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Welcome address
Opening statement by Mr. Ján Kubiš, Executive Secretary, UNECE

Visions for information sharing in global supply chains and Single Window
Chair: Ms. Virginia Cram-Martos, Director of the Trade and Sustainable Land Management Division, UNECE

The Data Pipeline Vision - towards a Generation of Smart Single Windows Discussion paper
Prof. Dr. Yao-Hua Tan, Professor of Information and Communication Technology, Delft University of Technology

Customs in the 21st Century
Mr. Gareth Lewis, Senior Technical Officer in the Compliance & Facilitation Directorate, Compliance and Facilitation, WCO

Opportunities and Challenges in Express Supply Chains
Mr. Carlos Grau Tanner, Director General, Global Express Association

Transforming the Air Cargo Supply Chain
Mr. Desmond Vertannes, Global Head of Cargo, IATA

Information Sharing Challenges: Going Forward with Standards
Mr. Mats Wicktor, Director Change Management, Swedish Customs & and Vice-chair UN/CEFACT

Lessons learned from ten years of Single Window implementation
Chair: Dr. Magdi Farahat, Principal Advisor on Trade, Geneva Inter-Regional Advi-sory Services, UNECA

Ten Years of Single Window Implementation: Lessons Learned for the Future Discussion paper
Mr. Jonathan Tat Tsen Koh, Director, CrimsonLogic, Singapore

Single Window Developments in Latin America and the Caribbean
Ms. Maria L. Ortiz, Trade Facilitation Expert, Inter-American Development Bank

Port Single Window for Global Trade in Cotonou ENG FRE
H.E Mr. Jean Michel Abimbola, Minister for Maritime Economy, Maritime Transport and Port Infrastructures of Benin

Single Window in Azerbaijan Customs Service. Reality and Visions

Dr. Igbal Babayev, Chief Statistics and IT, State Customs Committee Republic of Azerbaijan

Implementing Single Window: the Kenyan Experience and the East African Context
Mr. Alex Kabuga, Chief Executive Officer, Kenya Trade Network Agency (KENTRADE) - Single Window Implementing Agency in Kenya

Steady and Smooth Progress for Single Window in Jordan
Ms. Khuloud Habaybeh, Assistant to Director General for Compliance and Facilitation, Jordanian Customs

Roundtable and open discussion on the evolution of the Single Window concept: achievements, challenges and future developments
Chair: Mr. Tim McGrath, Vice-chair UN/CEFACT and Director of Document Engi-neering Services, Australia

Prof. Dr. Yao-Hua Tan, Professor of Information and Communication Technology, Delft University of Technology
Mr. David Hesketh, Senior Manager International Customs Research & Development, HM Revenue and Customs, UK
Mr. Alan Long, Managing Director, Maritime Cargo Processing Plc
Mr. Guilherme Mambo, Commissioner Customs & Project Manager Mozambique SW Project
Ms. Maria L. Ortiz, Trade Facilitation Expert, Customs, Trade Facilitation and Logistics, Integration and Trade Sector, IDB
Mr. Tom Butterly, Chief Global Trade Solutions Section, UNECE and Secretary to the Joint UN Regional Commissions Approach to TF

Cross-border information exchange for regional integration
Chair: Mr. David Hesketh, Senior Manager, International Customs Research & Development, HM Revenue and Customs, UK

Experiences and Lessons Learned from Western Asian Countries
Ms. Fathia Abdel Fadil, First Economic Affairs Officer, ESCWA and Mr. Paul Kimberly, ESCWA Consultant
Report on Key Factors in Establishing Single Window in ESCWA region

Progress and Challenges in Latin America and the Caribbean: Foreign Trade Single Windows Development in the Context of Regional Integration and International Trade, PPT and Short paper
Ms. Saadia Sanchez Vegas, Director of the Information and Knowledge Network of the Latin American and Caribbean Economic System (SELA)

Maritime Transport Single Window Services in the European Union
Mr. Jukka Savo, Policy Officer, Directorate Maritime Transport, European Commission DG Mobility and Transport

The Role of Port Community Systems in the Implementation of National Single Window
Mr. Pascal Ollivier, Chairman of European Port Community System Association

Single Window and Cross-Border Trade: The Challenge for Africa (Senegal case) PDF MP4
Mr. Ibrahima Diagne, General Manager GAINDE, Senegal

Improving the Mechanisms of Cross-Border Information Exchange in the Customs Union of Belarus, Kazakhstan and the Russian Federation
Ms. Dina Akpanbayeva, Director of the Department of Trade Policy Secretariat of the Commission of the Customs Union of the Republic of Belarus, the Republic of Kazakhstan and the Russian Federation

Legal frameworks to enable data sharing in international supply chains
Chair: Ms. Shamika Sirimane, Chief Trade Facilitation Section, Trade and Investment Division, UNESCAP

Legal Framework to Facilitate Cross Border Information Exchange

Mr. Francis Lopez, President of InterCommerce Network Services, Philippines

Single Window and Paperless Trade Legal Issues: A Possible Mosaic
Mr. Bill Luddy, Special Legal Counsel at World Customs Organization WCO

UNCITRAL Texts as the Backbone of a Uniform Legislative Framework for Cross-Border Electronic Transactions
Mr. Luca Castellani, Legal Officer and Secretary of e-Commerce WG, UNCITRAL Secretariat

Connecting the supply chain - using technology and tools to implement the vision
Chair: Mr. Mats Wicktor, Director Change Management, Swedish Customs & Vice-chair UN/CEFACT

Single Window Implementation Framework (SWIF) - Using State of the Art Management Concepts for Single Window Planning and Implementation
Dr. Somnuk Keretho, Director, Dept. of Computer Engineering Innovation, Kasetsart University, Thailand

Paperless Trade and the ASYCUDA World
Mr. Nicolae Popa, Regional Coordinator, DTL, UNCTAD/ASYCUDA Programme

CITES Electronic Permitting Systems: Ensuring Sustainable, Legal and Traceable Wildlife Trade
Mr. Juan Carlos Vasquez, Communication and outreach officer, CITES Secretariat - UNEP

Roundtable and open discussion on the future development of information exchange in cross border trade: Governments and Business visions and objectives
Chair: Mr. Peter Wilmott, President EUROPRO

Mr. Eoin O'Neil, Vice President, Integration Management and Enterprise Architecture, DHL Supply Chain, DHL Presentation
Mrs. Marianne Wong, Senior Assistant Director Of Customs, Directorate of Royal Malaysian Customs Department
Mr. Jonathan Tat Tsen Koh, Director CrimsonLogic, Singapore
Ms. Saadia Sanchez Vegas, Director of the Information and Knowledge Network of the Latin American and Caribbean Economic System (SELA)
Mr. Alex Kabuga, Chief Executive Officer, Kenya Trade Network Agency (KENTRADE) - Single Window Implementing Agency in Kenya
Mr. Frank Heijmann, Head of National and International Trade Relations, Dutch Tax and Customs Administration Presentation

Conference conclusions
UN regional commission representatives

Ms. Virginia Cram-Martos, Director, Trade and Sustainable Land Management Division, UNECE
Mr. Tom Butterly, Chief, Global Trade Solutions Section, UNECE
Ms. Shamika Sirimane, Chief Trade Facilitation Section, Trade and Investment Division, UNESCAP
Ms. Fathia Abdel Fadil, First Economic Affairs Officer, ESCWA
Mr. Jose Carlos Mattos, Economic Affairs Officer, International Trade and Integration Division, ECLAC
Ms. Marie Therese Guiebo, Economic Affairs Officer, UNECA

Conference Conclusions

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Conference Programme