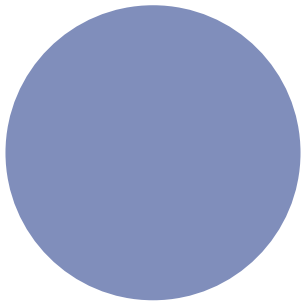




# Internal Coach Programme as a part of Statistical Education System in Statistics Poland

Emilia Andrzejczak

# LEGAL BASIS



*"... the tasks of the President of the Central Statistical Office include conducting training courses and knowledge refinement in the field of statistics, and popularizing the knowledge on statistics ..."*

# MISSION


ongoing dissemination of statistical knowledge and the ability to use it among internal and external beneficiaries, for the purpose of improving the quality of statistical information utilisation and of carrying out statistical surveys

increasing the public's awareness of the significance of official statistical surveys for the functioning of the state and the development of the country

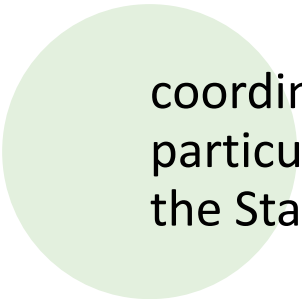
# VISION

preparing a diversified package of traditional and e-learning training courses, also within the blended learning system addressed to external and internal recipients

utilizing the opportunities offered by traditional media and the new media in order to popularize knowledge on official statistics, its role in a democratic state and economy, and various aspects of utilizing it



disseminating knowledge on the official statistics system through conducting open lectures in the field of official statistical for various recipients, popularising study visits and professional traineeships in the CSO and SOs, the participation in general and local educational events



coordinating education activities of official statistics entities directed at particular beneficiary groups of the Statistical Education System based on the Statistical education plan

# OUTCOMES

a growth in the level of statistical knowledge

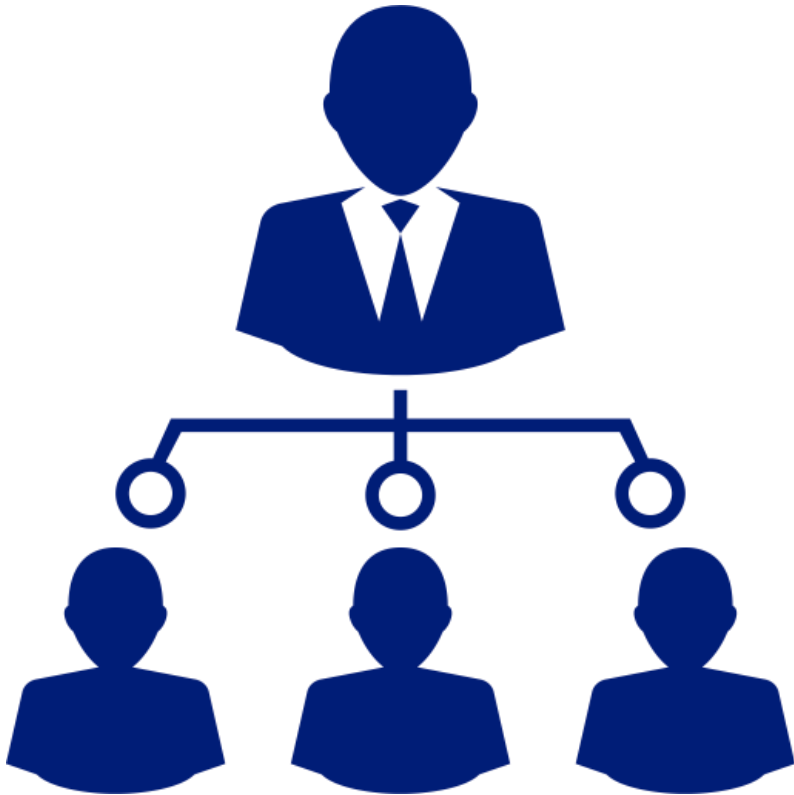
the improvement of the quality of reports and questionnaires submitted by respondents

increased interest and developing habits of utilising information and results of statistical survey at all levels of education and professional development

a broader use of the official statistics resources by potential users of statistical information

improving the skills and the quality of work of the personnel of official statistics services

# INTERNAL COACH PROGRAMME



Transfer of competences

sharing knowledge and experience with

a dedicated,

competent and motivated team of

internal trainers

# THE MAJOR OBJECTIVES OF THE PROGRAMME

internal motivation and coaching competencies

developing and improving coaching attitudes and skills

presenting, practicing and aiding the implementation of knowledge and skills

bolstering the identity of the coaching team



adding prestige to its work devising practical solutions

exchanging experience

mutual aid and support

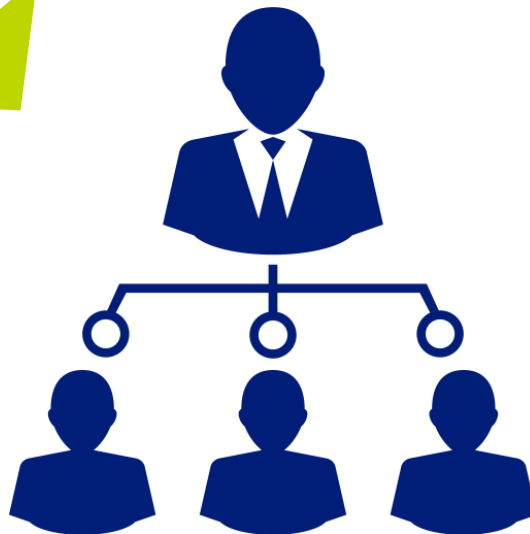
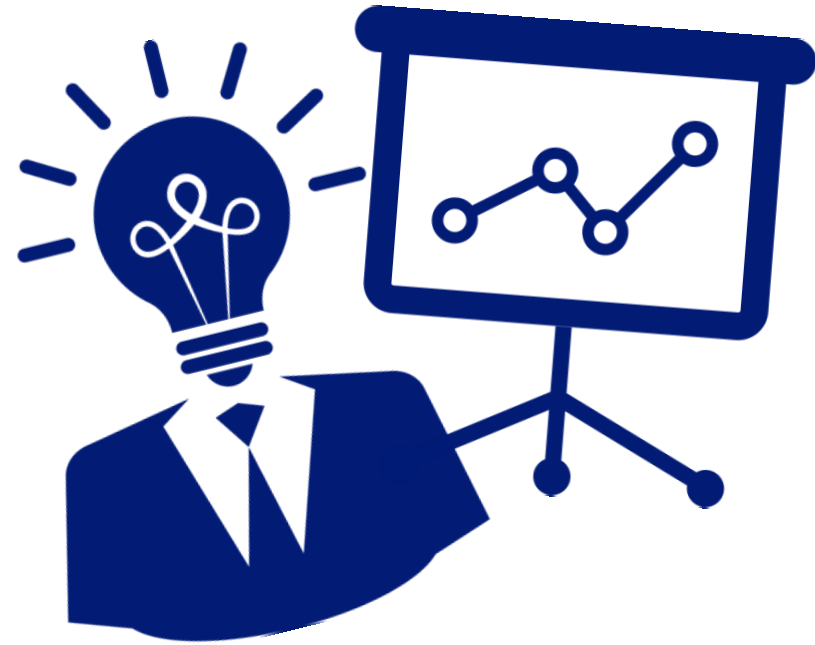
bringing feedback to the coaches



## QUALIFIED

- ✓ 68 PEOPLE
- ✓ 46 FROM STATISTICAL OFFICES
- ✓ 22 CSO





**COACH COMPETENCIES**

- ✓ KNOWLEDGE
- ✓ SKILLS
- ✓ PERSONAL ATTITUDES



# BENEFITS FOR THE ORGANISATION'S INVESTING

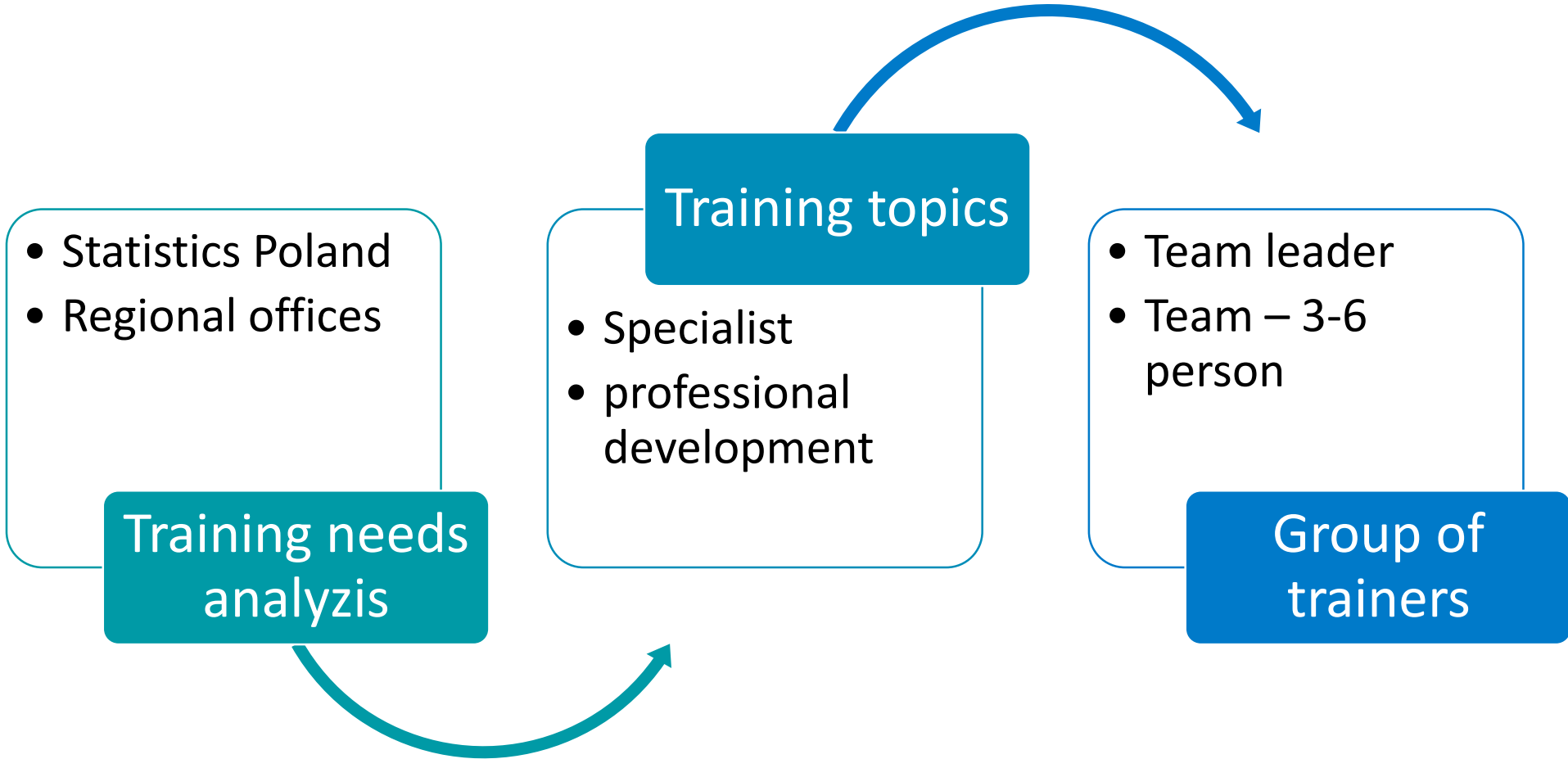
## Decreasing the cost of gaining competencies by employees



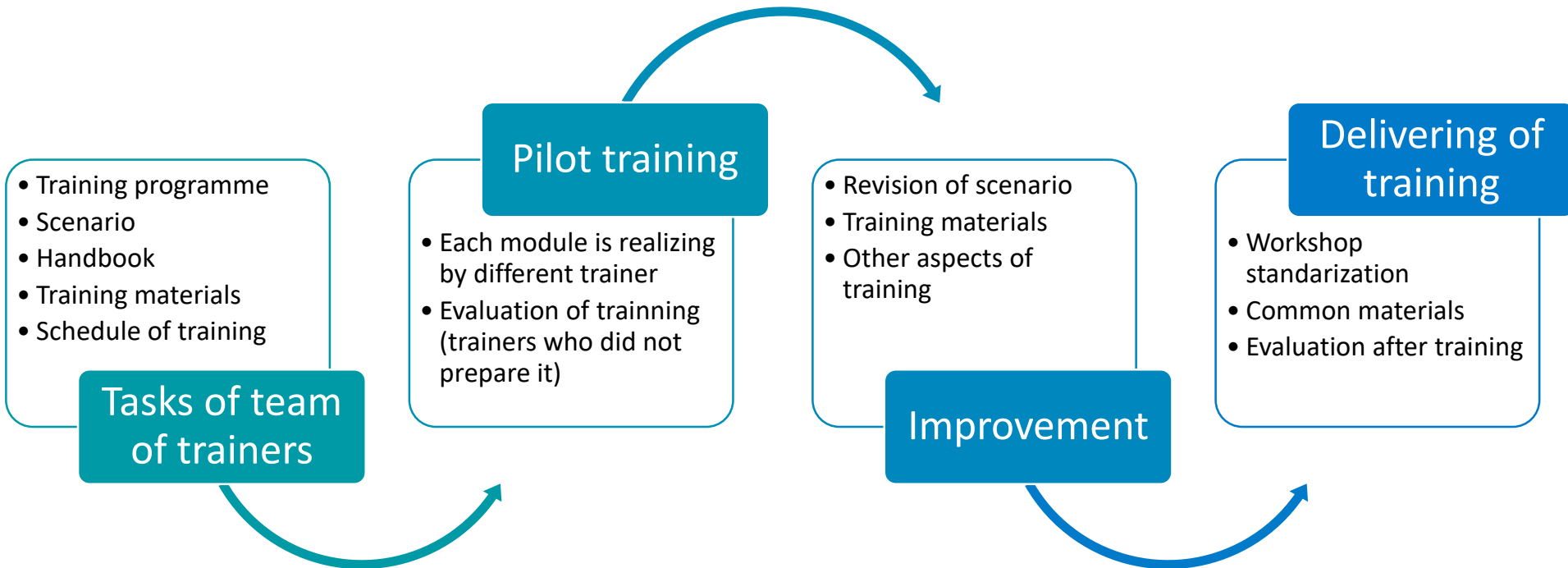
- ✓ Mitigating the risk of transferring inappropriate knowledge due to a poor needs assessment
- ✓ Developing and propagating a unique set of competencies
- ✓ Facilitating easier access to training
- ✓ Improving internal communication within the organisation

- ✓ Improving information exchange on the techniques and methods of work
- ✓ Creating better relations between employees
- ✓ Facilitating positive changes in organisational culture  
(a competence-oriented attitude)
- ✓ Increasing development motivation in employees
- ✓ Working on authentic, current, cases occurring at the office
- ✓ Providing free and efficient counselling after training
- ✓ Increasing the impact of training on the results of work

# TRAINING – proces of design

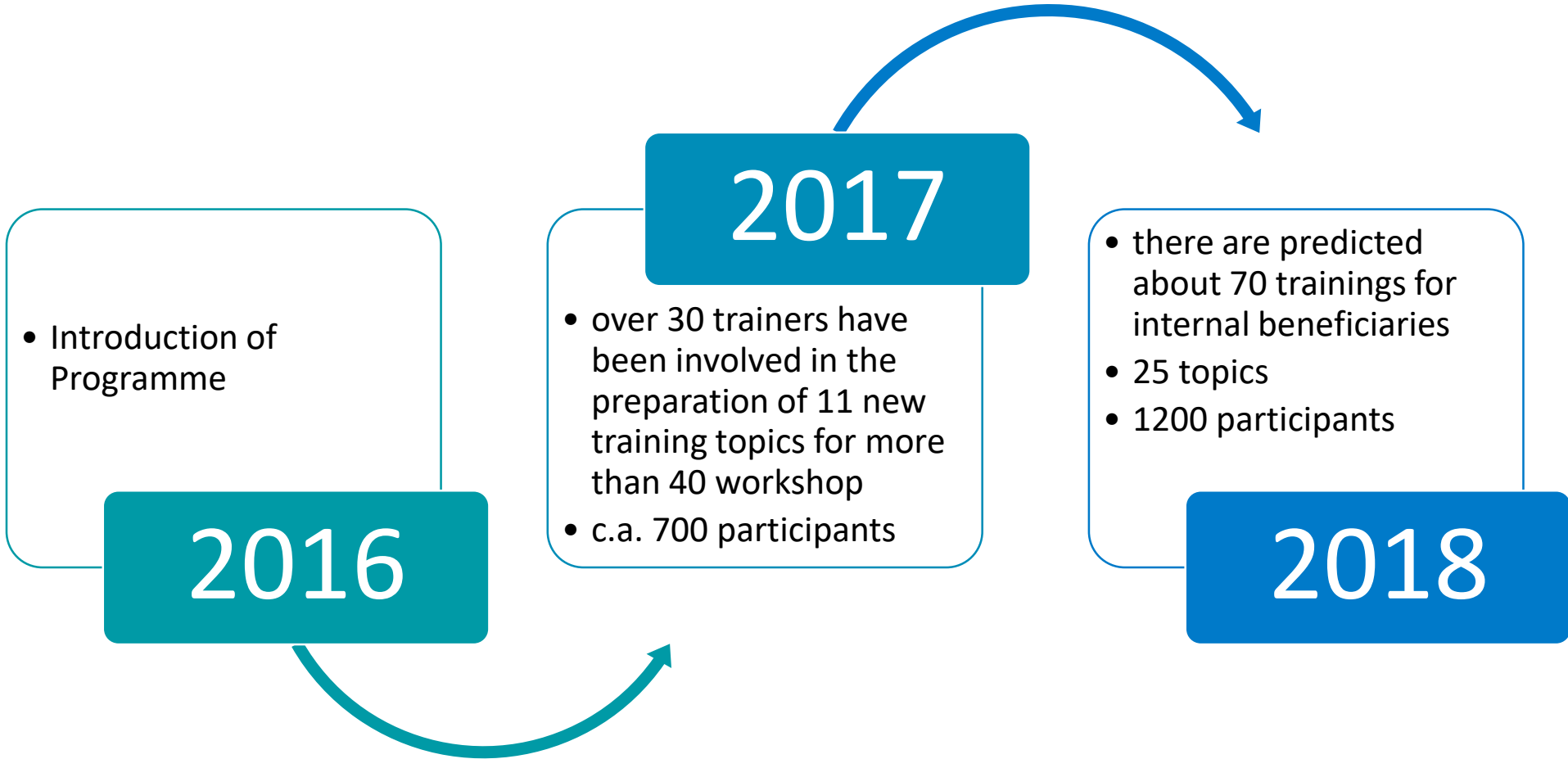


# TRAINING – proces of design





# RESULTS



to learn correct reading of statistical data and indicators

to increase awareness of reliable statistical data

to develop skills connecting with using information resources

to interest in statistics

**WHAT FOR?**

to familiarize with basic statistical definitions

to familiarize with basic statistical definitions

to familiarize with public statistics

to learn analysis and presentation statistical data

**WHO ARE  
THEY?**

# What to do to keep the program well?

- ✓ maintain motivation among trainers and appreciate work
- ✓ invest in the development of trainers
- ✓ maintain the group, but maintaining the liquidity
- ✓ provide feedback on a regular basis
- ✓ constantly improve the quality of training.

# Plans

- To keep it well done we continue our work....

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