SOCIAL ACCESS TO WATER AND SANITATION IN PARIS

- From Commitment to action

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POPULATION, WATER CONSUMPTION & TARIFF

- 2,2 million Parisians
- 3,5 million daily consumers incl. commuters & tourists
- Daily consumption of 550,000 m³
- 93,000 “collective” subscribers (98%)
  - one water meter per building
  - consumption calculated based on the dwelling’s surface
  - consumption estimated at 100 m³/yr/household
- Water tariff: 2,93 €/m³
- Average water bill: 300 €/yr
- 0.99% outstanding payments
VULNERABLE & MARGINALISED GROUPS

≈ 220,000 vulnerable & marginalised

- The homeless, travellers, illegal immigrants, squatters... ➞ 5,000 to 15,000 people
- Those inadequately housed ➞ ≈20,000 people
- Those decently housed but with insufficient income ➞ ≈180,000 people
SOCIAL SUPPORT MECHANISM

- **Commitment** to guarantee the RIGHT TO WATER FOR ALL PARISIANS regardless of circumstances

1. Maintain **affordable water tariffs**
2. Aid for payment of **water bills**
3. Supply and installation of **water economisers**
4. Elimination of **substandard housing**
5. No water supply **suspension**
6. Access to **public drinking water & sanitation facilities**
7. Reception sites for **travellers** equipped with sanitary facilities
8. **Information, guidance & mediation**

MAIRIE DE PARIS
1. Maintain affordable water tariffs
   - 8% reduction in drinking water tariffs (since 1 July 2011)
   - Drinking water: 0,9627 €/m³, well below National average

2. Aid for payment of water bills
   - A water allowance for Parisians receiving housing benefits from the Municipality
     - 40,300 households received ≈ 70€ in 2010
   - Financial support through the Housing Solidarity Fund to Parisians encountering difficulties to pay outstanding bills
     - 5,500 households received ≈ 80 € to pay outstanding water bills in 2010

≈ 90,000 people received financial aid in 2010
3. Supply and installation of water economisers
   - 15,000 water economisers to be installed in 2011 in public housing (savings of 100 € on energy and water bills annually, water consumption reduced by ≈ 15%)

4. No water supply suspension
   - Over a 100 disconnections since 2006 but only in unoccupied housing
   - Water supply maintained in squats until a legal eviction notice has been passed and provided an agreement has been signed between Eau de Paris and the squatters
5. Eliminating substandard housing
   - 2.6% housing without toilets or bathrooms in 2006 (16.2% in 1984)
   - Action Plan for Housing Deprived Persons adopted in 2010

6. Free access to public drinking water & sanitation facilities
   - $\approx 1,200$ drinking water fountains, 350 toilets, over 30 public baths/showers, some equipped with laundries
   - Distribution of water bottles, jerry cans and maps indicating the location of public drinking water & sanitation facilities to the homeless

“Wallace” fountain
Water bottle “la Feuille d’eau”

Water supply & sanitation facility “Sanisette”

Water map
7. Reception of travellers
   - One site to be developed in 2013 for travellers (equipped with sanitary facilities accessible to the disabled)

8. Information, guidance & mediation
   - Information & mediation centres
   - Eau de Paris “Solidarity correspondent”
   - Water users’ participatory body: the “Observatoire parisien de l’eau”