## Risk Management Guidelines: from theory to practice

Presentation to Workshop on Risk Management Practices in Statistical Organizations

UNECE-Workshop on Risk Management Practices in Statistical Organisations

Geneva, 25-26/04/2016

#### Alessandro Hinna

Tor Vergata School of Government, University of Rome

alessandro.hinna@uniroma2.it

### **Agenda**

- Toward Guidelines:
  - R. Motivation
  - R. Design
  - R. Activities
- ☐ Literature review framework
- ☐ Field research framework
  - Risk management uses
  - Risk management systems
  - □ Risk management processes
  - Risk management context

### **Toward Guidelines: Research Design**



Formalization

A

Risk management shared knowledge

#### **Toward Guidelines: Research Motivation**

According to several scholars risk management is much more than a technical analytical practice: it could be seen as a "model of organization" (Gephart et al., 2009; Power, 2004, 2007; Scapens & Bromwich, 2009), and its adoption can produce very different **effects** 

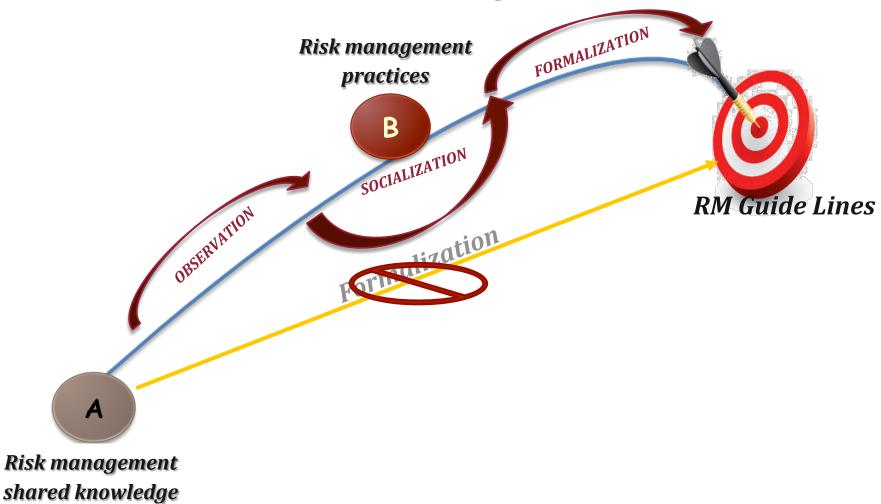
#### The Risk of risk management

- On the one hand, the adoption of RM systems cannot avoid the collision with the dysfunctions of the bureaucratic model (Gouldner 1954; Merton, 1949; Seleznick, 1948, 1949)
- RM can be considered a "new" system of organisational rules allowing defensive compliance strategies

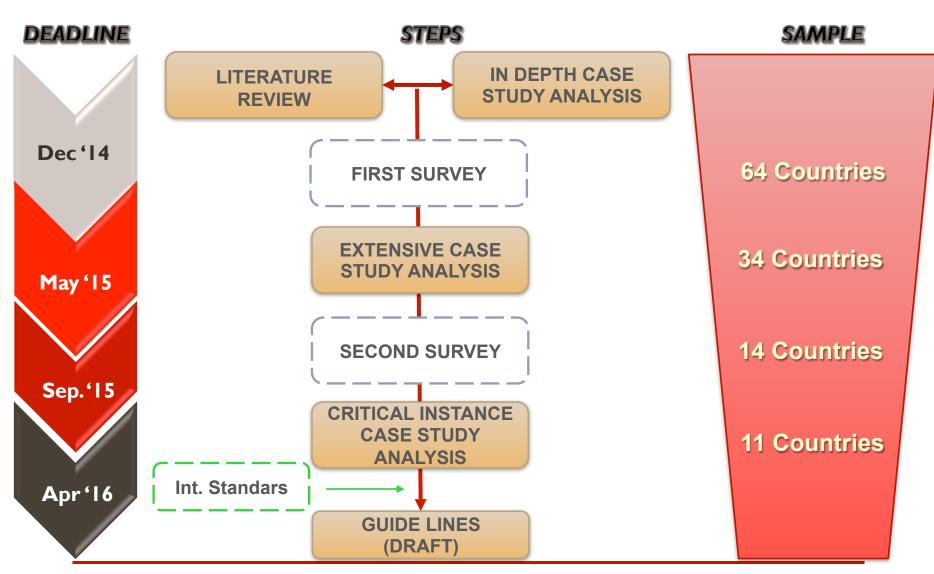
On the other hand, RM could be embedded in managers' decision-making processes, becoming a managerial tool to:

- · favor organizational learning
- improve PA performance
- facilitate the achievement of organizational/ strategic objectives
- implement innovative practices and policies
- ☐ The "only" introduction of risk management (RM) systems is not sufficient (Power, 2004).
- ☐ Guidelines ask for an in depth study the **hybridisation process of RM**practices on forms of control and accountability in the organizations and their impact on organizational life and performance

#### **Toward Guidelines: Research Design**



#### **Toward Guidelines: Research activities**



Page 6

# Literature review framework What do we know about risk management?

- FIRST SURVEY

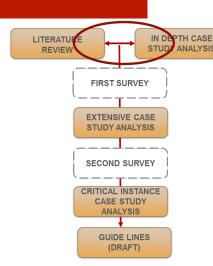
  EXTENSIVE CASE STUDY ANALYSIS

  SECOND SURVEY

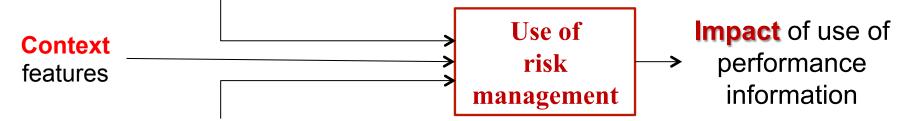
  CRITICAL INSTANCE CASE STUDY ANALYSIS

  GUIDE LINES (DRAFT)
- Object of analysis: practice creation in managerial systems (risk management (RM) system)
- Level of analysis: organization, work practices, processes and knowledge (multi-level analysis)
- Key elements of analysis (Miller and Miller, 1992; Miller et al., 2008) Arena et al., 2010):
  - a. Risk rationalities: the main purpose grounding the way in which RM system is framed in the organization
  - **b.** Uncertainty Experts: the actors, roles, units or structures to which the organization assign the responsibility for RM system
  - c. Technologies: the practices, procedures and tools adopted by organization to implement and use the RM system

# Field research framework What influences use of risk management?



Features of risk management **systems** 

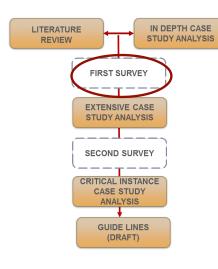


Features of risk management implementation processes

## First survey: range of responses

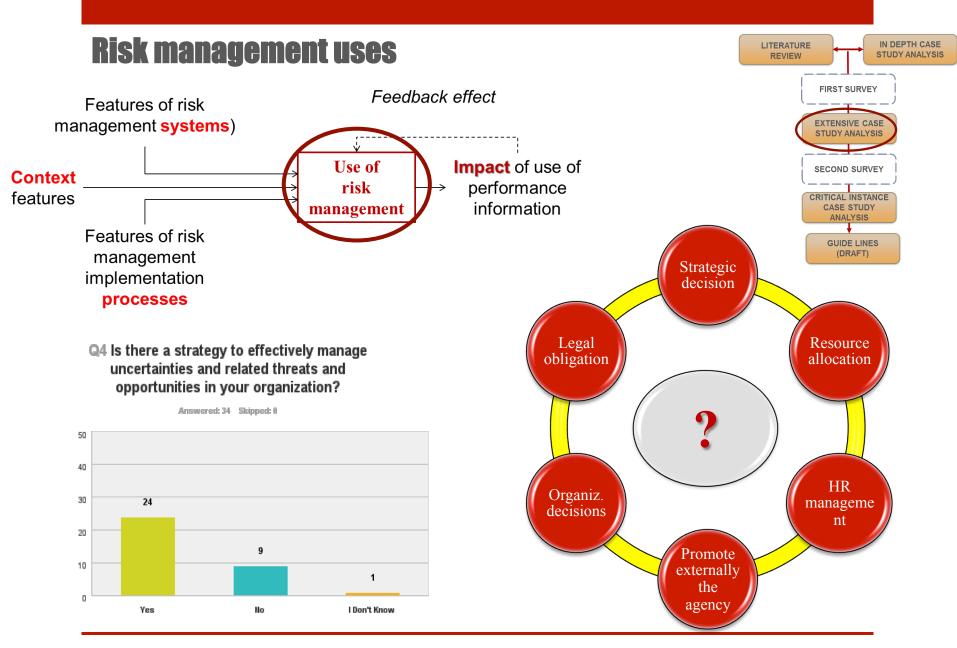


Involved Institutes and Organizations	64
Respondents	34
Overall Redemption	53,1%
Anonymous	5
Double responses	2
Total of valid responses	29
Redemption of valid responses	45,3%
Countries recognizable	27
Redemption of countries recognizable	42,2%

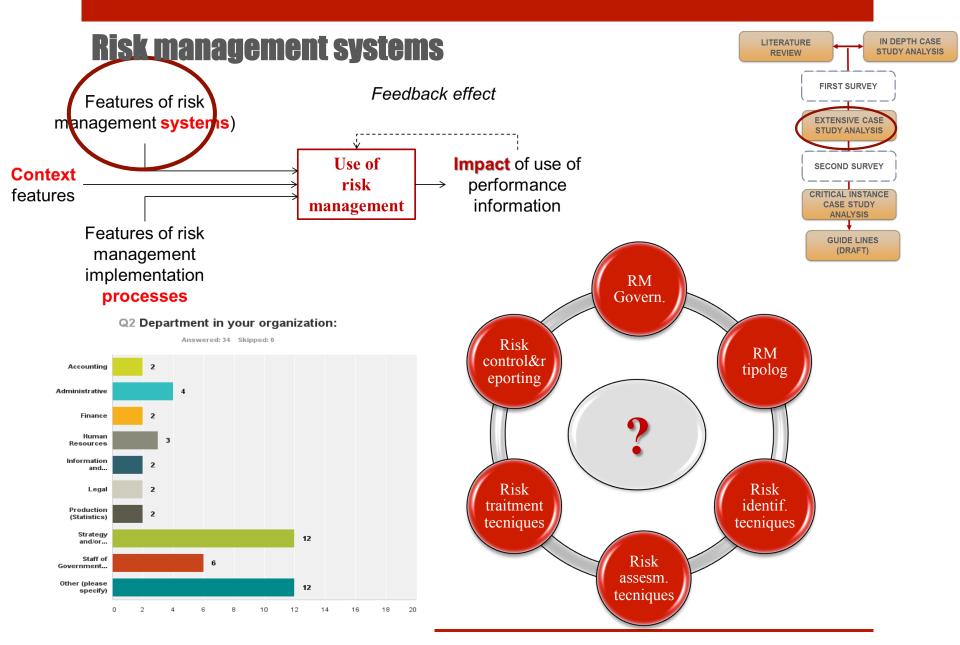


Range of responses	Sect. 1	Sect. 2	Sect. 3	Sect. 4	TOTAL
100%	14,7%	0,0%	0,0%	8,8%	0,0%
75% - 99,9%	52,9%	20,6%	2,9%	38,2%	29,4%
50% - 74,9%	0,0%	35,3%	35,3%	20,6%	38,2%
25% - 49,9%	0,0%	11,8%	29,4%	0,0%	0,0%
0,1% - 24,9%	32,4%	0,0%	2,9%	0,0%	32,4%
0% - 0,09%	0,0%	32,4%	29,4%	32,4%	0,0%
TOTAL	100,0%	100,0%	100,0%	100,0%	100,0%

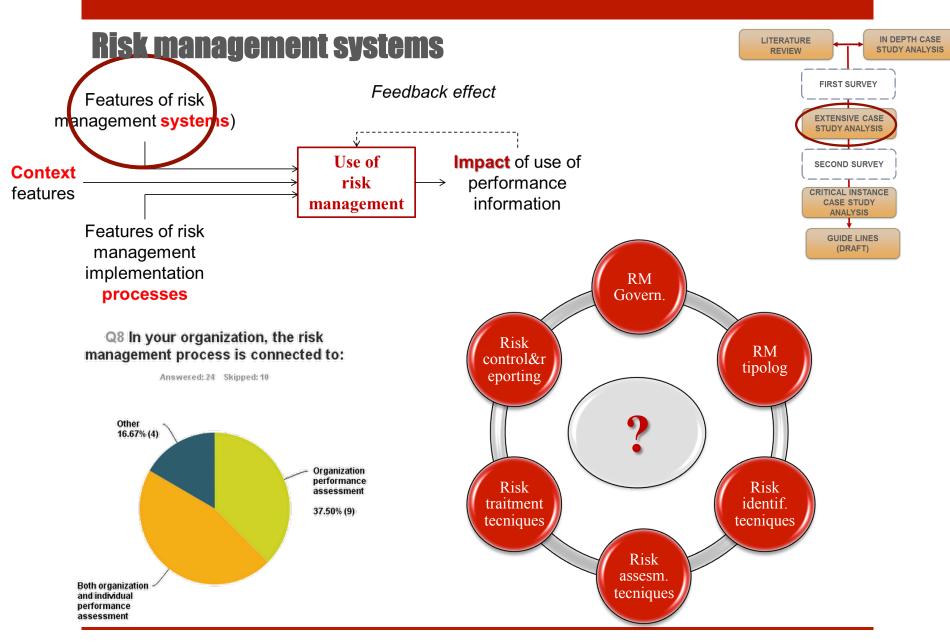
#### **Risk management uses** IN DEPTH CASE LITERATURE STUDY ANALYSIS REVIEW FIRST SURVEY Feedback effect Features of risk management systems) Impact of use of Use of SECOND SURVEY **Context** risk performance features CRITICAL INSTANCE information management CASE STUDY **ANALYSIS** Features of risk **GUIDE LINES** (DRAFT) management Strategic implementation decision processes Q5 Has your organization's strategy Legal Resource obligation resulted in a risk management system that allocation is fully implemented and integrated into the current running of activities? Answered: 25 Skipped: 9 20 16 HR Organiz. manageme 12 Decisions nt Promote externally the agency Yes I Don't Know



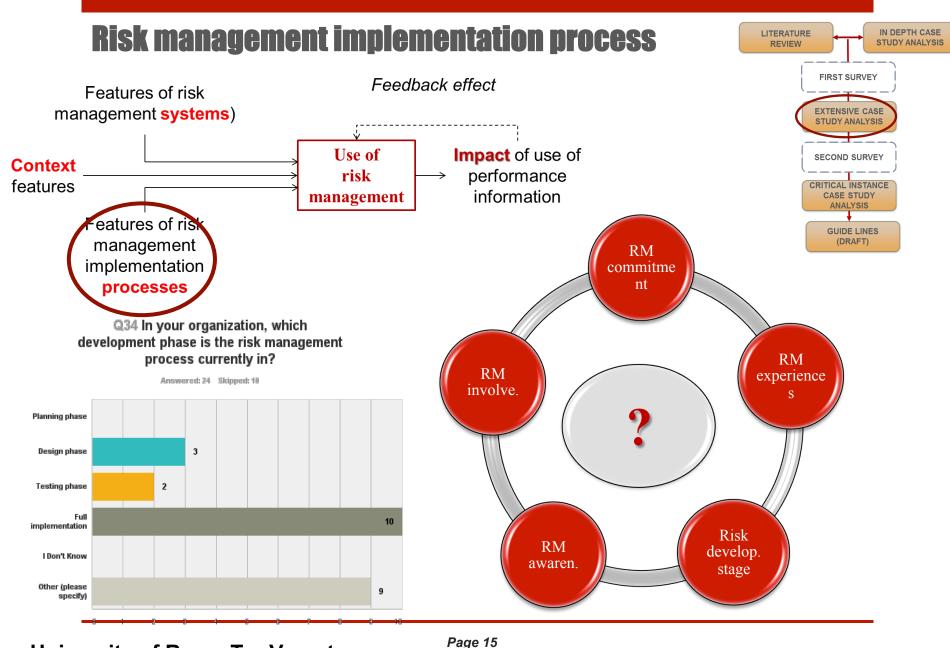
#### **Risk management uses** IN DEPTH CASE LITERATURE STUDY ANALYSIS REVIEW FIRST SURVEY Feedback effect Features of risk management systems) Impact of use of Use of SECOND SURVEY **Context** risk performance features CRITICAL INSTANCE information management CASE STUDY **ANALYSIS** Features of risk **GUIDE LINES** (DRAFT) management Strategic implementation decision Q7 In your organization, risk management information is regularly used in the decision Legal Resource making process. obligation allocation Answered: 24 Skipped: 10 I Don't Know 4.17% (1) Somewhat Disagree 8.33% (2) Strongly Agree 37.50% (9) HR Organiz. manageme decisions nt Promote externally Somewhat Agree the 50.00% (12) agency



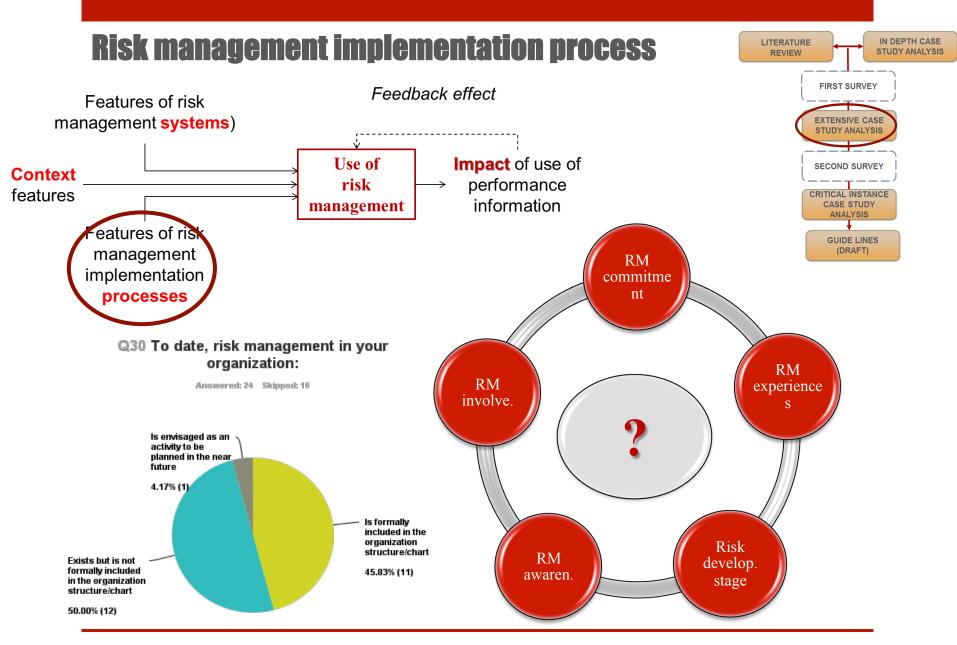
Page 13

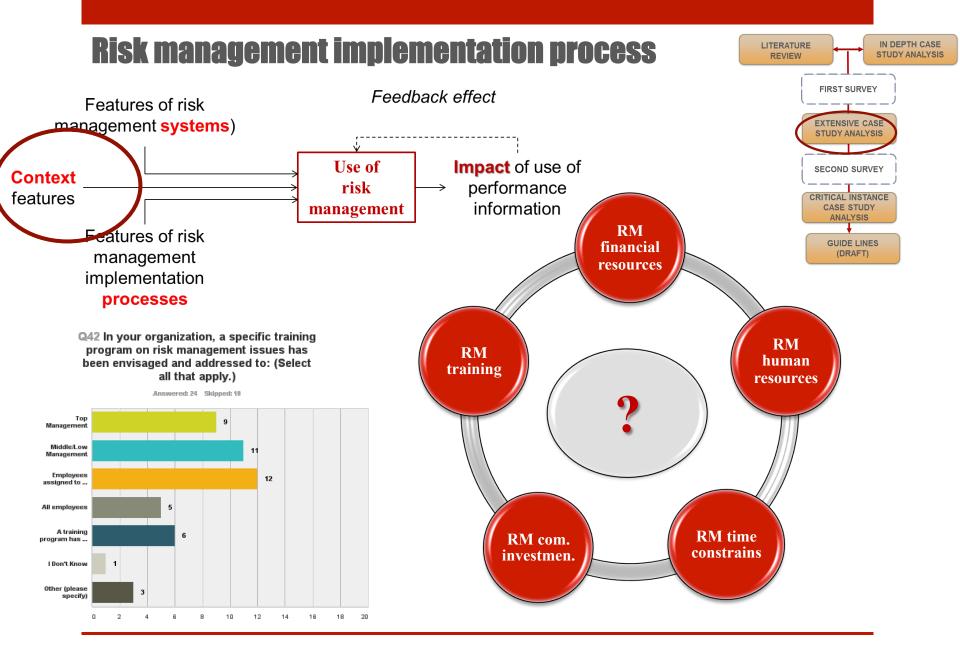


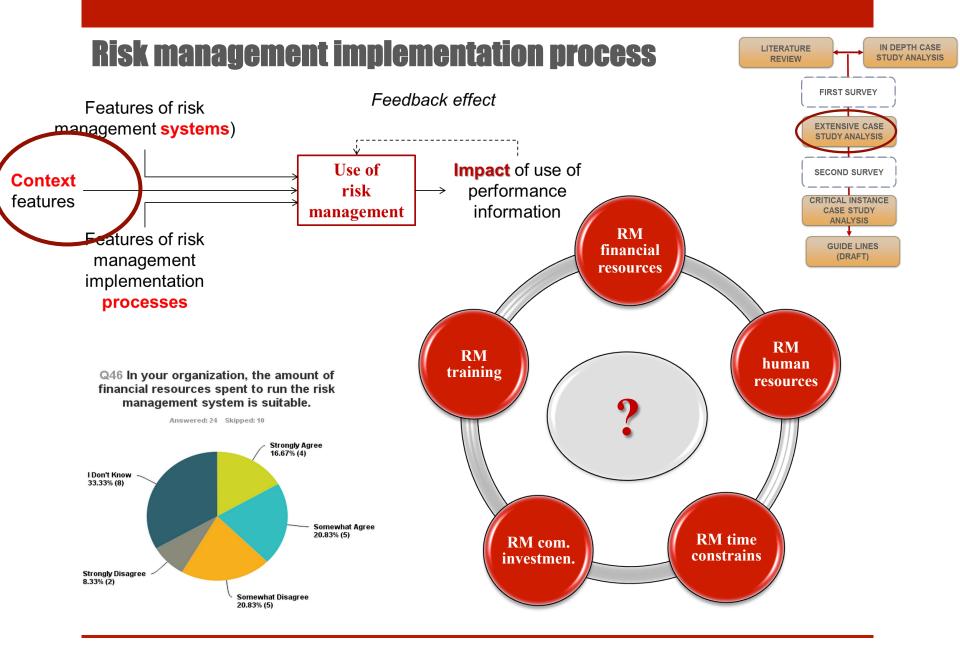
Page 14



a







### **Toward Guidelines: Research Design and consolidation**

