



# **Development of the Kenya Electronic Single Window System**

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**Presentation on:**

**Implementation of**

**National Single Window System  
- Kenyan Experience**



# Single Window- A Trade Facilitation Tool



**SCOPE: Nation wide 24/7**



# Background

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- **2005:-Started as Port Based Community System**
  - Spearheaded Port Authority( KPA) and Revenue Authority( KRA)
  - Steering Committee -MD -KPA & KRA- CG
- **2007:-Kenya Electronic Single Window System**
  - Why?
    - Cross cutting national Project –conceptual approach
    - Include all Government regulatory agencies
    - Give initiative GoK authority
    - Trade facilitation a GoK function
    - Steering Committee elevated to Government /Ministerial level - PS Treasury-Chair, PS Transport, PS Trade, KPA.KRA.KEBS
- **2011:-KENYA TRADE NETWORK AGENCY - KENTRADE**



# Key Objective

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“ To facilitate international trade in Kenya by reducing delays and lowering cost associated with clearance of goods at the Kenyan borders, while maintaining the requisite controls and collection of duties and taxes, where applicable, on goods imported or exported”.



# Objective-Cargo Dwell Time

	Present	Single Window Objective
	10 days	maximum - 3 days
	5 days	maximum - 1 day
	2 days	maximum - 1 hr



# Statement of the Problem



- Many stakeholders involved in the cargo clearance process.
- Stakeholders exchange many documents among themselves.
- Stakeholder ends up sending the same document to each other many times.
- Exchanges are in hard copy form and in most cases, processing of information is carried out manually.

## **Result:**

***Delays in cargo clearance, high trade transaction costs, corruption, and loss of competitiveness of Kenya***



# *Manual handling and processing of trade documentation*





# World Bank-Doing Business Index

Country	Ease of Doing Business	Trading Across Borders
<b>Singapore</b>	<b>1</b>	<b>1</b>
Mauritius	23	21
Tunisia	46	32
<b>Rwanda</b>	<b>45</b>	<b>155</b>
Ghana	63	90
<b>Kenya</b>	<b>109</b>	<b>141</b>
<b>Uganda</b>	<b>123</b>	<b>158</b>
<b>Tanzania</b>	<b>127</b>	<b>92</b>





# Importance of Trade in EAC Economies

<b>Country</b>	<b>GDP (US\$ Mill)</b>	<b>Share of Trade in GDP (%)</b>
<b>Burundi</b>	<b>708</b>	<b>40</b>
<b>Kenya</b>	<b>15,998</b>	<b>57</b>
<b>Rwanda</b>	<b>1,913</b>	<b>36</b>
<b>Tanzania</b>	<b>10,754</b>	<b>47</b>
<b>Uganda</b>	<b>6,954</b>	<b>39</b>



# Savings to the Economy

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Based on the present volume of goods imported/exported:-

- First 3 years – US\$ 150m and US\$ 250m per annum
- Thereafter - US\$ 300m to US\$ 450m per annum

Arising from improved services e.g.

- Reduced trade transaction costs
- Reduced delays
- Reduced Inefficiencies
- Reduced corruption
- Reduced manual documents/paperwork
- Reduced cost of capital ( JIT Concept)
- Reduced demurrage
- Improved space utilization at ports-Increased capacity utilization



# Building Blocks-Milestones

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## Key Milestones

- Project Charter
- Project Master Plan
- Business Process Re-engineering
- System Requirements Specifications
- Project Stakeholders Needs Assessment survey
- Set up of Operator Entity/SPV



# Stakeholder Capacity Building

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- ✓ Capacity building for stakeholders
- ✓ Assisted the Agencies to establish CBS
- ✓ Streamline their Business Processes
- ✓ Develop SRS for their Community Based Systems



# Going Forward





# Going Forward

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- Sensitization of the Single Window Concept in all East Africa Community (EAC) Partner States
- Set-up of Technical Working Group to
  - ✓ Spearhead initiative in EAC Partner States
  - ✓ Advocate establishment of National Electronic Single Window Systems in EAC Partner States
  - ✓ Advocate creation of a Regional Platform for EAC partners States to integrate the Single Window Systems



# Lessons Learnt

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- Good will from the Government/Strong Government support
- A strong sponsor/person to drive the implementation process
- Need for a dedicated Project Implementation Team
- Importance of co-operation of multiple Government Agencies involved



# Lessons Learnt

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- Continuous sensitization and change management to ensure stakeholders 'buy in'
- Business Process Rationalization is very critical
- Importance of Regional Cooperation
- Adequate Budget
- Quick Wins





# Challenges

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- Capacity building & Training
- Multiple Stakeholders
- Enabling Legal Environment
- Change Management



# End

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## THANK YOU