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COMMITTEE FOR TRADE, INDUSTRY AND
ENTERPRISE DEVELOPMENT

Working Party on Industry and Enterprise Development

Fourth session, 13 and 14 February 2003
Sub-item 4.2.1 of the provisional agenda

TEAM OF SPECIALISTS ON QUALITY MANAGEMENT SYSTEMS

Progress Report

1. The Expert Meeting on Quality Management Systems held on 13 February 2002 discussed the Terms of References of the Team of Specialists on Quality Management Systems (see the UNECE document OPA/AC.28/10) and approved the Working Programme for the years 2002-2003 (OPA/AC.28/11).
2. The Secretariat of the UNECE created a web-site on Quality Management Systems to highlight the joint activities of the Working Party on Industry and Enterprise Development (WP.8) and the Working Party on Technical Harmonization and Standardization Policies (WP.6). The Internet address is <http://www.unece.org/operact/quams.htm>.

The UNECE Quality Management Systems web-site contains the following information and chapters:

- Terms of Reference of the TOS on QMS;
- Working Programme of the TOS on QMS for 2002-2004;
- Events;
- Company Gallery of the Winners of National Quality Awards Schemes;

- Literature for SMEs; and
- Quality Links.

3. The Regional Adviser on Entrepreneurship and SMEs, Secretary of the TOS on QMS, prepared the **Expert Meeting on “How to Become Supplier of Large National Enterprises and Transnational Corporations (TNCs)”** to be held on 24-25 October 2002 at the Palais des Nations. The TOS on QMS is the co-organizer of this event with special emphasis on the implementation of QMS in accordance with the ISO 9,000 & ISO 14,000 series of standards as a pre-requisite to be a supplier of large enterprises and TNCs. The Expert Meeting had to be postponed and rescheduled due to an unexpected overbooking of hotels facilities in Geneva. The Meeting will be held on 20-21 March 2003 at the Palais des Nations. The majority of presentations of the Session on “How to Meet Quality Requirements to be a Supplier” will be delivered by members of the Team of Specialists on QMS. See the Programme of the Expert Meeting in the UNECE document TRADE/WP.8/AC.5/SEM.6/3.

4. The Secretary of the TOS on QMS was working in close relationship with *Prof. Dr. Lidia Shokina*, Deputy Chairman, Committee on Sustainable Ecology, Chamber of Industry and Trade, Moscow, and Vice-Chair of the TOS, as well as *Mr. Petrus Kalyta*, Directors of Ukrainian Association for Quality, to elaborate the Feasibility Study on the Russian TQM Centre, as well as on the establishment a Center for Support the Public Quality Movement in Ukraine, respectively. Both feasibility studies will be presented at the second meeting of the TOS on QMS in 2003.

5. Project outline was made by the French DAFCO concerning the Project on Adaptation of an interactive CD-ROM for ecological assessment of enterprises in accordance with the ISO 14,000 standard requirement. Information on the modalities of this project can be found on the UNECE web-site at <http://www.unece.org/operact/quams.htm>.

6. The TOS on QMS is working on a Questionnaire for preparation of a Comparative analysis of excellent quality models and practices for SMEs taking into account the European Excellent Quality Model by EFQM.

7. The UNECE is launching a Project on "Creation of a web-site on Company Gallery of the Winners of National Quality Awards Schemes". This Project was launched in connection with the Programme of Work of the TOS on QMS. In Phase 1, it will display the companies, winners of National Quality Awards Schemes, including the quality policies of the highest-ranking officials, as well as history and profile of the enterprises. The Questionnaire on Company Gallery is allocated at the following web-site address:

<http://www.unece.org/indust/sme/qwinners.htm>

8. The TOS on QMS decided to elaborate approaches/guidelines/recommendations on how enterprises, especially SMEs, could develop and monitor quality, environmental, social and other aspects of a company's activities as a part of a sustainable development process. A Discussion Paper on “New Approach to Development of an Integrated Quality Management System Model” (see document TRADE/WP.8/AC.5/2002/1) was presented at the 12th Session of the Working

Party on Technical Harmonization and Standardization Policy on 30 October 2002 in Geneva. This paper proposes a project between the UNECE Team of Specialists on QMS and the Working Party on Technical Harmonization and Standardization Policies (WP.6). The Working Party has discussed its objective and the TOS on QMS will elaborate its detailed proposal to be circulated among the members of the Team and to be discussed during the second meeting of the TOS on QMS.