

THE UNECE CONVENTION ON ACCESS TO INFORMATION, PUBLIC PARTICIPATION AND ACCESS TO JUSTICE IN ENVIRONMENTAL MATTERS (AARHUS CONVENTION)

TASK FORCE ON ACCESS TO INFORMATION

ELECTRONIC INFORMATION TOOLS: CASE STUDY BY GREECE

DIAVGEIA

<https://diavgeia.gov.gr/en>

Description

- **1. Title:** Diavgeia
- **2. Brief description:** e-Government portal
- **3. Link(s) to electronic information tool(s) (if available online) or the description:**
<https://diavgeia.gov.gr/en>
- **4. Type (governmental, non-governmental, municipal, other):** Governmental
- **5. Scope (international, sub-regional, national, local):** National
- **6. Working language(s):** Greek
- **7. Target users:** Greek Citizens
- **8. Starting year:** 2010

The Greek government has recognized the critical factor of transparency, accountability and citizen engagement to enable the transition to a new public administration model that is looking for new ways to continuously improve the services provided to citizens and enhance e-democracy and e-participation. The government has introduced a set of open government initiatives aiming to introduce significant levels of transparency, accountability and citizen engagement within all levels of the Greek public administration and to establish a new “social contract” between the citizen and the state. In an ever-changing environment, public administration should monitor new circumstances, be flexible and adaptable to the changes and demands of society. Public administration should respond to the needs of citizens and fulfill their expectations. These are the main initiatives that drive the Greek open government strategy and action plan.

Greece’s participation to OGP provides the unique opportunity to the Government to engage in dynamic and productive dialog. The first action plan was drafted in April of 2012. This process led to highlighting Greece’s important innovative actions towards open governance such as the Government Portal ERMIS, the open e-deliberation and recruitment platform, the Transparency Program (Di@vgeia (link sends e-mail)), the open taxation data initiative as well as identifying the required next steps.

Furthermore, the Greek government made a series of commitments to further promote open governance as a part of OGP. Those commitments, as described in the action plan, include Boosting Public Engagement, Enhancing Public Resources Management, Opening (Up) Data and Enhancing Transparency.

- See more at: <http://www.opengovpartnership.org/country/greece#sthash.v3tQpErY.dpuf>