The residents of the street Bokeikhanov have lost confidence in the Aarhus Convention! One may talk about the steps taken by the state of the Republic of Kazakhstan for access of the citizens to the decision-making and access to information, but in real life nothing positive happens. With each new law, the public authorities of the city Almaty and the Ministry find loopholes in the law to justify the activities of those businessmen whose activities harm the environment and public health. In getting response to one single question, it can take the years of correspondence with various levels of state agencies and as a result no information will be received. In this case, the problem is the way how the environmental information is formulated. Generally in the city and in our region particularly the state of the air basin raises concerns of everyone, including international experts, however the measurements of the level of pollutants in the industrial zone in which we live demonstrate the results that the Norwegians and Finns can envy. Communication with the representatives of the Aarhus Convention is reduced only to the fact that we once again write and talk about the ecological problems in the district where we live. This lasts for more than a year. And as a result, we are sent another report - laudatory ode to the state. Once again, we repeat that the ecological situation in Zhetysu district of Almaty city is deteriorating every day. Before we complained about the presence in the air of the smells of asphalt, bitumen, exhaust gases, cement, and vibration of houses once in a month, now these complaints can be sent every day. Answers of the environmentalists and prosecutors are the same - no violations were found. In other words, for the State of the Republic Kazakhstan the presence in the air of bad smell and vibration of houses - is the norm. We have received even more amazing response from the environmental services of the city - an unpleasant smell in the air has nothing to do with the Ecology! We had high hopes in the international organizations. But with regret we have to say that you do not help us, but support those who violate our rights, namely the state, which does not want to do anything to improve the ecology in our area. Your reports on the measures taken by the state inspire government bodies, as in fact their work is supported at the highest international level. The activity that leads to the suffering of people. We repeat once again that the Aarhus Convention has completely lost the confidence among the population!