

[Letterhead of the Ministry of the Environment – the National Survey and Cadastre]

Availability to the consultation material for the supplementary consultation on the river basin management plans on 2 – 12 December 2011

Håkon Djurhuus, lawyer at Lind Cadovius, has on 6 January 2012 requested access to the files on IT bug reports and other material describing the problems of access to the consultation material for the supplementary consultation period. In this connection, the National Survey and Cadastre, which was in charge of the technical part of the consultation process, states as follows:

The supplementary consultation concerned 23 river basin management plans. The said plans were available on the Danish Nature Agency's website from Friday 2 December until Monday 12 December 2011.

The consultation reporting system technically consists of two web systems:

1. a map system (MiljøGIS) for the indication of the geographically affected area, and
2. a form system (several steps) for the submission of comments, attachment of documents, etc.

The map system (MiljøGIS) was the entry to submit a digital response as this was the place where the affected area was to be pointed out on the map (MiljøGIS). Such information was then passed on to the form system where a response etc. could be entered and subsequently registered.

The National Survey and Cadastre has not stored any bug reports or other files outlining the availability to the consultation material in the consultation period. The National Survey and Cadastre followed the situation on an ongoing basis on the basis of log files from MiljøGIS and from the server and its observations on the availability to the material in the consultation period are summarized below.

Both web systems were available from 2 December at 1pm and functioned flawlessly. However, from 2 December at approx. 4pm, overload of MiljøGIS generated very long response times for the map system. It is not possible to state the exact response times experienced by the individual user (it depended on many factors, including the settings of the consulted party's own computer), but tests indicated that the response times were very long.

Over the weekend, the National Survey and Cadastre collaborated with the Agency for Governmental IT Services on adjustments etc. From Saturday evening 3 December, the response times were somewhat reduced as an improved MiljøGIS system was launched. From Monday 5 December at approx. 1pm, the system had been adjusted to the high user load, for instance by having added new server capacity, and from that time, the system worked well. For the remaining part of the consultation period, no system overload has been established, besides one single episode of 15 minutes.

The graph below shows the number of responses and the dates on which the responses were registered by the system.