



Revenue Service
of Georgia

Tax and Customs Administration
SPS Border Control Agency

Ensuring safe and smooth connectivity in times of Pandemic

Measures implemented

June,9
Tbilisi, Georgia 2020

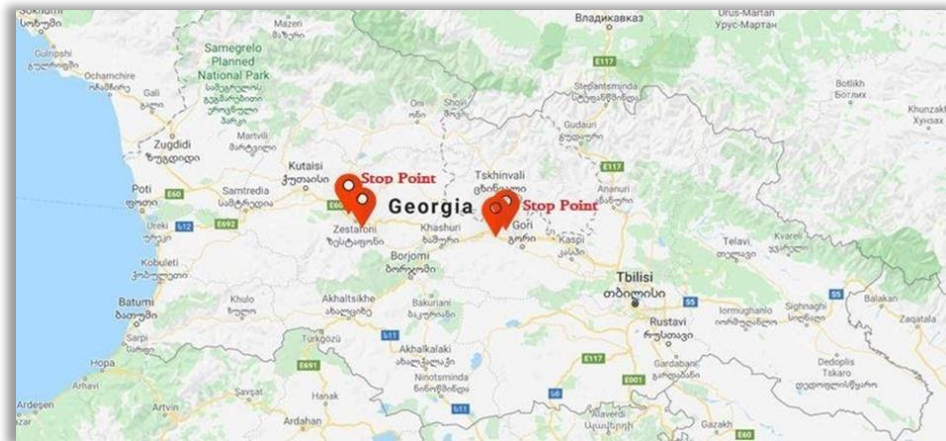


Ensuring safe and smooth connectivity

Measures implemented at the borders

Import/export/transit procedures

- GRS customs department additionally hired 72 Epidemiologists and medical technical staff to conduct thermal screening at all border posts
- Cargo movement is available via all land/air/marine border crossing points for 24/7
- New Timelines for transit movements
- STOP POINTs arranged at 4 locations





Business Continuity and Facilitative measures

Communication Channels

SMS, Email, Website, Facebook, TV programs;



Covid-19 banner on GRS web-site, information about

- Business; International Transportation; Activities to be carried out;
- Recommendations;

Enhanced Distance Services:



- Additional call-center staff, Extended working days and hours
- Additional staff to answer e-mails, New online application forms

Employment Safety



Facilitative measures





Challenges in Cross-border traffic

- Adaptation to changing environment
- Rapid changes in epidemiological situation in the region
- Communication and Information availability

Quick changes, countries were introducing in ad hoc manner were not available for traders, adjoining or regional customs administrations

- Universal Health Protocols for Road Transport movements





Thank You!

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