Workshop
“Sustainable urban transport and mobility: Policies and practices on the basis of UNECE Environmental Performance Reviews”

Budva, Montenegro, 18–19 June 2019

Review: meeting satisfaction survey

This document reviews the feedback from 30 participants in the Budva Workshop. Participants’ comments are listed by questions sub-divided by topics. The table below displays the participants’ overall impression of the meeting. Percentage satisfaction is indicated in italics.

<table>
<thead>
<tr>
<th>Number of responses</th>
<th>Overall impression</th>
<th>Excellent</th>
<th>Good</th>
<th>Satisfactory</th>
<th>Unsatisfactory</th>
</tr>
</thead>
<tbody>
<tr>
<td>30</td>
<td>Format of the meeting</td>
<td>25</td>
<td>5</td>
<td>83%</td>
<td>17%</td>
</tr>
<tr>
<td>30</td>
<td>Preparation of documents</td>
<td>23</td>
<td>6</td>
<td>77%</td>
<td>20%</td>
</tr>
<tr>
<td>30</td>
<td>Quality of discussions</td>
<td>26</td>
<td>4</td>
<td>87%</td>
<td>13%</td>
</tr>
<tr>
<td>30</td>
<td>Timing of the session</td>
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<td>77%</td>
<td>20%</td>
</tr>
<tr>
<td>30</td>
<td>Venue</td>
<td>24</td>
<td>6</td>
<td>80%</td>
<td>20%</td>
</tr>
<tr>
<td>30</td>
<td>General organization and logistics</td>
<td>24</td>
<td>5</td>
<td>80%</td>
<td>17%</td>
</tr>
<tr>
<td>30</td>
<td>Quality of presentations</td>
<td>25</td>
<td>5</td>
<td>83%</td>
<td>17%</td>
</tr>
</tbody>
</table>
1. **What was the highlight of this workshop? (What did you like about it the most?)**

**Enhanced national and international cooperation:**
- Gathering of ministries and representatives of transport and environment sectors from different countries.
- Representatives from transport and environment sectors can share experiences and their commitments towards sustainable development, within and between countries.
- Different expertise that was matched, possibility to cooperate, learn and share good practice to the countries from the region.

**Substance:**
- Discussions about public transport [session 4: *Identifying practical solutions in priority areas to support sustainable urban transport and mobility*]
- Sustainability in the area of environment and transport
- Pragmatic and efficient discussions during the interactive sessions
- Interesting and introductory presentations from each country
- Specific examples from countries
- Inspiring topic and meeting, lots of valuable data

**Format:**
- Interactive sessions 4 [idem] and 5 [Identifying the next steps for the implementation of EPR recommendations related to transport and environment from the latest EPRs of participating countries]
- interconnection between transport and environment sectors
- working in groups and identifying practical solutions in priority areas to support sustainable urban transport
- diversity of discussions/presentations/ideas

2. **What was your least favourite part of this event?**

- Every part was more or less useful
- Workshop in session 5 [Identifying the next steps for the implementation of EPR recommendations related to transport and environment from the latest EPRs of participating countries]
- Workshop were a bit too long
- Lunch times was too long
- Session B [5] needs to be split in two days
- Session 4 [Identifying practical solutions in priority areas to support sustainable urban transport and mobility]
- Session 4 and 5
- Diversity of presentations
3. Were there any parts of the workshop that you found especially useful?

Expertise:
- Each countries’ presentations
- Guidelines received from UNECE experts: they lighted the way environment is expected to be integrated into the transport policy.
- Exchanges of expertise, views, experiences between participants from different countries

Topic:
- E-mobility and infrastructure
- Report by countries on the state of their development
- EBRD presentation
- Different presentations of day 1.
- Session 2 [Tools and instruments to support sustainable urban transport/mobility and abatement for mobile emission sources to reduce air pollution]

Format:
- Interactive session, communication between groups
- All parts of the workshop were especially useful, comprehensive.
- Last day working in the groups
- Entire workshop will be useful

4. How will this workshop improve your work?

New contacts, networking, new communication skills

Enhanced knowledge:
- New ideas that will improve the quality of work
- Improved understanding of topics, common challenges in the region and identifying nations’ deficiencies.
- Have a better picture on mitigation measurements due to air problems from transport sector
- Improve our recommendations for the EPRs
- Help in identifying national priorities in accordance with regional and other programmes
- Work will be improved through reinforced integration of environment with the transport policy
- It will help in developing program of measures for air quality in transport sector
- Will try to implement in my everyday work what we have heard

5. Do you have any topic suggestions for future similar events?

Format:
- Prioritising focus for the project
- Continue to integrate environment into other sectoral fields.
- Topics are good, but we need more time for each of them
- Treating the problem of public transport for the environment looking from the perspective of spatial planning
- Practiced implications and challenges
- Involve local authorities, organise similar event with some other governmental policies (health, agriculture, …)

**Topic suggestions:**
- Project funding
- Development of e-mobility
- Environment and agriculture
- Road safety and multimodality
- SEA and EIA and transport
- Energy, sustainable lifestyles
- More about sea and air traffic
- SDGs links with any other horizontal topics

6. **How can we make such events better?**
- Organise a 3-day workshop with more interactive sessions, with less presentations and more dialogue between participants
- Concentrate on specific topic and make it a bit longer
- Provide to each representative the possibility to take the floor during the meeting. Because, during session 4 and especially 5, I felt in this respect. It was a bit weird the silence (non-interactivity) during the meeting and since the participants were mostly from non-EU countries (except Croatia, Italy and Romania), I thought this is the format, to leave them the entire space to express themselves. I have noticed the EU countries were more silent this time. But, all in all, was extremely useful!
- UNECE presentations are of great help because they shape perfectly the thematic area of the meetings; provide precise guidelines to understand the field and in an effective and efficient approach.

7. **Any other comments or feedback?**
- Greetings to UNECE, Germany and Montenegro
- Everything was so good
- Excellent event, there should be more
- In Montenegro again, anywhere by the seaside
- Continue in the same spirit
- Excellent place, excellent weather
- Very good and friendly atmosphere overall