SURVEY ON SINGLE WINDOW EXPERIENCES RELATING TO ACCEPTING DOCUMENTS IN PAPER AND E-FORMAT (organized by UNECE in 2010)

SENEGAL

Questions and received answers

Equivalence of e-documents and paper documents

1) do you accept both paper and e-documents at your SW? YES

What is approximately the share of e-documents in the whole volume of received processed documents at your SW? Note that our SW accept scanned documents. Papers document are typed and available in electronic format for processing. We accept but we did not receive native electronic documents.

2) Do you accept documents if they are submitted only in e-form? YES

Or do you require afterwards a submission of paper documents as well? NO

If it is required, can you elaborate please on specific requirements to this end.

3) if you accept documents only in e-form, do you require business operators to have also documents in paper form for their files (in case a justification be required)? If it is required, can you elaborate please on specific requirements to this end (if it’s a general requirement or it concerns only special documents, etc.) Our SW does not require presentation of paper to process. But at the end of the process, when the trader to port to release his goods, customs and others Gov agencies will/could require original documents.

4) do you have in a national law a provision on the equivalence of paper and electronic documents? If yes, please describe this provision. Since 2008 there is a National Law to support acceptance of electronic document. Prior to that, a notice of the DG Customs of Senegal serves as the legal support for the SW paperless operations.

If not, do you have any equivalency problems and how this problem is solved? throught a decision of a relevant ministry?

5) do you accept foreign e-documents? YES (but traders still bring paper document. Only manifest is sent electronically to customs)
Electronic and digital signatures

1) do you have specific requirements regarding validation or signature of e-documents? 
   YES by end of 2010, all the document and all the certification may be signed electronically thank to the law which provides a framework now

2) do you specify how signature shall be assured (specific technologies , etc) YES

3) what other means of validation of e-documents are you using /accepting ?

4) what means are you using to ensure the security of e-communications with your clients (codes, special computer lines, etc) encryption, password, signature on Key,....

5) if you accept foreign e-documents, how do you solve a problem of signatures (validation of) on foreign e-documents? Not yet experienced

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