

# Needs in Business Processes

## Portfolio Management

- Understanding risk and uncertainty as related to business value
- Comprehensive system must provide the ability to measure and communicate

## Budget Deliverables

- Communicate to upper management the expectation of what their expenditures will deliver
- Communication to investor community is restricted due to variable reporting requirements (keeping 2 sets of books)

## Performance Metrics

- Ability to measure and compare assets and performance with competition is critical

## Technology and Human Resource Allocation

- Manpower and equipment shortages dictate allocation of available resources to highest value and return projects