



# **Bottlenecks in European Cross Border Management**

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- The scope European eastern border – similar phenomena also in other directions
- Changing environment
- Key findings – challenges and solutions



# Changing environment

- Globalisation
  - Increasing number of cross border transactions
  - Just in time deliveries
  - Time is money – competitiveness in focus
- Security threats
  - Increasing need to make sure that there are no threats to safety or security in the supply chain



# Key findings – challenges and solutions (1)

Three main areas to make improvements:

- ✓ Infrastructure
- ✓ Processes
- ✓ Human resources



# Key findings – challenges and solutions (2)

## Infrastructure

- ✓ More lanes needed in the border crossing area to separate trucks – speedy lanes
- ✓ Now also the empty trucks and other easily and fast cleared trucks are buffed and increase the queue



# Key findings – challenges and solutions (3)

## Infrastructure

- ✓ Customs and other authorities' buildings too small and equipment not adequate enough to match increasing traffic volumes (In FI-RU border the amount of trucks doubled in five years)



# Key findings – challenges and solutions (4)

## Infrastructure

- ✓ The road connections from and to inland poor in quality



# Key findings – challenges and solutions (5)

## Processes

- ✓ Successive time consuming processes → decrease of the number of authorities at border
- ✓ Paper based procedures slow → processes should be based on electronic data interchange and automatic data handling
- ✓ Time consuming Customs processes (like release for free circulation) must be transferred to be done at final destination



# Key findings – challenges and solutions (6)

## Processes

- ✓ Declarations for Customs are lodged twice → one time lodging should be enough if data is available for Customs at both sides of the border (e-TIR, NCTS)
  - Pre-requisite: Convergence framework, compatible ADP-systems
- ✓ Pre- declarations needed for risk-asesment
- ✓ Faster processes for low risk consignments → reliable supply chain when exporter in EU, transporter and importer in RU are realiable and data for audit trail is available in electronic form in the office of export, at the borders and in the office of destination
- ✓ Best practises found via EU-RU pilot-projects



# Key findings – challenges and solutions (7)

## Human resources

- ✓ So called "human factor"
- ✓ Lack of human resources and need for better allocation matching customer needs
- ✓ Service attitude



**Thank you for your attention!!!**