

# Quality Management Workshop

Meeting of the Group of Experts  
on Consumer Price Indices  
26 – 28 May 2014, Geneva

## Quality Management Workshop

- 9:30 – 9:50      Introductions
- Target of the workshop, participants
- 9:50 – 10:20    Managing the CPI and PPI under ISO 9000 / Rafael Gaona, INEGI
- 10:20 – 10:50    Quality management in Statistics Finland / Mari Ylä-Jarkko, Statistics Finland
- 10:50 – 11:05    Break
- 11:05 – 11:40    A holistic approach to quality management in consumer price statistics/ Derek Bird, ONS
- 11:40 – 12:15    Tour de table: What kind of other quality management is there in the participant countries or what kind of challenges and/or future plans do you have?
- 12:15 – 12:30    Close up – are there some good practices that we can copy? How should we proceed with this subject?

## Target of the workshop

- The workshop will discuss how the CPI production process can be monitored and how to ensure the over-all quality of the published CPI. This will include management and quality assurance of the various steps of compiling the CPI, from the planning of the sample of products, the regular price collection, data validation, calculation and publication of the figures. The workshop will discuss different quality assurance frameworks, such as ISO and the European Statistics Code of Practice, how these can be applied in practice, how to ensure that all tasks are taken care of in a tight production schedule, and from a cost/benefit view point, if particular aspects of the various quality assurance approaches generate greater value and so should be retained if resources are reducing. The discussions will be based on presentations and through practical examples of the participating countries.