“You have to change to stay the same !!!”
IPCSA – “A Community of Communities”

- 47 Members operating on over 50 Countries
- Operating in over 250 Sea and Air Ports
- 1 million + users of members systems
- Over 50bn Electronic messages and exchanges per annum
- Covering 500m + TEUS 10bn + Tonnes of cargo
Less resistance to change to new methods of working.

Digitalisation initiatives and projects have now become the highest priorities.

Greater support from the whole supply chain and particularly Government and Administrations.

Remote work of employees can be more productive

Port Community Systems and Single Windows are critical for trade continuity and provided the resilience to carry on trading

Video Conferencing and Online meetings can replace Face to Face
COVID-19: BUILDING RESILIENCE

PLAN
➢ REVIEW - Your current plan
➢ RECONSIDER – How those plans need to change
➢ RATIONALISE – What is practical

PEOPLE
➢ TRUST - Your people & users
➢ COMMUNICATE – Keep all stakeholders engaged
➢ SUPPORTIVE – Help your people and stakeholders adapt

PROCESSES
➢ CONNECTIVITY – How connected are you and how secure is that connectivity – support stakeholder resilience
➢ INTERNATIONAL STANDARDS – Ensure data and security is compliant with international standards
➢ TECHNOLOGY NEUTRAL – Ensure all solutions can be adapted to new technologies
➢ TEST – Test, test and test again. Ensure your systems and people are ready for change
“You have to CHANGE to stay the same!”

**Collaborate** - Together with Trade and Administrations

**Plan** - Build resilience into all processes

**Invest** - In Digitalisation including software, hardware & people

**Useful Documents**

- IMO: COV-19 Considerations

- Industry “Call To Action”

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