

APPENDIX A: SURVEY QUESTIONNAIRE

PRES1 IF SAMPLE TYPE 2 (HAD APPROACH LETTER) GO TO S1 INTRO A. OTHERS (HAVE NOT BEEN SENT APPROACH LETTER) GO TO S1 INTRO B

S1 INTRO A Good (morning/afternoon/evening). My name is (...) calling on behalf of the United Nations from the Social Research Centre. We're conducting an important study about crime and community safety in your area

I'm calling to follow up a letter that was sent to your household, which explains the study ... Do you remember receiving the letter?

INTRO B.. Good (morning/afternoon/evening). My name is (...) calling on behalf of the United Nations from the Social Research Centre. We're conducting an important study about crime and community safety in your area, it's being conducted in over 60 countries, and the results will be used by the Australian Institute of Criminology to better understand the kinds of crimes that might go unreported.

IF NECESSARY It will take just a couple of minutes of your time.

1. Yes / continue (GO TO S3)
2. No
3. Not sure

S2 I'll just read out what's in the letter (READ FROM LETTER AS NECESSARY)

1. Continue

S3 First of all, I want to assure you that your answers will be strictly confidential and will only be grouped together with the responses of other people. You and your individual answers will not be identified.

May I ask you a few quick questions for the survey?

IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL: If you want to verify that the survey is legitimate, or if you would like more information, you can call our 1800 number (1800 023 040), the Institute of Criminology during business hours on 1800 000 089, or you can check the Institute of Criminology's website at www.aic.gov.au/research

1. Yes, now (GO TO PRES5)
2. Yes, later (MAKE APPOINTMENT)
3. No - refused

S4 OK, that's fine, no problem, but could you just tell me the main reason you do not want to participate, because that's important information for us?

1. No comment / just hung up
2. Too busy
3. Not interested
4. Too personal / intrusive
5. Don't like subject matter
6. Letter put me off
7. Don't believe surveys are confidential / privacy concerns
8. Silent number
9. Don't trust surveys / government
10. Never do surveys
11. 15 minutes is too long
12. Get too many calls for surveys / telemarketing
13. Other (SPECIFY)
14. Too old / frail / deaf / unable to do survey
15. Not a residential number (business, etc)
16. Will only do survey if send letter

PRES4b IF S4=16 (WILL ONLY DO SURVEY IF SEND LETTER) CONTINUE. OTHERS GO TO TERMINATION SCRIPT 1)

S4b Would you like us to mail, fax or e-mail you a copy of the letter?

1. Mail (VERIFY ADDRESS DETAILS FROM SAMPLE / COLLECT ADDRESS DETAILS)
2. Fax (COLLECT FAX NUMBER)
3. E-mail (COLLECT AND CHECK E-MAIL ADDRESS)

S5a LOTE interview required? (CODE BY OBSERVATION)

1. Yes
2. No (GO TO S6)

S5b Record language and call outcome as language difficulty.

1. Vietnamese
2. Chinese
3. Italian
4. Serbo-Croatian
5. Turkish
6. Greek
7. Hindi
8. Arabic
9. Other (specify)
10. Language not established

S6a We need to speak to one person in each household and it is very important that we randomly select that person.

So firstly, how many people usually live in your household, including yourself and any children?

1. Number given (Specify _____) (ALLOWABLE RANGE 1 TO 20)
2. Don't know / refused

PRES6b IF S6a CODE 1 = 1 (SINGLE PERSON HOUSEHOLD), GO TO S10 INTROB)

S6b And how many of those are aged 16 years or over.

1. One (GO TO S10 INTRO B)
2. Two
3. Three
4. Four
5. Five
6. Six
7. Seven
8. Eight
9. Nine
10. Ten or more

S7a To help me select the person for this interview, could you please tell me the age, gender and initial or name of each of those <insert number from S6b> people, starting with the youngest...

IF NECESSARY: We only ask for an initial or name for reference purposes, so you and I can be clear about who has been randomly selected from your household for the survey. I can assure you that names or initials are NOT stored in the computer.

COLLECT AGE (16-29, 30 OR OLDER) AND GENDER M/F FOR EACH

S7B DISPROPORTIONATE CHANCE OF SELECTION ROUTINE: YOUNG PERSONS 16-29, 2.00 TIMES CHANCE OF SELECTION. MALES 30-65 PLUS, 1.35 TIMES CHANCE OF SELECTION. FEMALES 30-65 PLUS, 1.00 TIMES CHANCE OF SELECTION

STORE AGE AND GENDER OF SELECTED PERSON

S8 The person I need to speak to is (DISPLAY INITIAL/NAME, AGE AND GENDER). Is (he/she) available to come to the phone?

IF NOT AVAILABLE: When would be a good time to call back to catch him/her?

1. Phone answerer selected - continue (GO TO S10 INTRO A)
2. Phone answerer selected – refuses to continue (GO TO S11)
3. Phone answerer / selected person not available to continue now (MAKE APPOINTMENT – SPECIFY WHO HAS BEEN SELECTED IN APPOINTMENT NOTE AND IF SPOKEN TO OR NOT)
4. Selected person available now (NOT phone answerer) (CONTINUE)
5. Phone answerer refuses to pass you to selected person (TERMINATE)

S9 RE-INTRODUCE TO SELECTED PERSON (OTHER THAN PHONE ANSWERER)

Good (morning/afternoon/evening). My name is (...) on behalf of the United Nations from the Social Research Centre calling.

We're conducting an important study about crime and community safety in your area, it's being conducted in over 60 countries, and the results will be used by the Australian Institute of Criminology to better understand the kinds of crimes that might go unreported.

ASSURE AS NECESSARY:

I want to assure you that you and your individual answers will not be identified. Your answers are strictly confidential and will be grouped together with the responses of other people.

IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL: If you want to verify that the survey is legitimate, or if you would like more information, you can call our 1800 number (1800 023 040), the Institute of Criminology during business hours on 1800 000 089, or you can check the Institute of Criminology's website at www.aic.gov.au/research.

NOW GO TO S10 INTRO B

S10 INTRO A..May I ask you some more questions for the main part of the survey?

INTRO B May I ask you some questions for the survey?

IF NECESSARY: The survey will take 15 minutes or so, depending on your answers.

1. Yes, now (GO TO S12)
2. Yes, later (MAKE APPOINTMENT)
3. No refused

S11 OK, that's fine, no problem, but could you just tell me the main reason you do not want to participate, because that's important information for us?

1. No comment / just hung up
2. Too busy
3. Not interested
4. Too personal / intrusive
5. Don't like subject matter
6. Letter put me off
7. Don't believe surveys are confidential / privacy concerns
8. Silent number
9. Don't trust surveys / government
10. Never do surveys
11. 15 minutes is too long
12. Get too many calls for surveys / telemarketing
13. Other (SPECIFY)
14. Too old / frail / deaf / unable to do survey
15. Not a residential number (business, etc)
16. Will only do survey if send letter

PRES11b IF S11=16 (WILL ONLY DO SURVEY IF SEND LETTER) CONTINUE. OTHERS GO TO TERMINATION SCRIPT 1)

S11b Would you like us to mail, fax or e-mail you a copy of the letter?

1. Mail (VERFIY ADDRESS DETAILS FROM SAMPLE / COLLECT ADDRESS DETAILS)
2. Fax (COLLECT FAX NUMBER)
3. E-mail (COLLECT AND CHECK E-MAIL ADDRESS)

PRIVACY PREAMBLE

S12 Just to confirm, participation in this survey is entirely voluntary, and while we hope you'll answer all the questions, if there are any you don't want to answer just tell me so I can skip over them. Any information you provide is protected by strict privacy and confidentiality rules.

1. Continue

MONITORING PREAMBLE

S13 As part of our quality control procedures, parts of this interview may be monitored by my supervisor – is that ok with you?

1. Monitor
2. Do not monitor

PRES15 IF S6b=1 (ONE PERSON IN HOUSEHOLD 16 PLUS) OR S6a=1 CODE 1 (SINGLE PERSON HOUSEHOLD) CONTINUE. OTHERS GO TO S16

S15 RECORD GENDER

1. Male
2. Female

PROGRAMMER NOTE: GEOGRAPHIC QUOTA ONLY (NO AGE / GENDER QUOTA WITHIN LOCATION)

CAR OWNERSHIP

Q20 I'm going to start with some questions about crimes involving cars, so I first need to ask you about car ownership.....

At any time in the past five years, that is, since 1999, has anyone in your household had a car, van or truck for private use?

INTERVIEWER NOTE: Includes respondent's current household and any other household they may have lived in over the past five years.

INTERVIEWER NOTE: Includes unregistered vehicles

1. Yes
2. No (GO TO Q25)

Q21 How many vehicles has your household had use of for most of that time?

IF NECESSARY: So, for most of that time, have you been a one car household, a two car household, etc

1. One
2. Two

3. Three
4. Four
5. Five or more
6. Don't know

MOTORCYCLE OWNERSHIP

Q25 At any time in the past five years, has anyone in your household owned a moped, scooter or motorcycle?

1. Yes
2. No (GO TO Q30)

Q26 And how many motorcycles/mopeds/scooters has your household had use of for most of the time?

1. One
2. Two
3. Three
4. Four
5. Five or more
6. Don't know

BICYCLE OWNERSHIP

Q30 Has anyone in your household owned a bicycle over the past five years?

INTERVIEWER NOTE: includes children's bicycles

1. Yes
2. No (GO TO Q32)

Q31 And how many bicycles has your household had use of for most of the time?

1. One
2. Two
3. Three
4. Four
5. Five or more

Q32 I now want to ask you about crimes you or your household may have experienced during the past five years, which is since 1999 (PAUSE). Please take your time to try and remember any incident that might have happened over that time....

IF NECESSARY: This is really important as we're trying to better understand the types of crime that might go unreported (as well as crime that gets reported)

1. Continue

THEFT OF CARS SCREENER

PREQ35 IF Q20=1 (HAD VEHICLE FOR PRIVATE USE) CONTINUE, ELSE GO TO PREQ50

Q35 Over the past five years have you or other members of your household had any of their cars/vans/trucks stolen?

1. Yes
2. No
3. Don't know

THEFT FROM CARS SCREENER

Q40 (Apart from this) Over the past five years have you or members of your household had something stolen from your car, for example a car stereo, or something that was left in your car? This includes theft of a part of the car, such as a car mirror or wheel.

INTERVIEWER NOTE: Exclude thefts from car when car was stolen, and vandalism (eg bent aerial, deliberate scratches or graffiti)

1. Yes
2. No
3. Don't know

THEFT OF MOTORCYCLE SCREENER

PREQ50 IF Q25=1 (OWNED MOTORCYCLE) CONTINUE, ELSE GO TO PREQ55

Q50 Over the past five years have you or other members of your household had any of their mopeds / scooters / motorcycles stolen?

1. Yes
2. No
3. Don't know

THEFT OF BICYCLE SCREENER

PREQ55 IF Q30=1 (OWNED BICYCLE) CONTINUE ELSE GO TO Q60

Q55 Over the past five years have you or other members of your household had any of their bicycles stolen?

INTERVIEWER NOTE: INCLUDES CHILDREN'S BICYCLES

1. Yes
2. No
3. Don't know

BURGLARY/HOUSEBREAKING SCREENER

Q60 Over the past five years, did anyone actually get into your home without permission, and steal or try to steal something? - that's excluding thefts from garages, sheds or lock-ups.

INTERVIEWER NOTE: Includes cellars. Do not count burglaries in second houses. Exclude unsuccessful attempts, i.e. damage to locks, doors or windows or scratches around the lock

1. Yes
2. No
3. Don't know

ATTEMPTED BURGLARY/HOUSEBREAKING SCREENER

Q65 Apart from this, over the past five years, do you have any evidence that someone tried to get into your home unsuccessfully. For example, damage to locks, doors or windows or scratches around the lock?

INTERVIEWER NOTE: need STRONG evidence that someone actually tried to get in (eg came home and door was open), rather than eg "kept getting phone calls" or "thought someone was watching the place"

1. Yes
2. No
3. Don't know

Q66 Next I want to ask you some questions about what may have happened to you PERSONALLY. Please exclude things that you have mentioned already, or which happened to other members of your household.

1. Continue

ROBBERY SCREENER

Q70 Over the past five years has anyone stolen something from you by using force or threatening you, or did anybody TRY to steal something from you by using force or threatening force.

INTERVIEWER NOTE: Pick-pocketing to be reported under the next question

1. Yes
2. No
3. Don't know

THEFT OF PERSONAL PROPERTY SCREENER

Q75 (READ SLOWLY)
Apart from theft involving force, there are many other types of theft of personal property, such as pick-pocketing or theft of a purse, wallet, clothing, jewellery or sports equipment. Over the past five years, have you personally been the victim of any of these thefts?

PROMPT AS NECESSARY: Take your time, it's not always easy to remember these kinds of things... It could have been in the street, at work, on public transport, (in a pub, at school, or on the beach, etc.)

1. Yes
2. No
3. Don't know

ASSAULTS/THREATS SCREENER

Q85 I would now like to ask you some questions about violent crimes that you might have experienced.

(Apart from the incidents just covered) Over the past five years, have you been personally attacked (PAUSE) or threatened by someone in a way that really frightened you? Just to explain what we're including....

PROMPT 1: This could have been at home or elsewhere, such at your workplace, in the street, on public transport, (in a pub, at school, or on the beach, etc).

PROMPT 2: And it could have been by someone you know, a close friend, a family member or your partner.

INTERVIEWER NOTE: INCLUDE DOMESTIC ASSAULTS, ROAD RAGE, VIOLENT BULLYING, GOING TO AID OF SOMEONE ELSE AND GETTING ATTACKED / THREATENED, ATTACKS / THREATS AS PART OF JOB

1. Yes (immediate)
2. Yes at Prompt 1
3. Yes at Prompt 2
4. No
5. Don't know
6. Refused

PREQ86 IF Q35=1 OR Q40=1 OR Q50=1 OR Q55=1 OR Q60=1 OR Q65=1 OR Q70=1 OR Q75=1 OR Q85=1, 2 OR 3 (BEEN VICTIM OF CRIME) CONTINUE. OTHERS GO TO Q280.

Q86 I'm now going to go back to ask you about the crimes you said had happened to you or your household

1. Continue

THEFT OF CAR - DETAILS

PREQ100 IF Q35=1 CONTINUE ELSE GO TO PREQ110

Q100 First of all, you mentioned the theft of a car. When did this happen? Was this...(READ OUT)?

IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONCE IN 2003: CODE 2)

1. This year, i.e. Since 1 January 2004 (GO TO Q102)
2. Last calendar year, in 2003
3. Before then (GO TO Q102)
4. Don't know / can't remember (GO TO Q102)

Q101 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q102 (The last time) did this theft happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia or did it happen overseas?
IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q103 (The last time this happened) was the car/van/truck ever recovered?

1. Yes
2. No
3. Don't know

Q104 (The last time this happened) did you or anyone else report the incident to the police?

1. Yes
2. No
3. Don't know

Q105 Taking everything into account, how serious was the incident for you or your household. Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know / refused

THEFT FROM CARS - DETAILS

PREQ110 IF Q40=1 CONTINUE ELSE GO TO PREQ140

Q110 The theft FROM your car that you mentioned, when did this happen? Was it ... (READ OUT)?

IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003:
TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q112)
2. Last calendar year, in 2003
3. Before then (GO TO Q112)
4. Don't know/can't remember (GO TO Q112)

Q111 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q112 (The last time) did this theft happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia, or did it happen overseas?

IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q113 (The last time this happened) did you or anyone else report that incident to the police?

1. Yes
2. No (GO TO Q119)
3. Don't know (GO TO Q119)

Q115 On the whole, were you satisfied with the way the police dealt with the matter?

1. Yes, Satisfied (GO TO Q119)
2. No, Dissatisfied
3. Don't know / neither satisfied nor dissatisfied (GO TO Q119)

Q116 Why were you dissatisfied? PROBE: Are there any other reasons why you were dissatisfied? (ACCEPT MULTIPLES)

1. Didn't do enough
2. Were not interested
3. Didn't find or apprehend the offender
4. Didn't recover my property/goods
5. Didn't keep me properly informed
6. Didn't treat me correctly/were impolite
7. Were slow to arrive
8. Other reasons
9. Don't know

Q119 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

THEFT OF MOTORCYCLES - DETAILS

PREQ140 IF Q50=1 CONTINUE ELSE GO TO PREQ150

Q140 The theft of your moped/scooter/motorcycle that you mentioned, when did this happen? Was it ... (READ OUT)?

IF RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003, TYPE IN 2. LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q142)
2. Last calendar year, in 2003
3. Before then (GO TO Q142)
4. Don't know/ can't remember (GO TO Q142)

Q141 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q142 (The last time) did this theft happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia, or did it happen overseas?

IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q143 (The last time this happened) did you or anyone else report it to the police?

1. Yes
2. No
3. Don't know

Q144 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

BICYCLE THEFT - DETAILS

PRE Q150 (IF Q55=1 CONTINUE ELSE GO TO PREQ160)

Q150 The bicycle theft you mentioned, when did this happen? Was it ...(READ OUT)?

INT NOTE: IF RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE AND AT LEAST ONE TIME IN 2003, TYPE CODE 2, LAST YEAR, 2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q152)
2. Last calendar year, in 2003
3. Before then (GO TO Q152)
4. Don't know/ can't remember (GO TO Q152)

Q151 How often did it happen in 2003?

1. Once
2. Twice

3. Three times
4. Four times
5. Five times or more
6. Don't know

Q152 (The last time) did this theft happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia, or did it happen overseas?

IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q153 (The last time this happened) did you or anyone else report it to the police?

1. Yes
2. No
3. Don't know

Q154 Taking every thing into account, how serious was the incident for you and your household. Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

BURGLARY/HOUSEBREAKING - DETAILS

PREQ160 (IF Q60=1 CONTINUE ELSE GO TO PREQ180)

Q160 You said that someone got into your home without permission and stole or tried to steal something in the last five years. When did this happen? Was it ...(READ OUT)?

INT. IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003; TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q161i)
2. Last calendar year, in 2003
3. Before then (GO TO Q161i)
4. Don't know (GO TO Q161i)

Q161 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q161i The last time this happened, was any member of your household at home?

IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

1. Yes
2. No (GO TO Q162)
3. Don't know (GO TO Q162)

Q161ii Was any member of your household aware of the presence of the burglars?

1. Yes
2. No
3. Don't know

Q162 (The last time this happened) was anything actually stolen?
IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

1. Yes
2. No (GO TO Q166)

Q163 What do you estimate roughly was the value of the property stolen, including the value of any property damage?

ENCOURAGE BEST GUESS

IF RESPONDENT UNCLEAR, ASK FOR REPLACEMENT VALUE OR REPAIR COSTS

1. Amount given (Specify _____) RECORD WHOLE DOLLARS NO DECIMAL POINT. ALLOWABLE RANGE 1 TO 999,999. DISPLAY RESPONSE TO INTERVIEWER AND ASK INTERVIEWER TO CONFIRM VALUE.
2. Don't know (AVOID)
3. Refused

Q166 Did you or anyone else report the last burglary/housebreaking to the police?

1. Yes
2. No (GO TO Q170)
3. Don't know (GO TO 172)

Q168 On the whole, were you satisfied with the way the police dealt with the matter?

1. Yes, satisfied (GO TO Q172)
2. No, dissatisfied
3. Don't know / neither satisfied nor dissatisfied (GO TO Q172)

Q169 Why were you dissatisfied? PROBE: Are there any other reasons why you were dissatisfied?

(ACCEPT MULTIPLES)

1. Didn't do enough
2. Were not interested
3. Didn't find or apprehend the offender
4. Didn't recover my property (goods)
5. Didn't keep me properly informed
6. Didn't treat me correctly/were impolite
7. Were slow to arrive
8. Other reasons
9. Don't know

(NOW GO TO Q172)

Q170 Can you tell me why you didn't report it? IF NO CLEAR ANSWER: Can you tell me a little more?
(ACCEPT MULTIPLES)

1. Not serious enough/no loss/kid's stuff
2. Solved it myself/perpetrator known to me
3. Inappropriate for police/police not necessary
4. Reported to other authorities instead
5. My family resolved it

6. No insurance
7. Police could do nothing/lack of proof
8. Police won't do anything about it
9. Fear/dislike of the police/no involvement wanted with police
10. Didn't dare (for fear of reprisal)
11. Other reasons
12. Don't know

Q172 Taking everything into account, how serious was the incident for you and your household? Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

Q173 In some countries, agencies have been set up to help victims of this type of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

1. Yes (GO TO PREQ180)
2. No
3. Don't know

Q174 Do you feel the services of a SPECIALISED agency to help victims of this type of crime would have been useful for you or anyone else in your household after this incident?

1. No, not useful
2. Yes useful
3. Don't know

ATTEMPTED BURGLARY/HOUSEBREAKING - DETAILS

PREQ180 (IF Q65=1 CONTINUE ELSE GO TO PREQ190)

Q180 You mentioned an incident when someone tried to get into your home but didn't succeed. When did this happen? Was it ...(READ OUT)?

IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003:
TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q182)
2. Last calendar year, in 2003
3. Before then (GO TO Q182)
4. Don't know/can't remember (GO TO Q182)

Q181 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q182 (The last time this happened) did you or anyone else report the attempted burglary/housebreaking to the police?

IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

1. Yes
2. No
3. Don't know

Q183 Taking everything into account, how serious was the incident for you or your household? Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

ROBBERY - DETAILS

PREQ190 (IF Q70=1 CONTINUE ELSE GO TO Q210)

Q190 You mentioned an incident when someone stole something from you or tried to steal something from you using force or threatening to use force. When did this happen? Was it ...(READ OUT)?
IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003:
TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q192)
2. Last calendar year, in 2003
3. Before then (GO TO Q192)
4. Don't know/can't remember (GO TO Q192)

Q191 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q192 (The last time) did this theft with force happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia, or did it happen overseas?
IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q205 Taking every thing into account, how serious was the incident for you? Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

Q195 Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

1. Yes
2. No (GO TO Q198)
3. Don't know (GO TO Q198)

Q196 What was it? (MULTIPLES ACCEPTED)

1. Knife (GO TO Q197)
2. Gun
3. Other weapon/stick (GO TO Q197)
4. Something used as a weapon (GO TO Q197)
5. Don't know (GO TO Q197)

- Q196a Was it a handgun or a long gun?
(NOTE: LONG GUNS INCLUDE SHOTGUNS, RIFLES OR MACHINEGUNS)
1. Handgun
 2. Long gun (rifle, machinegun)
 3. Don't know
- Q197 (Was the weapon / Were any of the weapons) actually used?
COUNT WEAPON AS USED:
KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN
PHYSICAL CONTACT WITH THE WEAPON
GUN: THREATENED WITH IT OR BULLET FIRED
1. Yes
 2. No
- Q198 Did the offender actually steal something from you?
1. Yes
 2. No
- Q199 (The last time this happened) did you or anyone else report the robbery to the police?
1. Yes
 2. No (GO TO PREQ210)
 3. Don't know (GO TO PREQ2105)
- Q201 On the whole, were you satisfied with the way the police dealt with the matter?
1. Yes, satisfied (GO TO PREQ210)
 2. No, dissatisfied
 3. Don't know / neither satisfied nor dissatisfied (GO TO PREQ210)
- Q202 For what reasons were you dissatisfied? You can give more than one reason.
(ACCEPT MULTIPLES)
1. Didn't do enough
 2. Were not interested
 3. Didn't find or apprehend the offender
 4. Didn't recover my property (goods)
 5. Didn't keep me properly informed
 6. Didn't treat me correctly/were impolite
 7. Were slow to arrive
 8. Other reasons
 9. Don't know
- Q206 In some countries, agencies have been set up to help victims of this type of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?
1. Yes (GO TO PREQ210)
 2. No
 3. Don't know
- Q207 Do you feel the services of a SPECIALISED agency to help victims of this type of crime would have been useful for you after this incident?
1. No, not useful
 2. Yes useful
 3. Don't know

THEFT OF PERSONAL PROPERTY - DETAILS

PREQ210 (IF Q75=1 CONTINUE ELSE GO TO PREQ250)

Q210 You mentioned earlier that you'd been the victim of some other theft of personal property, like pick-pocketing, or the theft of a purse, wallet, clothing, jewellery, sports equipment, etc. When did this happen, was it ...(READ OUT)?
IF RESPONDENT HAS BEEN A VICTIM MORE THAN ONCE, ASK IF THIS HAPPENED AT LEAST ONE TIME IN 2003 : TYPE ON 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q212)
2. Last calendar year, in 2003
3. Before then (GO TO Q212)
4. Don't know/can't remember (GO TO Q212)

Q211 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q212 (The last time) did this theft happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia, or did it happen overseas?
IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, DRIVES ETC AS CODE 1

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q213 (The last time this happened) When the theft occurred, had you put the stolen item down or stored it somewhere, or did you have it with you?

1. Had put it down / stored it when stolen
2. Had it with me when stolen
3. Don't know

Q214 (The last time) did you or anyone else report that incident to the police?

1. Yes
2. No
3. Don't know

Q215 Taking everything into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

ASSAULTS AND THREATS - DETAILS

PREQ250 (IF Q85=1, 2 OR 3 (HAS BEEN VICTIM OF ASSAULT OR THREAT) CONTINUE ELSE GO TO Q280a)

Q250 The attack or threat that you mentioned, when did this happen? Was it ... (READ OUT)?

IF NECESSARY: We are talking about the time you mentioned earlier when you were personally attacked, or threatened by someone in a way that really frightened you

IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003: TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q252)
2. Last calendar year, in 2003
3. Before then (GO TO Q252)
4. Don't know/can't remember (GO TO Q252)

Q251 How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q252 (The last time) did this incident happen AT your own home, NEAR your own home, elsewhere in your city or local area, at work, elsewhere in Australia, or did it happen overseas?
IF VICTIM MORE THAN ONCE OVER THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME THIS HAPPENED

1. AT your own home/residence
2. NEAR your own home/residence
3. Elsewhere in city or local area
4. At work
5. Elsewhere in Australia
6. Overseas
7. Don't know

Q268 Taking every thing into account, how serious was the incident for you. Was it very serious, fairly serious, or not very serious?

1. Very serious
2. Fairly serious
3. Not very serious
4. Don't know

Q253 How many people were involved in committing the offence?

1. One
2. Two
3. Three or more people
4. Don't know

Q254 (About the last incident) did you know the offender(s) by name or by sight at the time of the offence?
IF MORE THAN ONE OFFENDER, COUNT AS KNOWN IF AT LEAST ONE KNOWN
IF KNOWN BY SIGHT AND KNOWN BY NAME: RECORD KNOWN BY NAME

1. Did not know offender (GO TO Q256)
2. (At least one) known by sight (GO TO Q256)
3. (At least one) known by name
4. Did not see offender (GO TO Q256)

Q255 (Was the offender / Were any of them) your spouse, ex-spouse, partner, boyfriend, girlfriend, a relative or a close friend, or someone you work with?
MEANS RELATIONSHIP AT TIME OF THE OFFENCES
IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE

(ACCEPT MULTIPLES)

1. Spouse, partner, (at the time)
2. Ex-spouse, ex-partner, (at the time)
3. Boyfriend / girlfriend (at the time)

4. Ex-boyfriend / ex-girlfriend (at the time)
 5. Relative
 6. Close friend
 7. Someone he/she works/worked with
 8. Other (Specify_____)
 9. Refuses to say
- Q256 Can you tell me, were you threatened, or was force actually used?
1. Threatened only
 2. Force used
 3. Don't know (GO TO Q262)
- Q257 Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?
1. Yes
 2. No (GO TO Q260)
 3. Don't know (GO TO Q260)
- Q258 What was it? MULTIPLES ACCEPTED
1. Knife
 2. Gun
 3. Other weapon/stick
 4. Something used as a weapon
 5. Don't know
- Q259 (Was the weapon / Were any of the weapons) actually used?
COUNT WEAPON AS USED IF:
FOR KNIFE/OTHER WEAPON/STICK: THREATENED WITH IT, OR VICTIM IN PHYSICAL CONTACT WITH THE WEAPON
FOR GUN: THREATENED WITH IT OR BULLET FIRED
1. Yes
 2. No
- Q260 (Just to check) Did you suffer a physical injury?
1. Yes
 2. No (GO TO Q262)
- Q261 Did you see a doctor or any other medical person as a result?
1. Yes
 2. No
- Q262 Did you or anyone else report that last incident to the police?
1. Yes
 2. No (GO TO Q266)
 3. Don't know (GO TO Q266)
- Q264 On the whole, were you satisfied with the way the police dealt with the matter?
1. Yes, satisfied (GO TO Q269)
 2. No, dissatisfied
 3. Don't know / Neither satisfied nor dissatisfied (GO TO Q269)
- Q265 Why were you dissatisfied? PROBE: Are there any other reasons why you were dissatisfied?.
(ACCEPT MULTIPLES)
1. Didn't do enough
 2. Were not interested
 3. Didn't find or apprehend the offender
 4. Didn't recover my property (goods)
 5. Didn't keep me properly informed

6. Didn't treat me correctly/were impolite
7. Were slow to arrive
8. Other reasons
9. Don't know

(NOW GO TO Q269)

Q266 Can you tell me why you didn't report it? IF NO CLEAR ANSWER: Can you tell me a little more?

(ACCEPT MULTIPLES)

1. Not serious enough
2. Solved it myself/perpetrator known to me
3. Inappropriate for police/police not necessary
4. Reported to other authorities instead
5. Didn't know who to report to
6. Inability to communicate/speak English
7. Embarrassed or ashamed (for myself or my community)
8. Police could do nothing/lack of proof
9. Police won't do anything about it
10. Fear/dislike of the police/no involvement wanted with police
11. Didn't dare (for fear of reprisal)
12. Other reasons
13. Don't know

Q269 Do you regard the incident as a crime?

1. Yes
2. No
3. Don't know

Q269a Do you feel you were assaulted or threatened because of your skin colour, ethnicity, race or religion?

INTERVIEWER NOTE: The assault or threat must be specifically because of race. Record "reverse racism" as "Yes". Record assaults or threats because of eg age or sexuality as "No"

1. Yes
2. No
3. Don't know

Q270 In some countries, agencies have been set up to help victims of this type of crime by giving information, or practical or emotional support. Did you or anyone else in your household have any contact with such a specialised agency after this incident?

1. Yes (GO TO Q280a)
2. No
3. Don't know

Q271 Do you feel the services of a SPECIALISED agency to help victims of this type of crime would have been useful for you after this incident?

1. No, not useful
2. Yes useful
3. Don't know

FRAUD AND CYBER CRIME

Q280a Now I have a few questions about the internet...

In the past 5 years, have you or anyone in your household had access to a HOME computer with an internet connection?

1. Yes
2. No (GO TO Q286)
3. Don't know (GO TO Q286)

Q280b In the past 5 years, have you or anyone in your household purchased anything over the Internet by giving your credit card or bank account details on line?

INTERVIEWER NOTE: PURCHASES INCLUDE INVESTMENTS, BUYING TICKETS

1. Yes
2. No
3. Don't know/can't remember

Q280c And In the past 5 years, have you purchased anything over the Internet where you paid in some other way, such as by paying an invoice when you received the goods or services? PROBE FOR METHOD OF PAYMENT

1. Yes, by credit card
2. Yes, by cheque or money order
3. Yes, by paying cash
4. Yes, by transferring money directly to someone else's bank account
5. No
6. Don't know/can't remember

PREQ281 IF Q280b=2 AND Q280c=5 (HAS HOME INTERNET CONNECTION, BUT NOT MADE ANY INTERNET PURCHASES) CONTINUE. OTHERS GO TO PREQ283

Q281 Can you tell me why you haven't you made any purchases over the internet? (MULTIPLES ACCEPTED)

1. Worried about security of giving credit card details over the internet
2. Haven't seen anything I want to buy
3. Prefer to buy elsewhere / deal in person
4. Not good on computer / not confident with technology
5. Don't have credit card / means of paying over the internet
6. Other (Specify_____)
7. Don't know/refused

(NOW GO TO Q286)

PREQ283 IF Q280b=1 AND Q280c NOT 1, (GAVE BANK ACCOUNT DETAILS / CREDIT CARD DETAILS ON LINE ONLY) CONTINUE. OTHERS GO TO Q286.

Q283 When you or someone else in the household bought something over the internet by giving credit card or bank account details on line, did you experience any of the following problems...(READ OUT)? (MULTIPLES ACCEPTED)

1. The goods or services were not provided at all
2. The goods or services did not match what was advertised (in terms of quantity or quality)
3. More money was taken from your account than you agreed to
4. Money was taken at another time that you didn't agreed to
5. Other (specify)
6. None of the above (GO TO Q286)

Q283a When did this happen? Was it ... (READ OUT)?

(We're talking about the time DISPLAY RESPONSE(S) TO Q283)

IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003: TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q284)
2. Last calendar year, in 2003
3. Before then (GO TO Q28)
4. Don't know/can't remember (GO TO Q284)

Q283b How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q284 (The last time this happened) What is your best estimate of how much money you lost as a result?
(Before any repayment by your insurance, the bank or legal action)

1. None
2. Amount given (Specify_____)
3. Don't know/can't remember
4. Refused

Q285 (The last time this happened) Did you report this to the police or other agency? (ACCEPT MULTIPLES)

1. Police
2. Bank
3. Other agency (specify_____)
4. Don't know/can't remember
5. Not reported

Q286 (Excluding anything you have already mentioned) in the last 5 years, has anyone illegally used any of your credit or bank cards, or your card details, to buy things or withdraw cash?

1. Yes
2. No (GO TO PREQ289)
3. Don't know/can't remember (GO TO PREQ289)

Q286a Was that... (READ OUT)

IF RESPONDENT HAS BEEN VICTIM MORE THAN ONCE, AND AT LEAST ONE TIME IN 2003:
TYPE IN 2) LAST YEAR (2003)

1. This year, i.e. Since 1 January 2004 (GO TO Q287)
2. Last calendar year, in 2003
3. Before then (GO TO Q287)
4. Don't know/can't remember (GO TO Q287)

Q286b How often did it happen in 2003?

1. Once
2. Twice
3. Three times
4. Four times
5. Five times or more
6. Don't know

Q287 (For the last time this happened) What is your best estimate of how much money you lost as a result?
(Before any repayment by your insurance, the bank or legal action)

1. None
2. Amount given (Specify_____)
3. Don't know/can't remember
4. Refused

Q288 (The last time this happened) Did you report this to the police or other agency? (ACCEPT MULTIPLES)

1. Police
2. Bank
3. Other agency (specify)
4. Don't know/can't remember
5. Not reported

PREQ289 (IF Q280a=2 OR 3 (DON'T HAVE HOME COMPUTER WITH INTERNET ACCESS), GO TO Q291a.
OTHERS CONTINUE)

Q289 I'm going to read out a list of things that you may have experienced when using a home computer... At any time in the past 5 years, have you or anyone else in your household experienced.... (READ OUT)?
ROTATE

STATEMENTS

1. Pop-ups or advertising
2. Spam or unsolicited mass mailings
3. Attacks on your computer, including viruses or hacking
4. Internet scams
5. False websites, for example, false bank websites asking you to verify banking information
6. Harassing email messages

RESPONSE FRAME

1. Yes
2. No
3. Don't know

Q290 Does your home computer have regularly updated virus protection software installed on it?

1. Yes
2. No
3. Don't know

Q291a Do you have access to a WORKPLACE computer with an internet connection?

INTERVIEWER NOTE: INCLUDES SCHOOL / TAFE / UNIVERSITY COMPUTER

1. Yes (ie a different computer to home computer)
2. Workplace computer is same as home computer (GO TO Q300)
3. No (GO TO Q300)
4. Don't know (GO TO Q300)

Q291b I'm going to read out a list of things that you may have experienced when using a WORKPLACE computer... At any time in the last 5 years, when using a workplace computer, have you experienced.... (READ OUT)? ROTATE

INTERVIEWER NOTE: May include previous workplace if within the last five years

STATEMENTS

1. Pop-ups or advertising
2. Spam or unsolicited mass mailings
3. Attacks on your computer, including viruses or hacking
4. Internet scams
5. False websites, for example, false bank websites asking you to verify banking information
6. Harassing email messages

RESPONSE FRAME

1. Yes
2. No
3. Don't know

ATTITUDES TO CRIME

Q300 Now I would like to ask some questions about your area and your opinion of crime in your area.

How safe do you feel walking alone in your area after dark? Do you feel..(READ OUT CODES 1 TO 4)?
IF RESPONDENT "NEVER GOES OUT", STRESS: Would you feel...(READ OUT CODES 1 TO 4)?

1. Very safe
2. Fairly safe

3. A bit unsafe, or
4. Very unsafe
5. (Cannot walk)
6. (Don't know/refused)

Q301 And how safe do you feel while waiting for or using public transport after dark, do you feel...(READ OUT CODES 1 TO 4)?

IF "Don't use public transport after dark", CLARIFY AND CODE TO 5 OR 6

1. Very safe
2. Fairly safe
3. A bit unsafe, or
4. Very unsafe
5. (Never use public transportation/never use it after dark)
6. (No public transport in area)
7. Don't know/refused

Q344 How often do you personally go out in the evening for recreational purposes, for instance to go to a pub, restaurant, cinema or to see friends? Is this almost every day, at least once a week, at least one a month or less?

1. Almost every day
2. At least once a week
3. At least once a month
4. Less often
5. Never
6. Don't know

Q302 What would you say are the chances that over the next twelve months, someone could try to break into your home? Do you think this is...(READ OUT)?

1. Very likely
2. Likely, or
3. Not likely
4. (Don't know)

Q303. How worried are you about being assaulted or threatened by anybody because of your skin colour, ethnicity, race or religion? Are you...(READ OUT)?

1. Very worried
2. Somewhat worried, or
3. Not at all worried
4. (Don't know)
5. (Refused)

Q304 Over the last 12 months, how often have you seen evidence of drug use in the area where you live? For example, by finding used syringes, seeing people taking or using drugs, seeing people under the influence of drugs, or seeing people dealing in drugs? Was this.... (READ OUT)?

1. Often
2. From time to time
3. Rarely, or
4. Never
5. (Don't know)
6. (Refused)

POLICING QUESTIONS

Q310 Taking everything into account, how good are the police in your area at controlling crime? Do you think they do.....READ OUT?

1. A very good job
2. A good job
3. A poor job, or

4. A very poor job
5. (Don't know)

SENTENCING

Q320 People have different ideas about the sentences that should be given to offenders.

Take for instance, the case of a 21 year old man, who is found guilty of housebreaking for the second time. This time he has taken a colour TV. Which ONE of the following do you consider the MOST appropriate for such a case? (READ OUT, REPEAT IF NECESSARY) (SINGLE RESPONSE)

IF MULTIPLE RESPONSE SAY: If you had to pick one, which one would it be?

1. A fine (GO TO Q330)
2. A prison sentence
3. Community service (includes any type of compensation or restitution / paying back the victim) (GO TO Q330)
4. A suspended sentence (includes probation, good behaviour bond or peace bond), or (GO TO Q330)
5. Some other sentence (specify) (GO TO Q330)
6. (Don't know) (GO TO Q330)
7. Refused (GO TO Q330)

Q321 For how long do you think he should go to prison?
"6-12 MONTHS" MEANS: MORE THAN 6 BUT LESS THAN 12 MONTHS

1. 1 month or less
2. 2 - 6 months
3. 6 months – up to a year
4. 1 year
5. 2 years
6. 3 years
7. 4 years
8. 5 years
9. 6 - 10 years
10. 11 - 15 years
11. 16 - 20 years
12. 21 - 25 years
13. More than 25 years
14. Life sentence
15. Don't know

PERSONAL AND HOUSEHOLD INFORMATION

Q330 To analyse the results of this survey, we want to look at different types of households. To help us, can you please give me a little information about yourself and your household.

First, could you please tell me the year in which you were born?

1. Year given (Specify_____) ALLOWABLE RANGE 1900 TO 1988)
2. Can't say
3. Refused

Q360 Are you of Aboriginal or Torres Strait Islander origin?

1. No
2. Yes, Aboriginal (GO TO Q365)
3. Yes, Torres Strait Islander (GO TO Q365)
4. Refused

Q361 In which country were you born?

1. Australia GO TO Q363
2. Pacific Islands
3. United Kingdom / Ireland

4. New Zealand
5. North America
6. South and Central America or the Caribbean
7. Italy
8. Greece
9. Turkey
10. Other Europe
11. Lebanon
12. Other Middle East (Iran, Iraq, Jordan, Kuwait, Israel, Syria, Saudi Arabia)
13. North Africa (Morocco, Tunisia, Algeria, Egypt, Libya)
14. Horn of Africa (Somalia, Sudan, Ethiopia, Eritrea)
15. Other Africa
16. Central Asia (Afghanistan, Georgia, Kazakhstan)
17. South Asia (India, Pakistan, Nepal, Bangladesh)
18. China
19. Vietnam
20. Other East or Southeast Asia
21. Other (specify)
22. Don't know
23. Refused

Q362 In what year did you first arrive in Australia to live?

1. Year given (Specify _____) (ALLOWABLE RANGE: 1900 TO 2004)
2. Don't know
3. Refused

Q363 In which country was your mother born?

1. Australia
2. Pacific Islands
3. United Kingdom / Ireland
4. New Zealand
5. North America
6. South and Central America or the Caribbean
7. Italy
8. Greece
9. Turkey
10. Other Europe
11. Lebanon
12. Other Middle East (Iran, Iraq, Jordan, Kuwait, Israel, Syria, Saudi Arabia)
13. North Africa (Morocco, Tunisia, Algeria, Egypt, Libya)
14. Horn of Africa (Somalia, Sudan, Ethiopia, Eritrea)
15. Other Africa
16. Central Asia (Afghanistan, Georgia, Kazakhstan)
17. South Asia (India, Pakistan, Nepal, Bangladesh)
18. China
19. Vietnam
20. Other East or Southeast Asia
21. Other (specify)
22. Don't know
23. Refused

Q364 In which country was your father born?

1. Australia
2. Pacific Islands
3. United Kingdom / Ireland
4. New Zealand
5. North America
6. South and Central America or the Caribbean
7. Italy
8. Greece
9. Turkey

10. Other Europe
11. Lebanon
12. Other Middle East (Iran, Iraq, Jordan, Kuwait, Israel, Syria, Saudi Arabia)
13. North Africa (Morocco, Tunisia, Algeria, Egypt, Libya)
14. Horn of Africa (Somalia, Sudan, Ethiopia, Eritrea)
15. Other Africa
16. Central Asia (Afghanistan, Georgia, Kazakhstan)
17. South Asia (India, Pakistan, Nepal, Bangladesh)
18. China
19. Vietnam
20. Other East or Southeast Asia
21. Other (specify)
22. Don't know
23. Refused

Q365 Do you speak a language other than English at home?

1. Yes
2. No
3. Don't know
4. Refused

Q366 Would you mind telling me your religion?

IF NECESSARY: There's an option for "none", "don't know"

1. Christian (incl Catholic, Protestant, Anglican)
2. Jewish
3. Islam
4. Buddhism
5. Hinduism
6. Sikhism
7. Other (specify)
8. None / atheist / agnostic
9. Don't know
10. Refused

Q356 What is your marital status?

1. Single (not married)
2. Married
3. Living together as a couple (but not married)
4. Divorced/separated
5. Widowed
6. Refused

Q350 What is your current main activity? Are you mainly.....?

1. Doing paid work
2. Looking for work (unemployed)
3. Doing home duties
4. Retired / on a pension
5. Studying, or (GO TO Q331)
6. Doing something else (SPECIFY)
7. Refused

Q351 How many years of formal education or training did you have?

COUNT PRIMARY SCHOOL, SECONDARY SCHOOL, APPRENTICESHIPS, VOCATIONAL TRAINING AND UNIVERSITY COURSES – COUNT FULL TIME EQUIVALENT YEARS
INTERVIEWER NOTE: PREP TO YEAR 12 INCLUSIVE IS USUALLY 13 YEARS

1. None
2. Years given (Specify_____) (ALLOWABLE RANGE 1 TO 30)
3. Don't know (AVOID)
4. Refused

Q331 Is the place you are living in now a READ OUT?

1. Flat or apartment (includes unit or villa)
2. A terraced or row house, or
3. A freestanding or semi-detached house
4. Something else (Specify_____)
5. Refused

Q331a Could I just confirm your postcode?

DISPLAY FROM SAMPLE

1. Correct
2. Edit / not provided in sample (Specify postcode_____) (ALLOWABLE RANGE 0800 TO 8999)
3. Don't know postcode (Specify suburb, town or locality_____)
4. Can't say / refused

Q358a How long have you lived at this postcode? Would it be (READ OUT)

1. Less than 1 year
2. 1 or more years, up to 3 years
3. 3 or more years up to 5 years
4. 5 or more years up to 10 years
5. 10 years or more
6. Don't know

PREQ312 IF MARKET=1, 3, 5, 7, 9, 11, 12, 14 (STATE CAPITAL LOCATION) GO TO Q352. OTHERS CONTINUE

Q312 (Just to confirm) Is that... ? (READ OUT)

1. A regional centre
2. A country town, or
3. A rural or remote area
4. (Don't know)

Q352 In which of the following broad categories is your household's combined weekly income AFTER deductions for tax? Is it... (READ OUT)

1. Less than \$400 per week (\$800 per fortnight, \$20,800 per year)
2. Between \$400 and \$599 (between \$20,801 and \$31,199 per year)
3. Between \$600 and \$899 (between \$31,200 and \$46,799 per year)
4. \$900 or more (\$1,800 per fortnight, \$46,800 per year)
5. Don't know
6. Refused

Q332 In order to help us understand why some homes are more at risk of crime than others, I'd like to ask you a few questions about the security of your home. Is your own home protected by any of the following...(READ OUT)?

(ACCEPT MULTIPLES) (ROTATE 1 TO 8)

IF NECESSARY: ASSURE RESPONDENT THAT DATA WILL BE TREATED CONFIDENTIALLY AND ANONYMOUSLY

1. A burglar alarm (including "back to base" alarm systems)
2. Special door locks, such as deadlocks (includes intercom / "buzzer" systems)
3. Special window locks, window grilles or door grilles
4. A dog that would detect a burglar
5. A high fence
6. A caretaker or security guard
7. A formal neighbourhood watch scheme
8. Friendly arrangements with neighbours to watch each other houses
9. Not protected by any of these
10. Respondent refuses to answer

Q341 Do you or anyone else in your household own a handgun, shotgun, rifle, or air rifle?

1. Yes
2. No (GO TO Q400a)
3. Refused (GO TO Q400a)
4. Don't know (GO TO Q400a)

Q342 Could you tell me which sort of gun or guns you own? (READ OUT)
(ACCEPT MULTIPLES)

1. Handgun
2. Shotgun
3. Rifle
4. Air rifle, or
5. Something else (SPECIFY)
6. Refused
7. Don't know

Q343 For what reason do you own the gun (guns)?
(ACCEPT MULTIPLES)

1. For hunting
2. Target shooting (sports)
3. As part of a collection (collector's item)
4. For crime prevention/protection
5. In armed forces or the police
6. Because it has always been in our family/home
7. Farm use (pest control / putting down animals / culling)
8. Other (SPECIFY)
9. Refused

PREQ367 (IF Q341 = 1 CONTINUE ELSE GO TO Q400a)

Q367 Does the owner of the gun/s in your home have a firearm licence?

1. Yes
2. No
3. Don't know
4. Refused

Q368 (Is this gun / Are these guns) registered?

1. Yes / yes all of them
2. Yes, some of them
3. No, none of them
4. Don't know
5. Refused

Q369 (Is it / Are they) stored in a locked cabinet?

1. Yes / yes all of them
2. Yes, some of them
3. No, none of them
4. Don't know
5. Refused

Q400a (Just to confirm) Is the number I have called you on a silent number? (or is it a number listed in the White Pages)

1. Yes (it is a silent number)
2. No (it is listed in the White Pages)
3. Not sure (AVOID)
4. Refused

Q400b And finally, excluding mobile phone numbers, dedicated faxes, modems or business phone numbers, how many phone numbers do you have in your household? IF NECESSARY: This may include the one I've called you on.

1. One
2. Two
3. Three
4. Four
5. Five
6. Six or more
7. Don't know (AVOID)
8. Refused

Q400 I would like to thank you very much on behalf of the Institute of Criminology and the Social Research Centre for your co-operation in this survey. We realise that we have been asking you some difficult questions.

IF NECESSARY CLARIFY: The Institute of Criminology is managing the Australian component of the study on behalf of the United Nations)

If you have any queries or concerns about the survey, I have a number I can give you if you like..... I can give our 1800 number (1800 023 040) or you could call the Institute of Criminology during business hours on 1800 000 089, or you could check the Institute of Criminology's website at www.aic.gov.au/research

The results of the survey will be published on the AIC website in about a year's time (www.aic.gov.au)

Q401 RECORD LANGUAGE OF INTERVIEW

1. English
2. Vietnamese
3. Arabic
4. Other (Specify_____)

Q402 RECORD INTERVIEWER ID IN DATA (FOR ANALYSIS BY MALE / FEMALE INTERVIEWER)

Q403 TYPE OF INTERVIEW

1. Normal interview
2. Refusal conversion