Single Window:
Sharing implementation experiences and best practices

Tuesday, 29 October 2019
Room 10, IMO Building
London, Great Britain
http://www.unece.org/uncefact/34thuncefactforum.html
Background

Single Window is a key factor of economic growth and trade facilitation within an economy; however, the task is large! Creating a single entry point for all import, export and transit related regulatory processes, ensuring that all relevant government agencies are involved, creating a clear and streamlined data model for all procedures... Implementation can take many years, but should bring some promising benefits both to the trading community and to government agencies – not to mention overall economic benefits for the country.

Implementation of a Single Window has been proposed through the World Trade Organization as one of the key elements to implement within its Trade Facilitation Agreement. Countries all over the world have either implemented, in the process of implementing or studying future implementation. Of course, the context may be different depending on national laws and the agencies involved; but everyone is aiming towards a same objective and could benefit from regular exchange on the subject and sharing of best practices.

Objective

This conference aims to bring together all those concerned with Single Window implementation. It will be set up to allow a number of countries to demonstrate their Single Window solutions, to explain the challenges faces and the success stories. Sufficient time will be allotted to allow exchanges between participants and implementors in order to explore the best practices.

Implementers will provide national use-case examples with an explanation of the opportunities and challenges that they have faced. When possible, they will provide a demonstration (live or simulated) of how their resulting functions and the benefits that it has brought to national trade facilitation.

This event is meant to provide practical experience to help countries approach their implementation of Single Window.
Agenda

09:00 – 10:30 – Opening Address and keynotes

Moderator: Mr. Lance Thompson, Secretary of UN/CEFACT, UNECE

Welcome address and setting the scene
- Ms. Maria Ceccarelli, OIC Director Economic Cooperation and Trade Division, UNECE

Current developments in UN/CEFACT projects: revision of Recommendation 33
- Mr. Ibrahima Diagne, Project Leader, UN/CEFACT Rec33 revision project

Current developments in UN/CEFACT projects: Systemically Important Single Windows
- Mr. Jalal Benyahoun, Project Leader, UN/CEFACT SISW project

Single Window in a Regional Context
- Mr. Zahouani Saadaoui, Head of Sector, Electronic Customs, DG TAXUD, EU

Single Window in a Regional Context
- Ms. Roza Arutyunyan, Eurasian Economic Commission

Assessing Level of National Single Window Development in Digital Economy
- Mr. Aleksei Bondarenko, D.C. UN/CEFACT, Associate professor MGIMO University

11:00 – 12:30 – National Implementations

Moderator: Ms. Estelle Igwe, Vice Chair of UN/CEFACT

Canadian Experience
- Mr. Franco Germano, A/Director General, Information, Science and Technology Branch, Canada Border Services Agency, Government of Canada

Georgian Experience
- Mr. Givi Murvanidze, Deputy Head of Information Technology Center, Georgian Customs, Government of Georgia

Moroccan Experience
- Mr. Jalal Benyahoun, Directeur Général / CEO, Portnet SW, Moroccan National Single Window of Foreign Trade

14:00 – 15:30 – National Implementations

Moderator: Ms. Estelle Igwe, Vice Chair of UN/CEFACT

Senagalese Experience
- Mr. Ibrahima Diagne, Managing Director, GAINDE 2000

Kenyan Experience
- Mr. Amos Wangora, CEO Kenya Trade Network Agency (KENTRADE)

Malaysian Experience
- Ms. Eva Chan, Head of International Business, Dagang Net Technologie, Malaysia

16:00 – 17:30 – National Implementation and Open floor discussion for other implementations

Moderators: Mr. Lance Thompson, Secretary UN/CEFACT and
Ms. Estelle Igwe, Vice Chair of UN/CEFACT
- Mr. Aleksei Bondarenko, D.C. UN/CEFACT & Assoc. Prof. MGIMO University

Republic of Congo Experience
- Mr. Eugène Rufin Bouya, General Manager Congo Single Window
UN/CEFACT, the United Nations Centre for Trade Facilitation and Electronic Business, supports activities dedicated to improving the ability of business, trade and administrative organizations, from developed, developing and transition economies, to exchange products and relevant services effectively. Its principal focus is on facilitating national and international transactions, through the simplification and harmonization of processes, procedures and information flows, and so contributing to the growth of global commerce.

UN/CEFACT has a global mandate. Participation in the UN/CEFACT Forum is open to all. There are some 300 experts representing every region in the world.

Within the framework of the United Nations Economic and Social Council, the United Nations Economic Commission for Europe (UNECE) serves as the focal point for trade facilitation recommendations and electronic business standards, covering both commercial and government business processes that can foster growth in international trade and related services. In this context UN/CEFACT was established, as a subsidiary, intergovernmental body of the UNECE.

For more information:
http://www.unece.org/cefact
See also: http://tfig.unece.org/

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This conference takes place during the 34th UN/CEFACT Forum in London.
Participation is free of charge, but all participants must register as participants to the Forum.
Detailed agendas and registration available at:
http://www.unece.org/uncefact/34thuncefactforum.html