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### **Economic Commission for Europe**

#### **Working Party on Rail Transport**

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# **Proposed Terms of Reference for a new Group of Experts on Passenger Information in Stations and Hubs**

Submitted by the Chair of the Group of Experts on International Railway Passenger Hubs

# I. Background

- 1. The Report of the Group of Experts on International Railway Passenger Hubs (GE HUBS) noted that it was essential to improve passenger information for people travelling on the railways and facilitate its harmonisation to further encourage a shift to rail from other modes of transport. As such, the Group proposed that the Working Party consider setting up a new group of experts on this subject to complement the outcomes of the GE HUBS.
- 2. The annex to this document provides proposed Terms of Reference for a new Group of Experts on Passenger Information in Stations and Hubs as proposed by the GE HUBS and for consideration by the Working Party on Rail Transport.





#### Annex

#### **Terms of reference**

## I. Scope of tasks and achievements expected

- 1. The Group of Experts on Passenger Information in Stations and Hubs shall be set up as a subsidiary body of the Working Party on Rail Transport and will focus its work on the following areas:
- (a) Identify best practice in the provision of passenger information in railway stations and hubs;
  - (b) Develop a framework of common requirements for passenger information;
- (c) Propose a way forward in the form of a report to the Working Party on Rail Transport for consideration.

#### II. Methods of Work

- 2. The Group of Experts should take into consideration legal instruments, standards and guidelines already in place on passenger information by the European Union Agency for Railways, OTIF, OSJD, UIC, CIT, CEN, rail operators and infrastructure managers as well as developed by industry experts and other sectors. It should also look at good practice examples from other sectors.
- 3. The Group of Experts is expected to meet at least once, annually at the Palais des Nations in Geneva and/or online in accordance with the Guidelines for the establishment and functioning of teams of specialists within the UNECE (ECE/EX/2/Rev.1) and according to the Rules of Procedure of its parent body, the Working Party on Rail Transport. At its first meeting, the Group of Experts will adopt a work plan, clearly defining its objectives and activities, including a time schedule for their implementation.
- 4. The Group of Experts is expected to meet twice in 2024, at least twice in 2025 and at least twice in 2026 at the Palais des Nations in Geneva (where possible also in hybrid form), before concluding its activities with the transmission of a report to the Working Party on Rail Transport at its eightieth session (November 2026, Geneva).
- 5. Preparation of documents (at least 4 per session), translation of documents in the official languages of ECE and simultaneous interpretation of its sessions in English, French, and Russian shall be provided by ECE for all sessions held at the Palais des Nations in Geneva. Each annual session should be three days in length but may be extended if circumstances require and resources allow.
- 6. Participation in the Group of Experts is open to all concerned United Nations member countries and experts. Concerned intergovernmental and non-governmental organizations, as well as concerned railway administration authorities and companies, passenger associations and related entities are invited to participate and provide expert advice in compliance with United Nations rules and practices.

#### III. Secretariat

8. UNECE will provide secretariat services for the Group of Experts.

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