Business process model ready… what now?

Nataša Cvetković; Miodrag Cerovina (Statistical Office of Republic of Serbia, Serbia)

e-mail: natasa.cvetkovic@stat.gov.rs; miodrag.cerovina@stat.gov.rs

Abstract

After detailed analysis and consultations with representatives from different organizational units, SORS\(^1\) quality and metadata experts have prepared GSBPM compliant business process model using terminology adjusted to national metadata standards, statistical tradition and organisational culture. Because of practical implementation, some of the sub-processes of the model have been grouped and one more detailed level (“activities”) has been added.

This paper focuses on first steps in GSBPM implementation (i.e. SORS experience in defining a national model and preparing related description), ideas and plans for next steps (building a business process matrix, identifying reference documentation and documentation to be produced as an output of the process, developing appropriate IT support for model implementation, etc.) and potential use and benefits of the model (for planning process, as a base for quality guidelines, for quality reviews, for capturing metadata, etc.).

Keywords

GSBPM, business process, metadata, documentation, quality

\(^1\) Statistical Office of the Republic of Serbia