Ensuring safe and smooth connectivity in times of Pandemic

Measures implemented

June, 9
Tbilisi, Georgia 2020
Ensuring safe and smooth connectivity
Measures implemented at the borders
Import/export/transit procedures

- GRS customs department additionally hired 72 Epidemiologists and medical technical staff to conduct thermal screening at all border posts

- Cargo movement is available via all land/air/marine border crossing points for 24/7

- New Timelines for transit movements

- STOP POINTs arranged at 4 locations
**Business Continuity and Facilitative measures**

**Communication Channels**

SMS, Email, Website, Facebook, TV programs;
Covid-19 banner on GRS web-site, information about
- Business; International Transportation; Activities to be carried out;
- Recommendations;

**Enhanced Distance Services:**

- Additional call-center staff, Extended working days and hours
- Additional staff to answer e-mails, New online application forms

**Employment Safety**

**Facilitative measures**
Challenges in Cross-border traffic

- Adaptation to changing environment
- Rapid changes in epidemiological situation in the region
- Communication and Information availability
  
  *Quick changes, countries were introducing in ad hoc manner were not available for traders, adjoining or regional customs administrations*

- Universal Health Protocols for Road Transport movements
Thank You!

Revenue Service of Georgia

Tbilisi 0114, st. 16
e-mail: info@rs.ge
website: www.rs.ge

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