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Robert Latimer

From: Robert Latimer [robert@latimers.com]
Sent: 07 January 2013 10:02
To: 'rachel.nelson@nwl.co.uk'
Subject: Two discharges on Xmas Day
Attachments: Scan0366.pdf

Dear Mrs Nelson

I have waited until after the Xmas holidays to ask why, on a perfectly fine day - the 25 December 2012, when there was not even a ripple in the sea did my son witness two discharges being made from Whitburn Steel Pumping Station outfall?

One discharge was around lunchtime and the other around 2 pm, there may have been more, please would you provide, under the EIR, copies of all records showing the discharge times and volumes discharged on that day?

I enclose a letter from NWL addressed to me, I quote: - ***"I can confirm that the station is not used to pump raw sewage"*** – I now enclose page 1045 from a report that Defra has just provided to me (24 December 2012) under the EIR, I quote: - ***"Volume of foul flow discharged through Whitburn Steel LSO 320,000 cu meters in 10 years or 32,000 cu meters per typical year"*** – why did NWL tell me lies when here it is plain to be seen, 1000s of cu. meters of foul sewage has been, and is still being, discharged?

Regards

Bob Latimer

(S) B

Robert Latimer

Subject: FW: Northumbrian Water reponse

From: Review Team [<mailto:reviewteam@nwl.co.uk>]

Sent: 18 January 2013 09:26

To: 'robert@latimers.com'

Subject: Northumbrian Water reponse

Our Ref: 12NO265B2C

18 January 2013

Mr Robert Latimer
Robert Latimer
Ex Car Wash Supply- Ex Serv Station
Whitburn Bents Road
Sunderland
Tyne & Wear
SR6 7NX

Dear Mr Latimer

Responded by email to: robert@latimers.com

Thank you for your email addressed to Mrs Nelson that was received at our Customer Contact Centre on 7 January 2013.

May I advise that Mrs Nelson is temporarily working in another department within the business and your email has therefore been passed to me for a response.

I note that you have framed your email in terms of a request under the Environmental Information Regulations. I must advise that Northumbrian Water Limited, as a private company, is not subject to the requirements of those Regulations.

As you have been informed in the past, NWL remains committed to operating its assets at Whitburn in accordance with the requirements the Environment Agency consent. The pumping station operated over the Christmas period as it was designed to, dealing with storm flows. We will be providing the Environment Agency with our annual return in May after validation, and the Agency can make this publically available.

You are also referring to correspondence going back to 1997. I must advise NWL is not prepared to enter into further dialogue with you regarding matters that have been thoroughly debated in the past, including at the Public Inquiry

I hope this is of assistance to you.

Yours sincerely

Eve Dixon
Customer Care Manager