

Action Plan arising from the recommendations of the Road Map for the period 2012-2016 (November 2011)

The Action Plan for implementation of the recommendations of the Road Map was developed in close cooperation with the interagency working group under the leadership of the Ministry of Labour, Social Protection and Family during September-November 2011.

The Action Plan provides details and suggests concrete actions on how to follow-up on the recommendations and objectives set out in the Road Map and in conjunction with other strategic policy documents. It is designed to cover the period of 2012-2016 and may be reviewed and adjusted to better respond to actions that might be foreseen in new strategic policy undertakings of the Government of the Republic of Moldova.

Goals and objectives	Actions	Timeline	Responsible entity	International Partners	Budget implications	Indicator
Goal 1. To mainstream ageing into policymaking in all sectors and to pursue internationally-agreed policy directions on ageing-related issues						
1.1. Enhance organized collaboration and information exchange on policymaking and good practice for ageing-related policies	1.1.1. Ensure the coordinated actions for implementation of the National strategic programme on demographic security for the Republic of Moldova (2011-2025)	End-2016	National Commission on Population and Development (NCPD), MLSPF All relevant ministries, NGOs, all levels of regional /district and local authorities, other stakeholders	UNFPA, UNECE, United Nations resident agencies	State budget	National strategic programme on demographic security for the Republic of Moldova (2011-2025) provides for implementation of the priority directions of the Road Map
	1.1.2. Continue and enhance inter-ministerial and inter-entity collaboration on ageing, both through the National Commission on Population and Development and through similar mechanisms at all levels of government, including regional and local government	Whole period				Allocation of staff time
Goal 2. To ensure full integration and participation of older persons in society						
Economic and social integration						
2.1. Provide older persons opportunities for continued engagement in the economy, as producers and consumers	2.1.1. Create organizational base providing for participation of local public administrations in attracting older people into the public and social life of the community, increasing their degree of self-organization	2012-2016	NCPD, Local public administration and the Congress of institutions of local government of Moldova (CALM), NGOs of older persons			Number of organizational measures to attract the elderly population introduced
	2.1.2. Create comprehensive service centres to support employability and development of older persons	2012-2016				Number of centres established
Political integration						
2.2. Enable older persons to engage in political life with full access to information and due access to decision-making processes	2.2.1. Introduce measures enabling older people, especially older women, to enjoy full rights in political decision-making by facilitating their access to information	2012-2016	Local public administration			Quantity of informational and promotional materials produced
	2.2.2. Increase involvement of older people in monitoring regional/district-level development programmes and budgets	2012-2016				Number of older people participating in relevant events, e.g. commission meetings
Cultural integration						
2.3. Promote social, community and cultural activities of older people with the aim of preventing their social exclusion	2.3.1. Develop comprehensive programmes aimed at increasing social inclusion and integration of older people, including allocating resources from national and local budgets to these programmes	2012-2016	Ministry of Labour, Social Protection and Family (MLSPF), Ministry of Education, Ministry of Finance, Local public administration		State budget	Number of older people participating in social activities

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2.4. Support the cultural participation of older people through programmes that make use of their talents, professional skills and work experience	2.4.1. Produce new plays, concerts etc. with the participation of older persons as performers and other participants	2012-2016	Ministry of Culture, the subordinated organizations in area of culture, Associations/ Unions of art professionals		State budget	Number of new productions, number of older participants
2.5. Ensure opportunities for the cultural integration of older people living in rural areas	2.5.1. Organize tours of cultural productions to rural regions		Ministry of Culture, the subordinated organizations in area of culture, Associations/ Unions of art professionals		State budget	Number of performances and concerts organized in rural areas
	2.5.2. Provide transport for theatre and music groups to enable them to organize performances in rural regions		Ministry of Finance			Number of older viewers benefiting from performances in rural areas
Goal 3. To address and improve perceptions and images of ageing and older persons						
3.1. Develop and launch a media campaign to combat stereotypes, and to broaden the discourse in society surrounding the implications of ageing and potential solutions to the issues it raises	3.1.1. Present a wider spectrum of images of older people in advertising and mass media including TV channels (Regionalni Kanal, Zdež) and newspapers					
	3.1.2. Develop, produce and disseminate advertising materials to promote the Road Map and its ideas via radio, television and Internet					
	3.1.3. Develop, produce and disseminate newspaper, magazine and billboard advertising to raise awareness of the Road Map and regular programmes on television and radio discussing the key issues raised by it.	Launch in 2011, repeat continuously throughout whole period	MLSPP Means of the mass media			Number of publications produced on the theme of integration of the older population
	3.1.4. Organize press releases, press conferences and other press events on the Road Map					Number of press conferences held
	3.1.5. Undertake discussion and debates on urgent questions on this topic with the participation of mass media					Number of meetings with involvement of the mass media on subject of participation of older people and on related discussions of their problems and decision-making
Goal 4. To ensure the participation and collaboration of all stakeholders in ageing-related policymaking						
4.1. Ensure that older persons' voices, as well as those of youth and the middle generations, are heard when devising policies which affect them	4.1.1. Provide mechanisms by which people of all ages can contribute to policymaking. Take steps to avoid over-reliance on channels that would exclude older persons and other groups with limited knowledge of or access to modern communications tools.					Diversity of age groups represented amongst those giving feedback to public consultations

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4.2. Increase and embrace channels for the engagement of civil society, the private sector, trade unions, academics, United Nations agencies and other international organizations to engage in the formulation, implementation and evaluation of policies and programmes	4.2.1. Increase involvement of all types of stakeholders in the meetings of the NCPD (see 1.1.1 and 1.1.2)	Whole period	NCPD	All resident United Nations agencies		Number of participants and number of stakeholder groups represented at NCPD meetings
	4.2.2. Ensure that the Government and its constituent ministries continue to work closely with international organizations to include ageing as a cross-cutting issue in the programmes of work of both the Government and the international organizations					Evidence of issues related to ageing in Government programmes, plans and strategic documents
	4.2.3. Work closely with academic institutions to ensure that policy decisions are made on the basis of accurate information and a sound understanding of concepts amongst all stakeholders		All relevant Ministries, academic institutions	Approved research-based policies in the area of ageing		
	4.2.4. Ensure that relevant staff members and the MLSPF focal point on ageing participate regularly in international conferences, meetings and workshops in order to learn from experiences in other countries and on sub-national and international levels.		MLSPF			
Goal 5. To promote equitable and sustainable economic growth in response to population ageing						
5.1. Ensure that the needs of older persons raised in this Road Map and in the National strategic programme on demographic security for the Republic of Moldova (2011-2025) are taken into account and integrated into fiscal and economic policy, and are considered in future Government strategy documents	5.1.1. Review all central Government strategy documents and plans (starting with the new National Development Strategy) for ageing-related content and ensure that specific economic vulnerabilities of older persons are sufficiently accounted for (see also 4.2.2)		MLSPF, other ministries			Second National Development Strategy and any subsequent Government strategies and plans contain suitable consideration of the economic needs of older persons
Goal 6. To adjust social protection systems in response to demographic changes and their social and economic consequences						
6.1. Take steps to improve the social protection system	6.1.1. Put forward specific proposals for amendments to the law aimed at changing the forms and methods of determining and obtaining contributions to the budget of the state social insurance system	2012-2016	MLSPF, National Office of Social Insurance			Number of proposed amendments drafted and agreed upon with National Office of Social Insurance, ready to be presented to Parliament for approval Frequency and decisions of meetings with representatives of National Office of Social Insurance

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	6.1.2. Ensure broad participation in discussions of the working groups on unification of the pension system while taking into account interests of the beneficiaries of preferential entitlements	2012-2016				Diversity of participants in these meetings	
6.2. Enhance the participation of representatives of civil society in work of relevant public institutions	6.2.1. Promote participation of representatives of public and veterans' organizations in monitoring of activities on the granting of social services and benefits	2012-2016	MLSFP, National Office of Social Insurance			Frequency of participation of civil society in consultations	
6.3. Increase public awareness surrounding the system of state social benefits and entitlements	6.3.1. Inform the population about advantages of the state social insurance and of paying full and timely contributions	2012-2016	National Office of Social Insurance, media			Frequency of television and radio broadcasts, published articles and a number of accessible WEB pages with the information on the need for pension system	
	6.3.2. Ensure that information on available benefits and entitlements and eligibility criteria is easily accessible						
6.4. Continue investigations into the development of alternative (private) pension systems and implement the resulting recommendations	6.4.1. Develop a mechanism for the differentiated and gradual increase of retirement age and years of required for entitlement to a state pension, by taking into account regional/European practices (2 to 2.5 months a year)	2016			World Bank, International Labour Organization	Recommendations are developed for increasing retirement age and length of qualifying period	
	6.4.2. Develop a mechanism of gradual redistribution of allocations between public and private forms of social payments					Number of people insured and benefiting from alternative (private) pension systems or from a mixture of public and private sources	
	6.4.3. Create legal framework to govern activities of private pension funds	Whole period	MLSFP, Ministry of Economy, Ministry of Finance and National Commission on Financial Market			Recommendations drafted for regulatory framework	
	6.4.4. Identify mechanisms to insure private pension funds and provide certain state guarantees for contributors in case of inefficient administration of private funds					Approved legal/statutory act for introduction of effective private pension fund	
	6.4.5. Facilitate the development of private insurance amongst relevant parties: employees, employers, financial structures, state						
	6.4.6. Carry out a permanent information campaign on potential/necessary reforms of the first pillar pension system and the necessity of introduction of the elements of a private insurance system						Number of meetings and publications discussing issues of reforming pension system
	6.4.7. Regulate the social insurance system and social aid for providing minimal social income for older people without sufficient financial means, especially people living alone or those who have dependants			MLSFP Local public authorities, Trade unions, 'Patronat' (National Confederation of Employers)			Number of approved legal/statutory acts

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6.4. Continue investigations into the development of alternative (private) pension systems and implement the resulting recommendations	6.4.8. Identify older persons living in particularly difficult economic circumstances and provision of access to social benefits and services to such people. Development of alternative forms of providing care to older persons					Number of approved documents on policies for additional social security of older people
	6.4.9. Reduce gender gaps in pension system					Development of recommendations on possible increase of the retirement age for women
	6.4.10. Examine the potential impacts of increasing the retirement age of women on their economic situation and on the pension system as a whole					Number of research activities undertaken
	6.4.11. Enhance involvement of civil society, including older people, in provision of social services. Involvement of older people in volunteering					Share of older people participating in volunteering
	6.4.12. Examine legal provisions relating to the family, especially those relating to women who provide informal care for older people and/or people with disabilities. Such provisions may include, for example, transfers for pension contributions and medical insurance for those who cannot work due to family care duties	2011-2012				Development of recommendations for increasing the responsibility of children in taking care of their parents
Goal 7. To enable labour markets to respond to the economic and social consequences of population ageing						
Access to the labour market						
7.1. Increase older persons' access to the labour market	7.1.1. Improve employment legislation in order to combat ageism and to provide better opportunities for the employment of older persons	2012	MLSFP			Amendment and adoption of the law on employment and on social security for jobseekers
	7.1.2. Inform and raise awareness amongst older people of employment possibilities in the labour market	Whole period	National Employment Agency	International Labour Organization	State budget, external development partners	Share of older people in employment
	7.1.3. Organize advertising campaigns, drawing the attention of employers to the fact that employment of older people is part of the solution for overcoming labour force deficits in certain sectors of economy	Whole period	National Employment Agency, media			Share of older people in employment
Employability of older workers						
7.2. Provide opportunities for integration of older persons into the labour market, taking into account their specific physical, medical and other needs	7.2.1. Identify criteria for acceptable physical and intellectual workloads for older people of different age groups and, on the basis of these criteria, identify possible means for workplaces to adjust in order to fulfil these criteria	2012-2016	MLSFP, Ministry of Health	World Bank, International Labour Organization, World Health Organization		Share of older men and share of older women in employment

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7.2. Provide opportunities for integration of older persons into the labour market, taking into account their specific physical, medical and other needs	7.2.2. Examine possibilities for the achievement of full employment of people of pre-retirement age by introducing preferential taxation for companies which create jobs for and hire older persons	2012-2016	MLSPE, Ministry of Finance	World Bank, International Labour Organization, World Health Organization		
7.3. Integrate older persons, especially those in rural areas, into the labour market	7.3.1. Develop a programme of support and preferential credit arrangements for local authorities in support of local public companies which employ older persons in rural areas and to assist in providing markets for their products. 7.3.2. Develop a programme of support and preferential credit arrangements for local authorities in support of older entrepreneurs wishing to establish new businesses					
Goal 8. To enable society to adapt to the ageing-related economic and social consequences of migration and return migration						
8.1. Improve systems for estimating current migratory flows and projecting future flows, including likely numbers of returning migrants	8.1.1.1. Develop statistics in accordance with international requirements and recommendations, including the requirements of the European Commission on the basis of regulation 862/2007 of the European Parliament (11 July 2007) on statistics on migration and international protection [also UNECE guidelines on migration statistics]	2012	Ministry of Technologies and Communications, NBS, MLSPE, Ministry of Internal Affairs, Ministry of Foreign Affairs and European Integration, Ministry of Economy Ministry of Health, National Office of Social Insurance	International Organization for Migration, EU, UNECE		Main demographic, economic and labour force indicators Size of remittance flows Emigration of Moldovan citizens Number of Moldovan citizens living abroad Return migration flows Number and demographic structure of resident non-Moldovans
Addressing the challenges of migration in relation to older persons						
8.2. Improve access to information about current and future social protection rights of migrants	8.2.1. Publish information on rights and duties of population, including migrants, on the official web pages of relevant organizations as well as via other information dissemination channels such as leaflets and newsletters	2012-2016	MLSPE, National Office of Social Insurance			Published information available and updated as necessary
8.3. Ensure effective mechanisms for social protection of migrant workers during their time abroad and upon their return to Moldova, as well as for non-Moldovans legally present in Moldova and holding a permanent residence permit	8.3.1. Improve methods of estimating numbers of Moldovan temporary labour migrants abroad and enhance exchange of relevant information with their destination countries in order to ensure the international transferability of the social guarantees to which they are entitled 8.3.2. Improve mechanisms for ensuring fulfilment of social rights of foreign workers who currently live in Moldova	2012-2016	MLSPE, Ministry of Foreign Affairs and European Integration, National Office of Social Insurance	International Labour Organization, International Organization for migration World Bank		Indicators based on IOM migration country profile

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Regulating migratory flows						
8.4. Expand channels for legal migration from Moldova, while focusing on the protection of migrant workers' rights	8.4.1. Negotiate and settle contracts relating to labour migration with countries of destination for migrants from Moldova	2012-2016	MLSFP, Ministry of Foreign Affairs and European Integration	International Organization for Migration	State budget	Signed contracts
	8.4.2. Promote circular migration	2012-2016	MLSFP	EU, Destination countries	State budget, external aid	Projects developed to promote circular migration
8.5. Create favourable conditions for the return of Moldovan migrants from abroad	8.5.1. Inform migrants about priorities and possibilities of returning and re-integration in Moldova	2012-2014	MLSFP, Ministry of Economy, Ministry of Foreign Affairs and European Integration	International Organization for Migration	State budget, external aid	Creation of advertising campaigns
	8.5.2. Develop and implement collaborative initiatives with countries of destination with the goal of promoting return and re-integration of those who have migrated temporarily from Moldova			International Labour Organization		
8.6. Guarantee the social protection rights of migrants while abroad and upon their return	8.6.1. Negotiate and settle contracts relating to social security with countries which accept labour migrants from Moldova			MLSFP, National Office of Social Insurance		Bilateral agreements reached and implemented
	8.6.2. Apply the rules of bilateral agreements for the accrual and transfer of pension and other benefits	2012-2016				Number of people whose social benefits are transferred internationally as a result of bilateral agreements
Goal 9. To promote lifelong learning and adapt educational systems in order to meet the changing economic, social and demographic conditions						
9.1. Create environments conducive to the development of lifelong learning, in particular for older people	9.1.1. Develop programmes to facilitate learning for older people which build upon their existing experience and knowledge					Degree of participation of older people in adult education and self-education programmes
	9.1.2. Introduce methods for monitoring the impact of adult education and self-education programmes on the employment and welfare of older people	2012-2016	MLSFP, Ministry of Education	International Labour Organization		Share of those participating in programmes who then find employment
9.2. Increase provision of training for older people	9.2.1. Develop and implement programmes of lifelong education, targeted in particular at older people	2012-2016	Ministry of Education, MLSFP, other concerned departments, social partners			Number and geographical spread of programmes developed

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9.3. Ensure access of older people from rural areas to programmes of lifelong learning and self education	9.3.1. Develop and expand networks, including through the use of modern communication technology, for information and career guidance for older people in rural areas	2012-2016	Ministry of Education, MLSPF			Increased share of older people in rural areas enrolled in lifelong learning programmes
9.4. Increase the role of schools and teachers in age-sensitive education, in organizing assistance for older persons, and in planning events in which pupils and older persons can interact	9.4.1. Increase opportunities for intergenerational interaction through employment of teachers of all ages and inclusion of intergenerational issues in school curricula 9.4.2. Involve schools in intergenerational exchanges such as volunteering; both by young people assisting older persons, and vice versa	Whole period Whole period	Ministry of Education, educational authorities			Age structure of teachers across the country Inclusion of intergenerational awareness raising in school curricula Number of events organized by schools to promote intergenerational interactions
Goal 10. To ensure the health and well-being of older persons						
10.1. Improve access to and quality of health services for vulnerable groups, including older persons	10.1.1. Improve medical supervision of older people by family physicians, including supervision at home	2012-2016	Ministry of Health, public health facilities			Number of older people under the medical supervision of a family physician, including those living at home
	10.1.2. Revise the list of medications and treatments compensated from the funds of mandatory medical insurance	2012-2016	Ministry of Health			List of medicines compensated from the fund of mandatory medical insurance
	10.1.3. Introduce care facilities for older people in regional hospitals, and increase availability of home-based care in the regions	2012-2014	Ministry of Health			Plan of regional provision of medical and home-based care for older people
	10.1.4. Develop and obtain approval of a mechanism for reassigning hospital beds from short-stay to long-stay beds and/or for increased provision of long-term care services	2012-2013	Ministry of Health			Number and location of beds which are to be reassigned from short to long stay Mechanism of reassignment approved
	10.1.5. Develop geriatric places in regional hospitals corresponding to the age structure of the local population	2012-2016	Ministry of Health			Number and location of long-term hospital beds and/or availability of long-term care services
	10.1.6. Allocate medical services in accordance with changed population profiles depending on the needs of population	2012-2016	Ministry of Health			Number of geriatric places in relation to the age structure of the population
	10.1.7. Further develop financial mechanisms for funding health and social services	2012-2016	Ministry of Health, MLSPF, local public authorities			Number of patients receiving geriatric and palliative care services Financial mechanism for funding health and social services is developed

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	10.1.8. Expand medical insurance by providing a guaranteed package of coverage which can be accessed by all members of the population	2012-2016	Ministry of Health, National Office of Social Insurance/ National Company on Medical Insurance			80 per cent of the population insured
	10.1.9. Revise the unified programme of mandatory medical insurance in order to increase medical services supplied to insured people, including older people	2012-2016	Ministry of Health, National Office of Social Insurance/ National Company on Medical Insurance			Unified programme of mandatory medical insurance is revised
	10.1.10. Strengthen the National Centre for Geriatrics and Gerontology, in terms of human resources, capacities and equipment	2012-2016	Ministry of Health			The National Centre of Geriatrics and Gerontology is strengthened and equipped
Home-based care						
10.2. Develop an integrated service delivery system for social care, home-based care and palliative care, which better integrates medical and social services	10.2.1. Evaluate needs for home-based care, geriatric and palliative care services	2012-2016	Ministry of Health			Number of patients in need of home-based care, geriatric and palliative care services
	10.2.2. Evaluate and obtain approval of budgets for public medical services, home-based care and palliative care	2012-2016	Ministry of Health			
	10.2.3. Identify and provide support for suppliers of patient transport	2012-2016	National Medical Insurance Company, Ministry of Health			Approved regulation of and support systems for suppliers of patient transport services
Home-based care and geriatric care						
10.3. Expand and consolidate training programmes for health and social care staff working with older people	10.3.1. Improve university and post-graduate study programmes on geriatrics and gerontology, in accordance with international and European standards	2012-2016	State University of Medicine and Pharmacy 'Nicolae Testemicanu', Ministry of Health			Programmes improved
	10.3.2. Improve postgraduate training of physicians in geriatrics	2012-2016				Number of physicians specializing as geriatricians
	10.3.3. Introduce continuous medical education in geriatrics and gerontology	2012-2016				Number of health workers who have taken postgraduate courses in geriatrics and gerontology
	10.3.4. Conduct scientific research on population ageing, social gerontology, the structure of morbidity amongst older people, risk factors for premature ageing, and the profile of diseases amongst older people in order to evaluate the needs of the geriatric care system					Number of scientific research studies conducted Number of PhD theses completed on topics related to gerontology
Goal 11. To facilitate independent living for older persons						
	11.1.1 Develop long-term strategy to ensure that all housing stock is supplied with clean water, sanitation and heating facilities					

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11.1. Determine minimum standards for accessibility and for utility provision with the longer-term goal of ensuring that both old and new housing stock complies with these standards	11.1.2. Target specific subsidies towards low-income older persons to cover energy costs and building repairs					
	11.1.3. Determine housing accessibility standards for access of disabled persons and those with limited mobility. Provide legislative support for such standards with longer-term goal of ensuring that new housing stock complies with them					Standards developed Legislation designed and introduced
	11.1.4. Develop programmes to retrofit existing housing stock in order to comply with 11.1.1. and 11.1.3.					Programmes devised
	11.2.1. Improve amount and quality of information collected on the housing and living conditions of older people, in the framework of forthcoming census	2013-2014	National Bureau of Statistics	UNFPA and other potential donors		Census-based indicators of housing quality, including, amongst others: type of housing and type of building; year of construction; form of tenure; amenities and equipment in the property; number of rooms; Internet access
Goal 12. To promote intergenerational solidarity in families and in society						
12.1. Increase recognition of the importance of positive intergenerational relationships and promote such positive relationships	12.1.1. Enhance the degree of official recognition of informal family-based care, including care provided for older persons and care provided by older persons (e.g. by grandparents to grandchildren)	Whole period	Local and regional authorities			
	12.1.2. Develop a draft law to supplement the Family Code, on identification, accounting, status and monitoring of children left behind by emigrant parents and left without parental care, and those caring for them (such as grandparents)		MLSPF			Approved amendments to the Family Code
	12.1.3. Advertise successful models of solidarity between generations; for instance, organize an annual Family Festival					Advertising materials produced Number of people participating in Family Festival and similar events
Goal 13. To ensure a research and data collection landscape suitable for the collection and analysis of trends and processes related to ageing and population						
13.1. Enhance the availability of age-disaggregated data from existing and new data sources, especially in areas which can be expected to have specific relevance to older persons	13.1.1. Systematically review and analyze household surveys containing questions on population ageing, enhancing where necessary	Whole period				Age-related indicators in existing surveys are identified. New questions are introduced to existing surveys if deemed necessary

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13.1. Enhance the availability of age-disaggregated data from existing and new data sources, especially in areas which can be expected to have specific relevance to older persons	13.1.2. Develop and carry out a time use survey	2012	National Bureau of Statistics, MLSPF	UNDP UN WOMEN [Strengthening Moldova's capacity to manage Labour and Return Migration (Project financed by European Union and implemented by Swedish Public Employment Service)]		Time use indicators disaggregated by age, sex and types of activity
	13.1.3. Develop and implement an add-on module to the labour force survey on the transition from work to retirement	2013-2014		Potential donors: EU, UNDP		Indicators describing activities in the years preceding retirement, planned and actual age of retirement, reasons for continuation of professional activity
13.2. Improve collection of data on older people and related topics, disaggregated by age, gender, location etc.	13.2.1. Define benchmark indicators which permit measurement of progress		National Bureau of Statistics, MLSPF			Established and approved indicators
	13.2.2. Ensure quality, compatibility and comparability of indicators derived from the various administrative and statistical sources, and ensure their availability for monitoring of processes and for research work	2012-2014	National Bureau of Statistics, National Office of Social Insurance, MLSPF			Indicators of social security and social protection of older people
	13.2.3. Develop infrastructure for the use of modern technologies to facilitate data collection					
	13.2.4. Ensure participation of the country in international process of data collection and exchange on ageing					
	13.2.5. Conduct scientific research on various aspects of population ageing					
	13.2.6. Conduct research on solidarity between generations					
	13.2.7. Conduct research on public perception of problems and needs of the older people					
	13.2.8. Conduct research on the system of residential facilities providing services for older people and their ability to cope with accelerated population ageing, as well as on the need for alternative models of care for older persons					

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13.3. Continue efforts to build national capacity in data collection and analysis	13.3.1. Further develop educational and career paths for demographers and others working on population and intergenerational issues including ageing					
	13.3.2. Create a National Demographic Centre as recommended by the Green Book on Population and the Government Activity Plan 2011-2014	2013	Academy of Science of Moldova, NCPD			Approved decision on creation of National Demographic Centre
Goal 14. Monitoring and evaluation of ageing-related policies						
14.1. Adopt a comprehensive approach to monitoring and evaluation of efforts to mainstream ageing into all policy areas	14.1.1. Enhance capacities for monitoring and evaluation among those who already have knowledge, skills and experience of data collection and analysis, such as employees of the National Bureau of Statistics and MLSPF, ensuring that training focuses on the distinction between data production and policy analysis, and on the monitoring and evaluation of both instrumental and impact variables	From 2011	MLSPF			Number of software programmes introduced for training
	14.1.2. Implement the planned project to introduce computerized information systems for social assistance	2016				Functional automated system is introduced
	14.1.3. Monitor implementation of the strategy on reproductive health for 2005-2015 as it relates to older people, including the sexual health and counselling of older people					
14.2. Ensure that Moldova participates to the fullest possible extent in the cyclical review and appraisal processes of MIPAA/RIS	14.2.1. Examine other countries' utilization of the range of indicators proposed by UNECE for monitoring the implementation of MIPAA/RIS, with the goal of developing a set of indicators for such monitoring in Moldova	2012-2014	National Bureau of Statistics, MLSPF	UNECE, UNFPA		Set of indicators necessary for preparation of national report is developed
	14.2.2. Identify gaps in availability of indicators for monitoring instrumental variables (laws, policies and programmes)					Areas for improvement are identified
	14.2.3. Identify gaps in availability of indicators for monitoring impact variables					