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**THE NEW EUROSTAT WEB SITE –  
EXPANDED CONTENT, DELIVERY SERVICES**

Paper submitted by Eurostat<sup>1</sup>

1. The new Internet site of Eurostat, is available on *Europa*, the European Commission's external server under the following address: **[www.europa.eu.int/comm/eurostat/](http://www.europa.eu.int/comm/eurostat/)**
2. The new generation of the Eurostat site was designed to expand content, develop search and delivery services, but also to improve presentation and ease of use, allowing the desired information to be accessed at a single click. In English, French and German – the language can be changed at every stage – the site offers up-to-date and comprehensive EU statistical information. In order to ensure easy navigation and the best possible service for users the most consulted information providers' web sites were analysed to serve as models for the design of Eurostat's site. The overall objective was to provide the user with a complete tool box to enable easy access to the latest harmonised EU statistical information, but also a multitude of links to all European statistical institutes.

**News at a glance**

3. Entering the site of Eurostat, the user will find – at a single glance – all relevant information: the most important indicators and the latest news releases and publications issued. A large part of the information provided is free of charge and easy to download.
4. The Eurostat site contains
  - **Key indicators**<sup>1</sup> – in particular the Euro indicators (inflation, GDP, unemployment, industrial production, foreign trade etc.) and the Euro yield curve.
  - More than 300 short term and annual statistical **indicators** on a full range of topics: the EU's population, its economy, trade relations, regions, environment as well as over one hundred basic indicators from the Eurostat Yearbook – all free of charge.

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<sup>1</sup> Paper represents an up-to-date statistical information of the European Union and is prepared by EUROSTAT, the Statistical Office of the European Communities in Luxembourg.

- **News releases**<sup>1</sup> – all available since 1998 as well as a selection from 1997, with links to the news releases published by the Statistical institutes in Member states and in the European Economic Area (EEA).
- The Euro-indicators **release calendar**, which announces updates as well as news releases and provides links to the calendars of the Statistical institutes in Member states of the European Economic Area (EEA).
- **Publications** – A description of more than 300 publications and CD-ROMs, including the complete collection of *Statistics in focus*, the Eurostat series containing the latest results from the main surveys and studies with the possibility to order on-line.
- **Eurostat news** – The latest information on the European Statistical System, forthcoming events, new methodologies, calls for tender.
- Detailed information on Eurostat **databases** enable identification of available variables, etc.

### **Easy navigation**

Starting from this homepage the user can design each search according to individual needs

- by statistical theme<sup>2</sup>
- or by collection<sup>3</sup> of publications.

The latest available information on the chosen subject is then listed.

A powerful **search engine** facilitates the finding of the relevant information. After entering a keyword such as 'inflation', the Eurostat site will list all indicators, publications, the latest news releases issued and other available information relating to the requested topic. The new search tool even offers the possibility to combine several characteristics at one time.

Additionally the site gives necessary **institutional information** about Eurostat such as the organigram and a 'who does what?' and offers more than 200 **links** to the main statistical and international organisations and EU-institutions as well as direct links to pages on specific topics such as the release calendar of National Statistical Institutes.

### **Improved service**

New site features enable users not only to benefit from more content and easier access to information, they also provide an enhanced on-line information service, on-line shopping facilities and possibilities to download publications. The interactive site allows users to create their individual profile and thus to take advantage of the services offered.

Improved services of the new generation of the Eurostat Web site are:

- **Eurostat alert:** On free subscription, an alert will be submitted that informs about updates and/or automatically downloads new products including news releases, publications and database information (sorted by a chosen collection or theme) as well as calls for tender.
- **Ask for statistics:** Statistical requests (paying ad-hoc service) as well as questions on Eurostat's products and services can be sent directly to a Data Shop statistical expert and will be treated within 24 hours.
- **Ordering facility:** Publications and CD-ROMs presented on the Eurostat Web site can be ordered on-line for an easy and fast product delivery (processed within 24 hours).

- **Media Center:** Journalists benefit, via the Media Center, from privileged access to the publication series "Statistics in Focus". In order to obtain this free service, registration has to be made in advance, and a copy of the press card has to be sent to the Eurostat Press Office. Once registered, journalists may send requests directly to the Eurostat Press Office as well as to Media Support, which provides journalists with individually researched statistical data.

On average 180,000 pages, of which 22,000 are news releases, are consulted every month on the Eurostat server (figures available in June, 2000).

1. News releases and euro-indicators are updated daily at noon CET, the euro yield curve every night at 2 a.m.
2. The statistical information of Eurostat is structured around nine statistical themes: General statistics; Economy and finance; Population and social conditions; Industry, trade and services; Agriculture and fisheries; External trade; Transport; Environment and energy; Research and development.
3. Collections of Eurostat publications: Statistics in focus, Panorama of the EU, Methods and nomenclatures, Detailed tables.