# ICT systems and services for port operation and management:

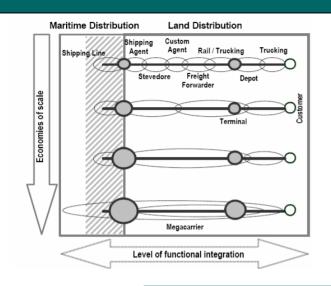
The contribution of recent and on-going R&D

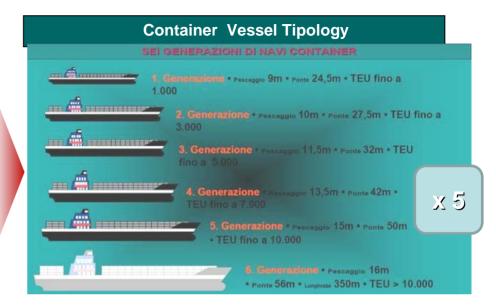
Prof. G. A. Giannopoulos

Director, Hellenic Institute of Transport
Professor, Aristotle University of Thessaloniki
ggian@certh.gr

#### **MODERN PORT OPERATION CHARACTERISTICS**

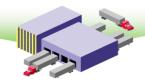
#### **Economies of scale**





#### **DESIRED PORT OPERATION ATTRIBUTES:**

- → Increasing throughput capacity
- → Integration to efficient transport chains
- → Increaasing global logistics outreach
- → Intensive use of integrated ICT solutions







## Problems and Key Challenges

- Greater internal operational efficiency
- Difficulties of integration with the land networks
- Difficulties of integration with the global logistics networks and transport chains (different standards, lack of data exchange & interoperability, lack of "neutral" layers, business practices)
- Difficulties of integration between the port value system (stakeholders) due to:
- Different levels of IT penetration
- Low compatibility of IT systems used
- Lack of systems integration.

## Need to go beyond current state-of-the-art on three major fronts:

- Improving the current "global Architectures" for the collection, transmission, and utilisation of data and information for the operation of a port within global transportation and supply chain management.
- Improving load unitization and "smart boxes" for containers so that they become more power savvy, "intelligent", and less costly, together with new innovative methods for data capture and transmission.
- Improving the internal port operation through <u>IT efficiency</u> coupled to new organisational models and processes, economies of scale and cost reduction
- Improving the internal port operation through <u>legal and</u> <u>administrative</u> simplification while meeting the security and customs requirements (one-stop-shop, secure container green lanes, simplification of customs procedures through international accords and conventions).

## The contribution of Research & Development (R&D)

- 4 Billion Euro to surface Transport Research in the current EU 7 year research Framework Programme (7<sup>th</sup> FP)
- 3-4 Billion from National transport research programmes in 5 EU member countries (D,FR,N,DK,S) over same period
- R&D effort through joint "research" and "industrial" actors consortia
- Demos of research results essential
- Dissemination and exploitation plans required
- Financial contribution of "industrial" partners to all R&D effort funded by EU or National public funding, mandatory.

# Some examples related to port operation

- At least 20 successful R&D projects of the 5<sup>th</sup>, 6<sup>th</sup>, and now 7<sup>th</sup> FP have produced results applied in practice.
- Key R&D projects with Greek applications: EFFORTS, EURIDICE, FREIGHTWISE, MOSES, SMART-CM, ELOGMAR, REORIENT, CHINOS, GIFTS, TRANSLOGNET, MEDIGATE, CITYPORTS, IMONODE
- Results have been produced in Greece with practical applications that resulted in commercial systems. Examples:
  - ✓ FRETIS: transport chain monitoring and planning package (application in PROODOS SA)
  - ✓ FRETIS / IFT: Container Terminal management (application in port of Thessaloniki)
  - ✓ POD: Proof of delivery for road transport distribution fleets (application in PROODOS SA)
  - ✓ Train Management system: Monitoring wagons in rail transport (application in OSE)

#### **EXAMPLE 1: The SMART-CM project philosophy and expected results**

### Create a GLOBAL CONTAINER DOOR-TO-DOOR ARCHITECTURE AND SERVICE PROVISION

based on the notion of a

ONE STOP\_SHOP SERVICE

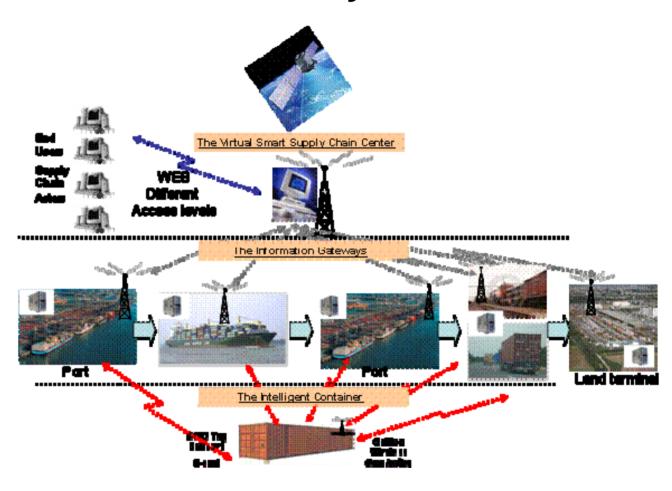


#### Aiming at:

- enhancing clearence and exchange of information / documentation between actors
- Creating cooperation at wider global level

#### THE SMART - CM CONCEPT!!

## The three level communication approach within the SMART-CM system Architecture



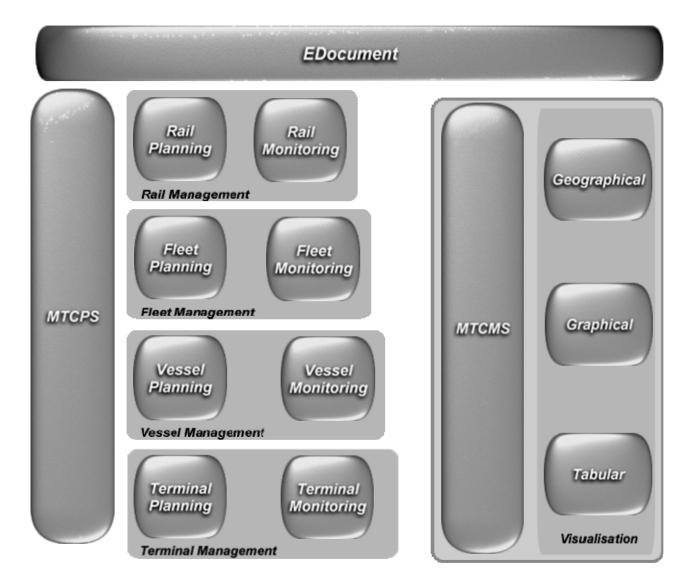
## Enhanced "intelligent" containers



#### **EXAMPLE 2:**

## The FRETIS system for Transportation chain monitoring and management

- Integrated transport chain planning and monitoring system
- Modular, flexible, extensible, scalable architecture
- Modules include:
  - Fleet Management (trucks)
  - Vessel Management
  - Rail management
  - Terminal management (e.g. ports for productivity and performance)
  - Overall transport chain management





## Technologies used

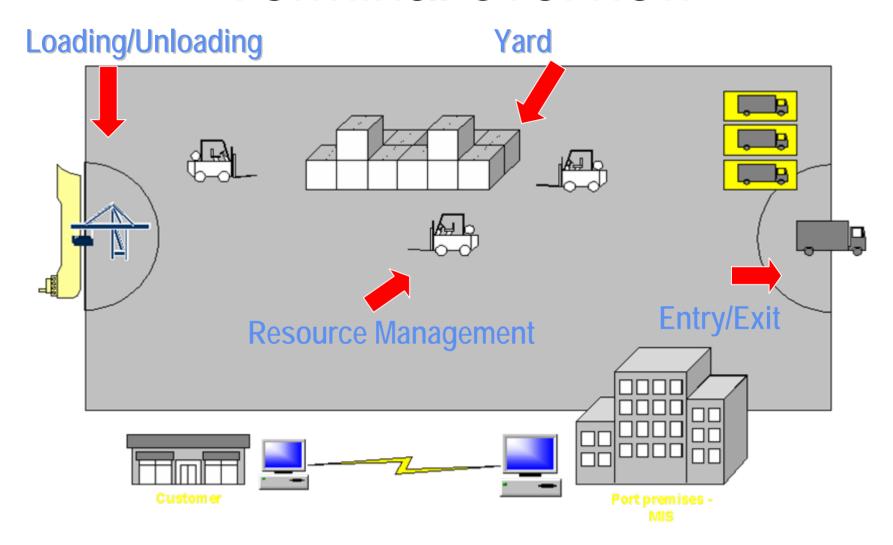
- Software
  - EDIFACT
  - XML
  - Web services
  - GIS/GIS over web
- Communications
  - GPRS/WLAN
  - Security (SSL/PKI)

- Hardware
  - (D)GPS
  - RFID
  - Barcode
  - Smart card readers
  - CCTV
  - Handheld devices
  - On-board units

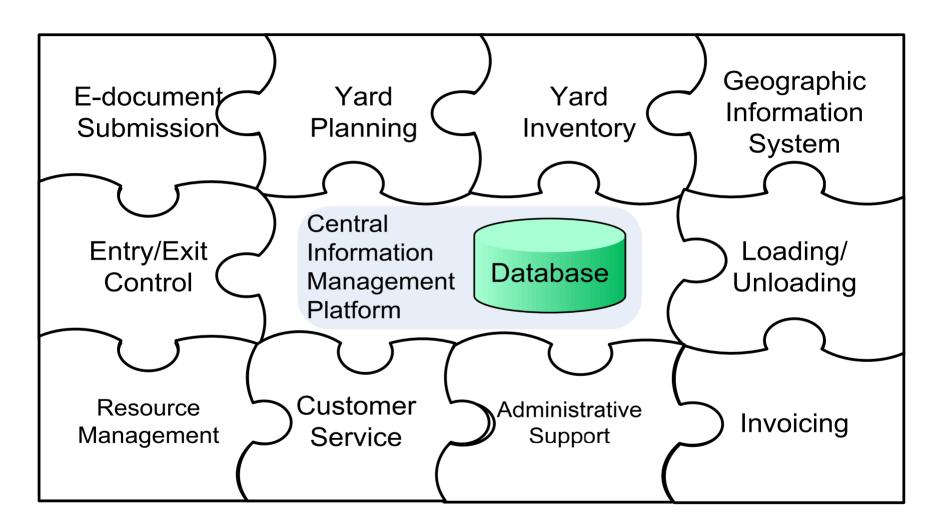
## EXAMPLE 3: The FRETIS/IFT system for Container Terminal operation

- Integrated Terminal planning and monitoring system
- Modular architecture
- Combines state-of-the-art technologies for data gathering and transmission in order to enhance Terminal productivity and performance, and increase security and cost-effectiveness
- Currently in operation for more than 2 years at the port of Thessaloniki.

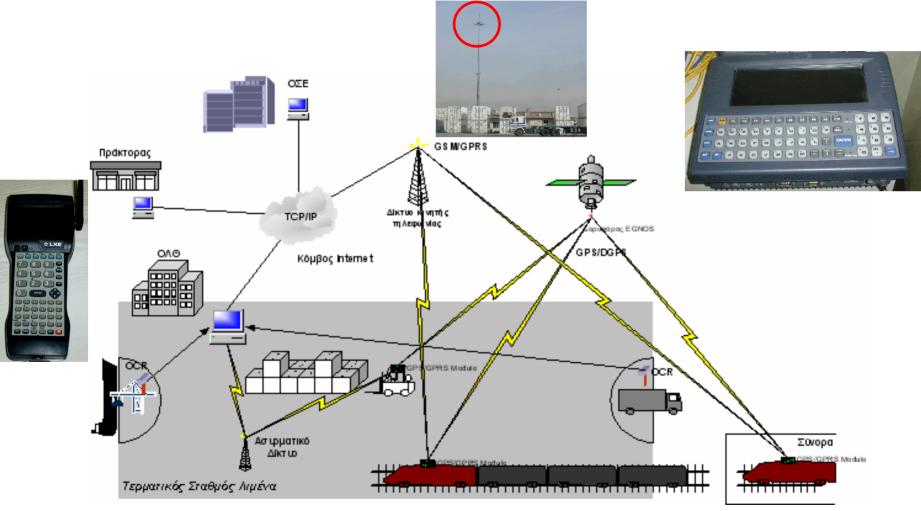
### Terminal overview



## FRETIS IFT modules



# Intermodal terminal communication infrastructure





## Access control



### Innovation / Technology challenges

- Need to further pursue global standards so that data and systems are interoperable and open to all "actors" worldwide.
- Need to establish a global "framework architecture" (Service Oriented Architecture – SOA).
- Energy-efficiency and reliability issues for the equipment used (mainly in terms of the power supply for container monitoring devices and communication range).
- Intelligent use of available information and data.
- Need to further extend global uniform standards and rules for tracking the containers and the state of their contents all along the chain from door-to-door.
- Ability to re-schedule based on dynamic information and data.

### Commercial & market problems

- Finding solutions which are not "industry" driven, but "market" driven.
- Integrating the intermodal (container) transport planning systems with the commercial environment of finding and concluding the business.
- Understanding better the various commercial characteristics of container line-haul and cargo handling operations.

## Business / Organisational issues

- Further standardising the commercial or market related information in the container transport trade (e-documentation, and ebusiness transactions).
- The transport of containers is not sufficiently transparent
- Traditional business models do not correspond to the new ICT applications.

## Legal / Security problems

- A large portion (approximately 50%-70%) of the containers that are inspected in both the United States as well as in Europe are inspected <u>randomly -</u> no <u>risk profiling</u>.
- The documentation that declares what is in a container is not always correct.
- Need to further standardise containers.
- Container seals should be applied in a standard way.
- Liability issues regarding the damage and/or interruption of the door-to-door supply chain.
- Alignment with the new security rules and regulations.

The E. Mediterranean, a rapidly developing region: Crete is its natural center for Transhipment services

