%	10%	5%	Other % please indicate

3. Do Customs use Electronic signature on documents?
Please tick: Yes: No:
4. Do Customs use Declaration number encryption?
Please tick: Yes: No:
5. Do Customs use the Unique Consignment Reference Number?
Please tick: Yes: No:
6. Do Customs allow Pre-Release imports? Please tick: Yes: No:
7. Do Customs use Pre-Alert method? Please tick: Yes: No:
8. Is there an Integrated Border Management also called Combined Border Management programme for the border crossing points?
Please tick: Yes: No:
9. Is there a "One-Face-At-The Border" programme?
Please tick: Yes: No:

10. Is there a Joint Customs Administration programme at the border crossing points?

Please tick: Yes: No:

11. Do goods get transhipped from one container to another container at BCPs?

Please tick: Yes: No:

12. Which import guarantee method used at BCPs? Please tick box below:

No import guarantee method	
Import guarantee bank bond method	
Import guarantee insurance method	

13. Are Customs documents simplified using the UN Layout Key and UN EDIFACT?

Please tick: Yes: No: Do not know:

14. Is there a Single Window System (SWS) for all exports, imports and transit shipments?

Please tick: Yes: No: Do not know:

15. Do Customs break container seals at BCPs? Please tick: Yes: No:

Do not know:

16. Which type of container seals do Customs accept and not break? Please tick box below:

Container seal type	Customs accept :Yes	Customs do not accept: No
Electronic EDI seal		
Radio Frequency Identification tag seal		
Metal seal		

17. Do Customs have selection criteria to decide which containers to physically inspect?

Please tick: Yes: No:

18. Do Customs use container X-Ray scanners at BCPs?

Please tick: Yes: No: Do not know:

19. How long do trucks wait at the border crossing points before going through the Customs X-Ray scanners? Please tick one box below:

4 days	3 days	2 days	18 hours	12 hours	10 hours	8 hour	4 hour	2 hour	1 hour	Less than 1 hour

20. Do trucks wait at BCPs for Customs to create a truck convoy?

Please tick: Yes: No:

21. How much time on average do trucks wait at BCPs for Customs to create a truck convoy? Please tick one box below:

4 days	3 days	2 days	18 hours	12 hours	10 hours	8 hour	4 hour	2 hour	1 hour	Less than 1 hour

22. Do trucks get compulsorily sent by Customs to a Temporary Customs Warehouse (SvH)?
Please tick: Yes: No:
23. Is there a Customs Authorised Economic Operator programme?
Please tick: Yes: No:
24. Do Customs carry out Post transaction trader audits?
Please tick: Yes: No:
25. Do Customs carry out trader process audits? Please tick: Yes: No:

PART 2: STANDARDS AND METROLOGY

26. Do Customs carry out product, material and substance standards laboratory testing?
Please tick: Yes: No:
27. Do other agencies carry out the same laboratory tests to verify and compare Customs laboratory test results? Please tick: Yes: No:

PART 3: MINISTRY OF TRANSPORT

28. Does the Ministry of Transport at the BCP accept a valid International Vehicle Weight Certificate (IWC)? Please tick: Yes: ... No:
29. Is there compulsory Ministry of Transport vehicle weighing at BCPs?
Please tick: Yes: ... No:
30. Are truck technical specifications checked by Ministry of Transport at the BCPs?
Please tick: Yes: No:
31. Are some internationally registered trucks prohibited from crossing at BCPs?
Please tick: Yes: No:
32. Is there a border crossing point tax for trucks? Please tick: Yes: No:
Do not know:
33. Are there vehicle number plate scanners at BCPs?
Please tick: Yes: No: Do not know: ...

PART 4: CUSTOMS ADMINISTRATION and MINISTRY OF TRADE OR MINISTRY OF ECONOMY and TIR CARNET ASSOCIATION

34. Does the country use TIR Carnet for international road transport
35. What border crossing point procedures are used to speed TIR plated trucks to cross? Please tick boxes below:

Check TIR Carnet	Check container seal	Replace container seal	Check manifest	Check import support documents	Check other documents: please list

Tesherkurer, Thank You, Spasiba