Overview on improvement recommendations – quality of processes and output

Seminar for South-East Europe, Eastern Europe, Caucasus, Central Asia and Mediterranean Countries
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Quality of production processes and output

• Data sources and collection

• Quality management

• Dissemination and communication

• Efficiency
Data sources and collection

• Developing a strategy on how to improve cooperation with businesses
• Preparing electronic data collection from businesses via internet
• Using computer assisted interview techniques
• Developing strategies for an extended use of administrative data
Quality management

- Developing a concept for establishment of a TQM system
- Developing and implementing action plan
- Creating unit responsible for quality management
- Better controlling and improving accuracy and timeliness
- Standardising and documenting production processes; implementing business process model
- Raising resources for improved use of methods
Dissemination and Communication

• Elaborating and implementing a comprehensive dissemination strategy
• Re-designing of websites in liaison with users, introducing user friendly tools
• Establishing national portal of official statistics
• Conducting regularly user satisfaction surveys
• Introducing standard approach for metadata
• Promoting closer and better structured contacts with all groups of users, in particular the media
Efficiency

• Improving efficiency closely connected with many other topics discussed in sessions 3 and 4

• Measuring and monitoring efficiency